

EXHIBIT 15  
DATE Jan. 14, 2005  
HB \_\_\_\_\_



Thursday 13 January 2005

Madame Chairman and members of the committee:

My name is Pam Coyle, and I live in Billings, Montana. I am writing on behalf of one of my employees, Jeannie Crabtree, and would like to thank you for taking time to hear from me regarding this matter.

Jeannie has been an asset to our Sodexho team at MSU-Billings for the past 8 years that I have managed the operation. Jeannie was introduced to our team through Job Connection enabling us to add a loyal, dependable, and hard working employee to the group.

Jeannie has received services from Job Connection including job coaching and counseling, help with unemployment claims during shut-downs due to the seasonal nature of our business, additional job training when necessary, support in family and personal matters, and help with transportation needs. The services that she has received have helped Jeannie to be successful in our organization. Jeannie has been able to take on more responsibility over the years that she has worked for us. She has grown to become one our most reliable and trusted employees due in part to the support that she receives from Job Connection.

Please feel free to call me if you have any questions concerning Jeannie. You can reach me at (406)-657-2382.

Sincerely,

Pam Coyle  
Food Service Manager  
Sodexho Campus Services-Montana State University-Billings