

COMPUTER SYSTEMS PLANNING COUNCIL NETWORK SERVICES SECTION (NSS) REPORT

Network Services Section staff consists of:

- 1 Network Manager
- 2 Network Engineers
- 2 Network Administrators
- 1 Network Help Desk Technician
- 1 College intern (Helena College of Technology - who work various hours)
- 1 High School Intern (Helena High School - works various hours)

Network Services Section is responsible for:

Users:

- 130 staff members
- 24 legislators and staff members during interim

Hardware:

- 160 computers
- 30 printers
- 42 servers
 - Vote System
 - Audio Broadcast
 - Citrix System Remote Access
 - File and Print Services
 - Disaster Recovery
 - Web Servers
 - Utility and Backup Services

Software:

- 120 desktop applications
- Citrix for remote Access

Maintenance:

- User access to computer systems, networking and applications
- System/server maintenance
- Hardware/software upgrades

During the 2011 Legislative Session users will increase by approximately 300 users (legislators and staff), which will increase the numbers of users supported for applications, hardware (computers/printers) and network services.

All network infrastructure services are leased from ITSD. We also currently lease web services from OPI and ITSD, but are currently testing a web server for the branch. The "Guest" wireless network is also provided and supported by ITSD.