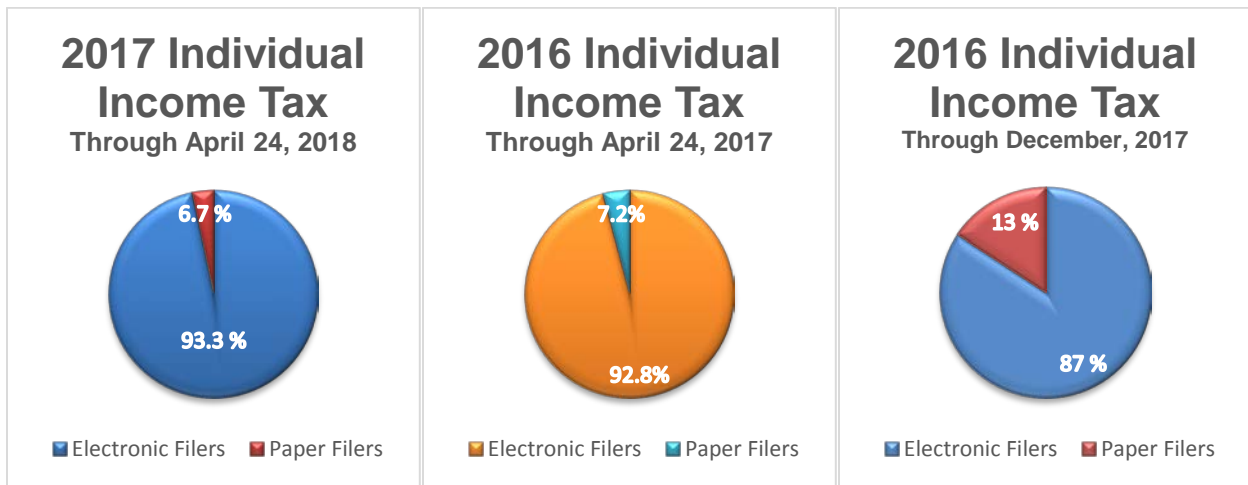


Tax Processing Season 2018 Update



Compared to this time in 2017

5,383 More Returns Processed

1801 Fewer Returns Filed on Paper

Average Refund Information

2017 Average Days to Receive Your Refund

- 10.8 Days for Electronic Returns
- 19.5 Days for Paper Returns

2018 - Average Days to Receive Your Refund

- 7 Days for Electronic Returns
- 16.8 Days for Paper Returns

Average Refund Issued - \$467

- Over 348,387 Refunds Issued to Date



Fraudulent Filing Statistics 2012-2018

Calendar Year	2012	2013	2014	2015	2016	*2017	2018
Number of Fraudulent Returns Stopped	133	971	1,250	1,728	443	296	144
% Increase from year prior	-	630%	29%	38%	-74%	-33%	TBD
Amount of Fraudulent Refunds Prevented	\$233,036	\$776,162	\$1,482,060	\$1,884,270	\$600,085	\$4,481,135	\$192,119
% Increase from year prior	-	233%	91%	27%	68%	646%	TBD

*2017 includes a single fraudulent return requesting a refund of \$4,200,000. We are holding 2,562 returns for \$721,317 for no response to identity verification letters. These returns will be reversed as fraudulent at year end, this will result in a fluctuation in our fraud numbers.

