

Community Crisis Center

November 2013

Purpose:

The Community Crisis Center espouses a "no-wrong-door" philosophy in helping each person seeking crisis stabilization assistance, regardless of the individual's ability to pay.

Shared Vision:

The Community Crisis Center creates an interconnected vertical network of collaborative programs and services that provide the best level of care at the most efficient and effective site of care increasing the number of services in the community, reducing the number of admissions to the Montana State Hospital from Yellowstone County and the surrounding area.

Fast Facts:

- . Established in 2006 as a not-for-profit limited liability company by Billings Clinic, St. Vincent Healthcare, the South Central Montana Regional Mental Health Center and RiverStone Health
- . The first and only licensed outpatient crisis management program in Montana
- . Staffed 24 hours per day, seven days a week by a combination of registered nurses, licensed mental health therapists and mental health technicians
- . Successfully reduced inappropriate utilization of local hospital emergency departments
- . Decreased the number of short-term inpatient hospital admissions
- . Driving force in reducing the inmate population at the Yellowstone County Detention Facility
- . Provides Crisis Intervention Training (CIT) for law enforcement officers
- . Provides care and services to 600-700 individuals per month; since opening more than 34,000 client presentations of which nearly 7,000 are unduplicated
- . Serving individuals from 44 Montana counties

. Clients seek assistance from the Community Crisis Center for (in order of frequency):

- . stabilization services,
- . access to mental health services,
- . case management
- . treatment for addictions/assistance with substance abuse,
- . medical care, and
- . food, clothing and housing assistance

. 62% of people utilizing the Community Crisis Center have co-occurring disorders; a diagnosis

of mental illness in addition to substance abuse/dependence

- . 79% of clients are homeless or at-risk of being homeless
- . 69% of clients are male
- . 9% of clients are Veterans
- . 81% of clients have no payment source
- . 11.4 hours average time of stay
- . 40.8 years average age

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Partnership of