



Advanced Technology Services

Operations Services

Mission: To evaluate, implement, and support information technology solutions to enable the legislative process and operational functions in the most effective and efficient manner possible

Services:

- User setup and email management
- Hardware and software configuration and distribution
- Level 1 and 2 helpdesk support
- Advanced technical analysis and level 3 engineering support
- Equipment and material purchasing
- Infrastructure design, configuration and maintenance of physical and virtual servers
- Website development, programming and support
- Programming support for LAWS and LAWS II
- Database connectivity, configuration, reporting and support

Services:

- Formatting, printing, and distribution of legal publications
- Research requests and compiling Legislative histories
- Audio and video streaming of legislative meetings
- Broadcasting and production of the TVMT channel with Montana PBS
- Online broadcasting/ streaming of Legislative meetings held in the Capitol
- Website design and maintenance
- Business systems documentation and process analysis
- Strategic and operational planning
- Project management
- Operation and maintenance of the Vote System

Staff:

- 1 - Helpdesk Technician
- 3 - Network Administrators
- 2 - Computer System Engineers
- 1 - Computer System Engineer/DevOps
- 1 - Programmer Analyst/DevOps
- 4 - Programmer Analysts
- 1 - Programmer Assistant

Staff:

- 1 - Web Content Officer
- 1 - Legislative Librarian
- 3 - Business Analysts
- 1 - Systems Analyst/Security Officer
- 1 - Publications Officer
- 1 - Audio Video Coordinator

Contracts and Licensing:

- Enterprise Software license contracts and renewals
- Hardware maintenance warrantee contracts
- Enterprise application support contracts

Contracts:

- Audio and Video Streaming Services
- TVMT - Montana PBS
- Audio/Video equipment maintenance and service agreement
- Satellite Transmission services

Education and Training:

- Vendor specific infrastructure configuration and maintenance
- Application programming
- Software configuration and deployment
- Hardware configuration and maintenance

Education and Training:

- Front end website development and programming
- Project management and in-depth business needs analysis
- Desktop publishing principles and publishing software
- Library cataloging, classification, and file management
- Audio Video operations, equipment, and software applications