

EXHIBIT 1
DATE 3.30.05
SR. 349



Subject: Rental car replacement for Montana Citizens.

Most major insurance companies are now demanding that Montana insured's have to go to Enterprise rental car for their insurance loss replacements, even when the rates are the same. Many of our customers are denied a choice or coerced by withholding direct billing to the rental car company, if the customer chooses someone other than Enterprise. The customer is inconvenienced in two ways; 1) They end up with out-of-pocket expenses, due to no fault of their own, which they are then waiting for those expenses to be reimbursed by the insurance company. 2) The customers are sometimes referred to other rental car companies when Enterprise is out of vehicles, and then are inconvenienced by having to swap out of a vehicle from the other car rental company as soon as Enterprise has a vehicle become available.

Montana residents pay the premiums but the rental car revenue goes back East.

Local rental car companies have the ability to interact with major insurance computer systems if permitted by the insurance company, and provide equal or better service at the same rate.

In many cases the body shops place the rental replacement cars, but they are told to use Enterprise only.

It is our position that this activity denies the Montana customer freedom of choice and is unfair to the local rental car business.

Clark Fork Valley Rentals, Inc.
Licensee
1905 W. Broadway
Missoula, MT 59803-1819
406-542-2311
fax 406-721-5683

Worldwide Reservations
800-800-4000
dollar.com

2005 Montana Legislature

About Bill -- Links

SENATE BILL NO. 349

INTRODUCED BY COCCHIARELLA

A BILL FOR AN ACT ENTITLED: "AN ACT PROVIDING THAT AN INSURANCE COMPANY MAY NOT REQUIRE A PERSON ENTITLED TO A CAR RENTAL WHILE THE PERSON'S OWN CAR IS BEING REPAIRED TO SELECT ANY ONE CAR RENTAL BUSINESS; AND PROVIDING THAT AN INSURANCE COMPANY THAT PROVIDES FOR DIRECT PAYMENT TO ANY ONE OR MORE CAR RENTAL BUSINESSES IN THIS STATE MUST PROVIDE FOR DIRECT PAYMENT TO ANY CAR RENTAL ~~COMPANY~~ BUSINESS CHOSEN BY A PERSON FOR WHOM THE INSURANCE COMPANY IS OBLIGATED TO PROVIDE A CAR RENTAL."

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MONTANA:

NEW SECTION. Section 1. Designation of specific car rental ~~company~~ BUSINESS prohibited. (1) An insurance company, including its producers and adjusters, that issues or renews a policy of insurance in this state covering, in whole or in part, a motor vehicle may not:

(a) require that a person, whether or not insured by the insurance company, for whom the insurance company is obligated to provide a car rental while the person's own car is being repaired use a particular car rental business; or

(b) engage in any act or practice that intimidates, coerces, or threatens a person ~~or that provides an incentive or inducement for a person~~ to use a particular car rental business.

(2) (A) An insurance company that is subject to the provisions of this section and that provides for direct payment to any one or more car rental businesses in this state must provide for direct payment to any car rental ~~company~~ BUSINESS selected by a person described in subsection (1)(a). ~~The rate must be the usual and customary rate the car rental business charges an insurance company. An insurance company, subject to the provisions of this subsection, shall take all steps necessary, including access to applicable computer systems, to ensure that any rental car company that is entitled to direct payment receives direct payment.~~

(B) FOR THE PURPOSES OF THIS SECTION, "DIRECT PAYMENT" MEANS A METHOD BY WHICH AN INSURANCE COMPANY MAKES A DIRECT PAYMENT ON BEHALF OF AN INSURED OR A THIRD PARTY EITHER THROUGH ELECTRONIC MEANS OR BY CHECK TO A CAR RENTAL BUSINESS.

(C) THE INSURANCE COMPANY MAY APPROVE THE DAILY RATE TO BE PAID BY THE INSURANCE COMPANY BASED ON THE CAR CLASSIFICATION.

(D) THE INSURANCE COMPANY IS NOT OBLIGATED TO PAY MORE TO THE CAR RENTAL BUSINESS THAN IS PROVIDED IN THE INSURED'S POLICY LIMITS PURSUANT TO 33-23-203.

~~(3) It is unlawful for a car rental business to charge or agree to charge a customer whose car rental is being paid for by~~

~~an insurance company more than a customer whose car rental is not being paid for by an insurance company.~~

(3) THIS SECTION DOES NOT REQUIRE AN INSURER TO PAY MORE FOR A COMPARABLE CAR RENTAL THAN THE LOWEST PRICE NEGOTIATED BETWEEN A CAR RENTAL BUSINESS AND THE INSURER.

(4) THIS SECTION DOES NOT PROHIBIT AN INSURER, ITS PRODUCERS, OR ITS ADJUSTERS FROM PROVIDING TO A CUSTOMER THE NAME OF A CAR RENTAL BUSINESS WITH WHICH ARRANGEMENTS MAY HAVE BEEN MADE TO PROVIDE CAR RENTAL SERVICES AS LONG AS THE ULTIMATE CHOICE IS LEFT TO THE PERSON DESCRIBED IN SUBSECTION (1)(A).

NEW SECTION. Section 2. Codification instruction. [Section 1] is intended to be codified as an integral part of Title 33, chapter 18, part 2, and the provisions of Title 33, chapter 18, part 2, apply to [section 1].

- END -

Latest Version of SB 349 (SB0349.02)

Processed for the Web on February 17, 2005 (4:54pm)

New language in a bill appears underlined, deleted material appears stricken.

Sponsor names are handwritten on introduced bills, hence do not appear on the bill until it is reprinted.

See the status of this bill for the bill's primary sponsor.

[Status of this Bill](#) | [2005 Legislature](#) | [Leg. Branch Home](#)

[This bill in WP 5.1](#) | [All versions of all bills \(WP 5.1 format\)](#)

[Authorized print version w/line numbers \(PDF format\)](#)

[[NEW SEARCH](#)]

Prepared by Montana Legislative Services

(406) 444-3064



FARMERS

Memo

Date: January 22, 2003

To: All COD Facilities

From: [REDACTED]

Subject: Enterprise – Flat Rate Rental Program

Effective immediately, we will be using Enterprise Rent-A-Car exclusively on our third party, direct bill rental claims. We have entered into an exclusive contract with Enterprise that provides us a flat rate rental charge on direct bill rentals.

Enterprise and Farmers have agreed that the going rate for direct bill rentals will be \$285.00. This flat rate applies for rentals between 3 days and 30 days. Any direct bill rental less than 3 days will be charged the daily rate. If the rental goes beyond the 30th day, the daily rate applies for every day beyond this time frame. Let me provide you an example.

Example: PD Rental claim where the customer was in an economy rental vehicle for 35 days

Days 1 – 30	\$285.00	
Days 31 – 35	\$134.95	(5 days @ \$26.99/day)
Total Charges	\$419.95	

There are three different ways to assign the rental claim to Enterprise.

1. Call: 1-800-230-3807
2. Fax: 1-800-207-6256
3. E-mail: rms@erac.com

I would prefer that you to use option 3 as your way of assigning the claims to Enterprise. I am providing you with the assignment sheet you will need to use via e-mail. However, please use whatever method you choose. To qualify for this program, the direct repair facility of Farmers has to assign the claim to the Flat Rate Rental Program. Enterprise is not required to identify the rental as a candidate for the program.

In order for Enterprise to proceed with the assignment, you will need to complete as much information as possible to ensure that they have the necessary information to contact the customer and begin the process. The required information that must be completed is as follows:

1. Renter's name

2. Claim Number
3. Claims Type (This will always be PD)
4. Renter's contact phone number(s) – The primary contact number should be the number closest to where the car is needed. Do not use cell phone numbers as the primary contact number.

This is the least amount of information needed to make the assignment. Of course, if you can provide all of the information included in the assignment form, it would be helpful to Enterprise.

Farmers has entered into an exclusive contract with Enterprise Rent-A-Car. As such, they should be your first choice on PD rentals. Effective immediately, all claims where the claimant needs a rental vehicle should be set up through Enterprise. Of course, there will situations where you will not need to use Enterprise.

Any direct bill rental other than Enterprise will need my prior approval. This is being done as a result of our contractual obligation to provide Enterprise with the first opportunity to service our customers. Of course, there may be situations where another vendor is needed to provide customer service. However, in these instances, authority should be obtained from me prior to pursuing this option.

You still have an obligation to monitor the rentals with the claimant and end the rental charges at the appropriate time. It is still your claim and you take the ultimate responsibility for controlling the file. If we do not monitor these rentals, Enterprise will ultimately increase the flat rate for these claims. This program can be a win-win situation if handled properly and I would expect you to make this work for both parties involved.



December 20, 2004

Attorney General
State of Montana
Helena, Montana 59601

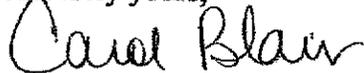
RE: Joe Taylor owner of Dollar Rent-a-car
1905 W. Broadway
Missoula, MT 59808

Dear Attorney General:

On Friday December 17, 2004 at 10:45 in the evening my son Matthew Blair was involved in a car accident, which rendered our 2000 Honda CRV inoperable. On Saturday morning December 18, 2004 I rented a car from Mr. Taylor at his Dollar-Rent-A-Car facility in Missoula Montana. I was able to get a small economy sized car in as little as 30 minutes. Later that morning I was able to file a claim with our insurance company Farmers Insurance. During the course of that claim filing I was told that I had rental car coverage through our automobile insurance policy. I informed the agent that I had rented a car from Dollar and she told me that they had an arrangement with Enterprise Rentals and I would need to switch rental companies immediately. I contacted Enterprise and told them that I had already rented a car and could I just pick up my Enterprise car on Sunday December 19, 2004. I was told no that since this was a Farmers Claim I had to return my other car and pick up one from Enterprise that day.

Upon returning my car to Dollar on the afternoon of December 18th I explained to Mr. Taylor that my insurance would not cover my expense with him, but rather I was asked and told to go to Enterprise Rental. This letter is written to inform the attorney general that my insurance company had strict arrangements with Enterprise and therefore I was not able to give Mr. Taylor my business.

Sincerely yours,



Carol Blair
804 S 5th Street W
Missoula, MT 59801

December 20, 2004

Joe Taylor
Dollar Rent A Car
1905 W. Broadway
Missoula, MT 59801

Dear Mr. Taylor:

Enclosed, please find the letter you asked me to write on behalf of my insurance company forcing me to change the rental of my car from you on Saturday December 18, 2004.

Again, I apologize for having to return the car the same day, but my insurance company would not reimburse me for the car with your rental agency. I appreciated the professional conduct from your company in renting me a car so quickly that Saturday morning. I will do business again with you in the future.

Please let me know if I can be of further assistance to you on this regard.

Sincerely yours,



Carol Blair
804 S 5th Street W
Missoula, MT 59801
406-728-3500

Peggy A. Grimes

February 9, 2005

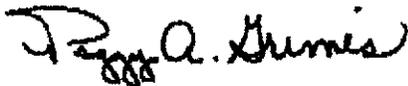
Sen. Vicki Cocchiarella
Montana State Senate
The Capitol Building
Helena, MT 59620

Dear Vicki:

I am writing in support of S-349, your bill to allow a person to select the rental car company of their choice when their vehicle is being repaired.

The reason I support this bill is because I have personal experience with regard to being forced to use a car rental company that I would not have otherwise used, simply because it was required by my auto insurance company. I have supported a locally-owned car rental company here in Missoula with my business for many years. Being familiar with the vehicles they rent, I feel more comfortable renting from them when I need a vehicle. I was disappointed to learn that I was not able to continue my support for this local business because of a prior arrangement between my auto insurance company and a national car rental agency. It was hardship enough having been in an accident that was not my fault, but then being told I had to rent a vehicle from a company not of my choosing was salt added to my wound. This has happened to me on more than one occasion. I appreciate your taking this issue before the Legislature to remedy this breach of a person's right to select the car rental business they choose to support. I urge you and your colleagues to consider the hardship placed on individuals who have a relationship with a certain car rental company and are required to forego that relationship—perhaps made to feel ill at ease by being forced to rent from a company they would not otherwise choose.

Best Regards,



Peggy A. Grimes
13545 LaCasse Lane
Missoula, MT 59808
(406) 239-6475
pgrimes@montanafoodbanknetwork.org

WESTERN RENTALS INC.

HERTZ SYSTEM MEMBER
5225 WEST BROADWAY STE. 12
MISSOULA, MONTANA 59808
(406) 549-9511: OFFICE
(406) 549-8989: FAX

TU JAY

TO: Senator Joe Balyeat **FROM: Jerry Woodahl -President**

COMPANY: Montana State Senate **DATE: February 15, 2005**

FAX NUMBER: 406-444-4875 **NUMBER OF PAGES:**

PHONE NUMBER:

RE: Senate Bill 349

PLEASE COMMENT **FOR REVIEW** **PLEASE REPLY**

COMMENTS:

I am asking you to vote in favor of Senate Bill 349. This bill will provide rental car customers with choices when it comes to securing a rental car when their vehicle is damaged. Currently some insurance companies have exclusive agreements with selected car rental companies that prohibit the renter from being able to use a car rental company of their choice. These exclusive agreements usually exclude locally owned car rental companies and are a restriction of fair trade and reduce competition at the expenses of Montana citizens

Russ's Body & Paint, Inc.

1111 N Russell
Missoula, MT 59808
(406)549-9327
(406)543-3338
russ@montana.com

January 7, 2005

Dear State Legislature,

I support the bill that enables the consumer to choose his service provider. If local businesses have competitive rates and service, they should have equal opportunity to serve the public.

The customer should have the right to chose who they use for their rental vehicle.

Sincerely,



Russell Kamura
President

Rick's AUTOBODY INC.

January 5, 2005

Dear State Legislature:

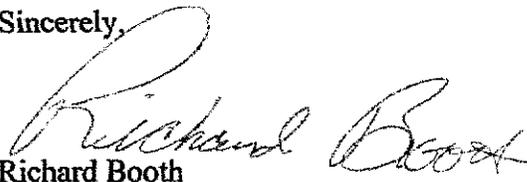
My name is Richard Booth. I am the President of Rick's Auto Body Inc. in Missoula, Montana.

Corporate agreements between insurance and car rental companies limit Montana's consumerism and economical activity.

I support the bill that enables the consumer to choose his service provider. If local businesses have competitive rates and service, they should have equal opportunity to serve our public.

Thank you for your time and consideration concerning this matter.

Sincerely,



Richard Booth

RB/jt

CLARK FORK VALLEY RENTALS, INC.
LICENSEE
1905 W. BROADWAY
MISSOULA, MT 59808
406-542-2311

7. RENTAL AGREEMENT NO.
135048
 SHOW THIS NO. ON ALL CORRESPONDENCE
 MINIMUM RENTAL CHARGE - ONE DAY!
 A MINIMUM OF FIVE DAYS' RENTAL (FIVE PERIODS) REQUIRED FOR WEEKLY RATES DO NOT INCLUDE REFUELING \$ (Plus Mileage If Applicable)

175 Miles Free Per Day

adjuster is Curt Willis 207-412-325

This Agreement is between you and an independent member of Dollar Rent A Car, unless otherwise noted. VEHICLE TO BE RETURNED TO ABOVE ADDRESS UNLESS NOTED

2. RENTER NAME MEGAN LAWS		DATE OF BIRTH 04/18/1981	18. ORIGINAL VEHICLE # 8902J	OWNING CITY MISSOULA	26. RENTAL EXPIRES ON 03/24/2005 08:00 AM
3. CURRENT STREET ADDRESS 7144 UNCLE ROBERT LN #4		CITY MISSOULA	19. LICENSE PLATE # 48A4380		27. DUE BACK LOCATION MISSOULA DOLLAR
4. STATE OR COUNTRY MT	ZIP CODE 59803	HOME PHONE NUMBER (406) 545-9153	20. MAKE-MODEL-COLOR JEEP GRAND CHEROKEE RED		28. DATE/TIME IN 03/17/2005 09:22 AM
5. LICENSE NUMBER 58767107000		STATE OR COUNTRY MT	EXPIRATION DATE 04/18/2010	21. RATE CODE	FUEL IN Full
6. EMPLOYER		BUSINESS PHONE		22. VEH. RSTD	VEH. RCVD
7. RENTAL LOCAL ADDRESS (HOTEL OR OTHER)		PHONE NUMBER		29. DATE/TIME OUT 03/17/2005 09:22 AM	
8. FREQUENT FLYER # / FREQUENT RENTER # CO <input type="checkbox"/> MX <input type="checkbox"/> UA <input type="checkbox"/> TW <input type="checkbox"/> ZR <input type="checkbox"/> OTHER <input type="checkbox"/>		23. IN		30. MILES \$0.25	
9. ADDITIONAL RENTER / AUTHORIZED DRIVER NONE		DATE OF BIRTH		31. HOURS \$15.00	
10. LICENSE NUMBER		STATE OR COUNTRY		EXPIRATION DATE	
24. OUT		1 4 1 0 5		32. DAYS \$47.75	
25. MILES DRIVEN		33. WEEKS		34. WKND/X DAY	
26. MILEAGE		35. FALLBACK \$ PER DAY		36. UPGRADE \$ PER DAY	
27. IN		37. TOTAL TIME & MILEAGE		38. LESS CREDITS	
28. OUT		39. SUB TOTAL		40. ADD'L DRIVERS \$3.95 UNDER AGE 59.95	
29. MILES DRIVEN		41. SERVICE CHARGES		42. DROP CHARGES	
30. MILEAGE		43. LIC. FEE \$1.95/DAY		44. LDW \$ PER DAY	
31. IN		45. SUB TOTAL		46. AIRPORT/ADMIN FEE 10%--4% DRAC ADMIN FEE 6% AIRPORT FEE	
32. OUT		46. AIRPORT/ADMIN FEE		47. RENTAL CAR TAX 4% 4.00%	
33. MILES DRIVEN		47. RENTAL CAR TAX 4%		48. SLI \$ PER DAY	
34. MILEAGE		48. SLI		49. UMP \$ PER DAY	
35. IN		49. UMP		50. 1. PAJ 2. PEP 3. PAI/PEP \$ PER DAY	
36. OUT		50. 1. PAJ 2. PEP 3. PAI/PEP		51. FPO \$3.00 PER GALLON	
37. MILES DRIVEN		51. FPO		52. DAMAGE CHG/ OTHER CHGS	
38. MILEAGE		52. DAMAGE CHG/ OTHER CHGS		53. TOTAL	
39. VEHICLE CONDITION OUT		53. TOTAL		54. LESS DEPOSITS, CREDITS	
40. VEHICLE CONDITION #1		54. LESS DEPOSITS, CREDITS		55. REFUND DUE/PAID	
41. LOSS DAMAGE WAIVER ("LDW") I ACCEPT LDW which waives My financial responsibility up to 100%. INITIAL: ML I DECLINE LDW which makes Me responsible for all loss or damages allowed by law. INITIAL: ML LDW IS NOT INSURANCE.		55. REFUND DUE/PAID		56. AMOUNT COLLECTED	
42. OPTIONAL PROTECTION COVERAGES See rental jacket and brochure for terms. 1. SUPPLEMENTAL LIABILITY INSURANCE ("SLI") ACCEPT _____ DECLINE ML 2. UNINSURED/UNDERINSURED MOTORIST PROTECTION ("UMP") ACCEPT _____ DECLINE ML 3. PERSONAL ACCIDENT INSURANCE ("PAI") ACCEPT _____ DECLINE ML 4. PERSONAL EFFECTS PROTECTION ("PEP") ACCEPT _____ DECLINE ML		56. AMOUNT COLLECTED		57. DRR DATE	
43. FUEL PURCHASE OPTIONS (FPO) 1. Purchase a full tank at time of rental. No refunds for partial tanks upon return. 2. Refuel vehicle within 10 miles of the Dollar return location. No refueling charge with gas receipt. 3. Have Dollar refuel at check-in.		57. DRR DATE		METHOD OF PAYMENT	

ANY PROHIBITED USE OF THE VEHICLE AS DEFINED IN PARAGRAPH E, VIOLATES THE AGREEMENT AND VOIDS OR DEPRIVES YOU OF BENEFITS, PROTECTION AND OPTIONAL COVERAGES, IF ANY, TO WHICH YOU WOULD HAVE OTHERWISE BEEN ENTITLED TO UNDER THIS AGREEMENT.

11. BY SIGNATURE BELOW, YOU ACKNOWLEDGE AND REPRESENT THAT YOU ARE LEGALLY AUTHORIZED TO OPERATE THE VEHICLE BY VALID DRIVER'S LICENSE AND THAT YOU HAVE READ AND AGREE TO THE TERMS, CONDITIONS AND NOTICE, BOTH PRINTED AND WRITTEN, INCLUDING LOSS DAMAGE WAIVER THAT APPEAR ON THIS RENTAL STATEMENT AND ON THE SEPARATE RENTAL JACKET. IF YOU PAY FOR CHARGES TO YOUR CREDIT CARD, YOU AUTHORIZE DOLLAR TO PROCESS OR SUBMIT A CHARGE TO YOUR CREDIT CARD FOR ESTIMATED CHARGES FOR THE RENTAL UPON YOUR SIGNATURE BELOW, OR YOU CONSENT TO THE RESERVATION OF CREDIT WITH THE CARD ISSUER OF THE GREATER OF \$250 OR THE ESTIMATED CHARGES DUE. IF DOLLAR SUBMITS A CHARGE FOR THE ESTIMATED CHARGES, AND THE CHARGES ARE LESS THAN \$250, YOU ALSO AUTHORIZE DOLLAR TO RESERVE CREDIT WITH THE CARD ISSUER FOR THE DIFFERENCE BETWEEN \$250 AND THE AMOUNT OF THE ESTIMATED CHARGES DUE. NO ADDITIONAL DRIVERS ARE PERMITTED WITHOUT DOLLAR'S APPROVAL.

Megan Laws
 RENTER/AUTHORIZED DRIVER

THIS RENTAL IS SUBJECT TO A FALLBACK RATE (BOX 35) IF RETURNED TO A LOCATION OR ON A DATE DIFFERENT THAN LISTED ABOVE (BOX 26 & 27)

12. LDW \$6.95/DAY RESPONSIBLE FOR FIRST \$500 IN DAMAGES. SECTION D STILL APPLIES. ACCEPT _____ DENY _____ RENTED PROPERTY NOT RETURNED WITHIN 48 HOURS OF DUE DATE WILL BE DEEMED STOLEN: SUBJECT TO MAX. 10 YRS. IMPRISONMENT AND/OR A \$50,000 FINE. SECTION 45-6-309 M.C.A.

13. METHOD OF PAYMENT

TYPE VI	XXXXXXXXXXXXXXXXXXXX2236XXXX		
14. AMOUNT \$150.00	AUTH. # 027283	ADD'L AMT.	DATE 03/17
15. RES. # 07409-M80	IATA NO.	REFERRAL SOURCE DRP	VALUE
72. CASH DEPOSIT \$	ADD'L DEPOSIT \$	73. REFUND RECEIVED X	74. DRR DATE
75. BALANCE		METHOD OF PAYMENT	

INSURANCE RENTAL INFORMATION

INFORMATION IN BOLD TYPE IS REQUIRED

DATE: 3/16/05 INSURANCE CO: Farmer's ^{8 AM}
PHONE #: 800 435 7764 EXT: 22010 ADJUSTER: ~~Alexis~~ ~~Stacy~~
BILLING ADDRESS: 240-2150 Curt Willes' 207-4126

CLAIM #: 1006283654

NUMBER OF DAYS AUTHORIZED: _____ BY: _____

ADDITIONAL DAYS: _____ BY: _____

TYPE & YEAR OF VEHICLE WRECKED: 99' Pontiac Sunfire

TYPE OF VEHICLE AUTHORIZED: _____

AMOUNT OR % INS CO. WILL PAY: Megan will pay for upgrade

CLAIMANT: Megandaw PHONE #: 546 9153

DATE OF LOSS: 3/16/05 CREDIT CARD: _____

INSURED: Jodd Carlson

BODY SHOP: Blue Ribbon PHONE #: _____

BODY SHOP CONTACT: _____

EST # OF DAYS: _____ DATE & TIME OF RESERVATION: _____

CDW AUTHORIZED? YES _____ NO _____ BY: _____
(CDW is \$13.95 per day and has a max of \$5,000 of coverage. Customer is responsible for any damage to the rental vehicle exceeding this amount.)

I (WE) AUTHORIZE THE MENTIONED INSURANCE COMPANY TO PAY RENT A WRECK OR DOLLAR RENT A CAR DIRECTLY FOR USE OF RENTAL VEHICLE WHILE MY/OUR VEHICLE IS BEING REPAIRED. I/WE ARE RESPONSIBLE FOR ANY DAMAGE DONE TO THE RENTAL VEHICLE WHILE IN OUR POSSESSION. I/WE UNDERSTAND THE RENTAL CAR COMPANY IS A THIRD PARTY PROVIDER AND THAT I/WE AS RENTER(S) ARE ULTIMATELY RESPONSIBLE FOR PAYMENT OF THE RENTAL VEHICLE.

CUSTOMER IS RESPONSIBLE FOR FUEL:

SIGNATURE: Megan V. Sees SIGNATURE: _____

RESERVATION SUMMARY

LAWS

Rental Company Information

MISSOULA DOLLAR RENT A CAR
1905 WEST BROADWAY

MISSOULA, MT 59808
Phone : (406) 542-2311
Fax : (406) 721-5683

Miscellaneous Information

Confirmation# : r07409-MSO
Vehicle Type : SFAR
Date Booked : 03/16/2005
Booked By : LINDSEY
Specific Unit :

Rental Information

LAWS, MEGAN
7144 UNCLE ROBERT LN #4

MISSOULA, MT 59803
Phone : (406) 546-9153

Date Information

Pickup Date : 03/17/2005 08:00 AM
Pickup Branch : MSO
Drop Date : 03/24/2005 08:00 AM
Drop Branch : MSO

Airline Information

Arrival Date : 03/17/2005 08:00 AM
Airline : WALK
Flight# :

Deposit Information

CC# : XXXXXXXXXXXXXXX
Auth Amount :
Expires :
Auth# :
Deposits :

Referring Agency

Company :
Phone :
Agent :
Phone :
IATA# :
Discount : 0%

Renters Insurance Information

Company :
Agency :
Phone# :
Policy# :
Expires :
Confirmed By :
Comprehensive :
Collision :
Bodily :
Uninsured :

Billing Information

Billto Code :
Name :
Adjuster :
Body Shop :
Claim# :
Days Auth. : 0
Amount /Day : \$0.00
Vehicle Type :
Loss Type : Damage

Rate Information

Rate Booked : DOLLAR INS.
Hourly Late : \$0.00
Hourly :
Daily : \$47.75

Per MI/KM Charge : \$0.25
Free MI/KM : 175
Max Time : 0
Category : H
Rate Code : N/A

Additional Adjustments

Delivery Information

Pickup Information

Key Loc :

Key Loc :

Note Information

FARMERS CLAIM PENDING
LIABILITY HASN'T BEEN
ESTABLISHED - CUSTOMER
IS PAYING DIFFERENCE
SFAR VS. CCAR

Thank you for reserving your rental vehicle with our company. Please review the above reservation summary and contact us immediately if any changes need to be made. If the information is correct please sign this form and FAX it back to us at (406) 721-5683 .

Signature: _____

Date: _____

I UNDERSTAND THAT IF THE ABOVE RESERVATION IS NOT HONORED, OR IS NOT CANCELLED WITHIN 0 HOURS BEFORE THE SCHEDULED PICKUP TIME, MY SIGNATURE WILL SERVE AS AUTHORIZATION TO PROCESS MY CREDIT CARD FOR A CANCELLATION FEE.