TRANSITION PLAN
ALS DP APPROVED

ID		Task Name	Duration	Start	Finish	Predecessors	Resource Names
1	✓	**Transition Planning**	**50 days**	**Mon 11/29/04**	**Fri 2/4/05**		
2	✓	Establish ALS Transition Team	1 day	Mon 11/29/04	Mon 11/29/04		Dan
3	✓	Answer LFA questions	1 day	Mon 11/29/04	Mon 11/29/04		Barney,Kevin,Dustin,Dan,Sue
4	✓	Develop High Level Timeline For Transition	1 day	Mon 11/29/04	Mon 11/29/04		Kevin
5	✓	Develop Detailed Transition Plan assuming DP is approved	11 days	Mon 11/29/04	Mon 12/13/04		Kevin
6	✓	Develop Detailed Transition Plan assuming DP is not approved	5 days	Mon 12/13/04	Fri 12/17/04		Kevin
7	✓	Develop summary of job duties for new positions	2 days	Mon 12/13/04	Tue 12/14/04		Kevin,Dustin
8	✓	Gather high level budget information for FWP leadership presentation	3 days	Mon 12/13/04	Wed 12/15/04		Barney,Sue
9	✓	Gather MCI cost estimates for cost spreadsheet (high level)	6 days	Mon 12/13/04	Mon 12/20/04		Barney,Kevin
10	✓	Develop detailed cost analysis spreadsheet for FWP leadership presentation	19 days	Mon 12/13/04	Thu 1/6/05		Sue,Barney
11	✓	Strategic Planning - Assuming DP is not 100% approved	1 day	Wed 12/15/04	Wed 12/15/04		Barney,Sue,Dan,Barry,Kevin
12	✓	Review materials for DP presentation	1 day	Fri 1/7/05	Fri 1/7/05	5,6,7,8,9,10,11	Dan,Sue,Barney,Kevin,Dustin,Hank
13	✓	Make modifications to DP information	1 day	Fri 1/7/05	Fri 1/7/05		Kevin,Sue,Barney
14	✓	Dry Run on DP Package	2 days	Mon 1/17/05	Tue 1/18/05	13	Sue,Barney
15	✓	Make modifications based on Dry Run	13 days	Wed 1/19/05	Fri 2/4/05	14	Kevin,Barney,Sue
16							
17		**Preparation for Subcommittee**	**25 days**	**Tue 1/11/05**	**Mon 2/14/05**		
18	✓	Compile DP presentation materials (project plan, budget information, cost information, staffing descriptions)	4 days	Tue 1/11/05	Fri 1/14/05		Kevin,Barney,Sue,Dustin
19		Present ALS Transition package to Natural Resources and Commerce Joint Appropriations subcommittee	7 days	Fri 2/4/05	Mon 2/14/05	18	Sue,Chris,Barney
20		Revise/Update transition plan based upon Finance Committee decision on ALS decision package	7 days	Fri 2/4/05	Mon 2/14/05		Kevin,Sue,Barney
21							
22		**Data Communications RFP Process**	**131 days**	**Mon 11/29/04**	**Mon 5/30/05**		
23	✓	Compile current call volume and license provider information	7 days	Mon 11/29/04	Tue 12/7/04		MCI,Dustin
24	✓	Compile Synchronization Stats (call length, simultaneous connections, etc)	19 days	Wed 12/8/04	Mon 1/3/05	23	MCI,Dustin
25	✓	Compile all engineering requirements, hardware needs, call statistics	4 days	Tue 1/4/05	Fri 1/7/05	24	Kevin,Dustin
26	✓	Write technical information required for RFP	5 days	Mon 1/10/05	Fri 1/14/05	25	Kevin,Dustin
27		Develop RFP for Data Communications	20 days	Mon 1/17/05	Fri 2/11/05	26	Kevin,Dustin,Barney
28		Release ALS data communications RFP	1 day	Mon 2/14/05	Mon 2/14/05	27	Barney
29		Form scoring committee/grading criteria/timelines	10 days	Tue 2/15/05	Mon 2/28/05	28	Kevin,Dustin,Barney
30		Receive/Analyze data communications RFP responses/start grading process	20 days	Mon 3/21/05	Fri 4/15/05	29	Kevin,Dustin,Barney
31		Request and provide clarifications to data communications RFP inquiries	20 days	Mon 4/18/05	Fri 5/13/05	30	Kevin,Dustin,Barney
32		Final Review/score clarifications	10 days	Mon 5/16/05	Fri 5/27/05	31	Kevin,Dustin,Barney
33		Contract award for ALS data communications RFP	1 day	Mon 5/30/05	Mon 5/30/05	32	Chris,Barney
34							
35		**Data Communications Development**	**142 days**	**Mon 6/20/05**	**Tue 1/3/06**		
36		Begin requirements discussions for data communication	20 days	Mon 6/20/05	Fri 7/15/05	33	Kevin,Dustin,Vendor
37		Design data communications infrastructure	20 days	Mon 7/18/05	Fri 8/12/05	36	Vendor
38		Approve infrastructure design	10 days	Mon 8/15/05	Fri 8/26/05	37	Kevin,Dustin,Barney
39		Coordinate infrastructure setup	20 days	Mon 8/29/05	Fri 9/23/05	38	Kevin,Dustin,Vendor
40		Test data communications (include peak processing)	71 days	Mon 9/26/05	Mon 1/2/06	39	Kevin,Dustin,Vendor
41		Final approval of data communications solution	1 day	Tue 1/3/06	Tue 1/3/06	40	Barney
42							
43		**MCI Transition Plan**	**61 days**	**Tue 2/1/05**	**Tue 4/26/05**		
44		**Initiate coordination with MCI on development of transition plan**	**60 days**	**Tue 2/1/05**	**Mon 4/25/05**		
45		Modem Bank/Radius Server/T1 Lines	20 days	Tue 2/1/05	Mon 2/28/05		Dustin,Kevin,MCI,ITSD
46		Help Desk/Toll Free Number	20 days	Tue 3/1/05	Mon 3/28/05	45	Barney,Kevin,MCI

EXHIBIT 5
DATE 02/01/05
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ID	Task Name	Duration	Start	Finish	Predecessors	Resource Names
47	Hardware/DA Tasks/Training	20 days	Tue 3/29/05	Mon 4/25/05	46	Barney,Kevin,MCI
48	MCI Transition Plan final delivery	1 day	Tue 4/26/05	Tue 4/26/05	47	MCI
49						
50	**Staff and Facility Planning**	**22 days**	**Wed 6/1/05**	**Thu 6/30/05**		
51	**Network Staff - Regional/HQ**	**22 days**	**Wed 6/1/05**	**Thu 6/30/05**		**Barney,Dustin**
52	Coordinate Staff Placement/Infrastructure w/ Regional Staff	22 days	Wed 6/1/05	Thu 6/30/05		
53	Region 3 Support Position - Helena vs. Bozeman	22 days	Wed 6/1/05	Thu 6/30/05		
54	Identify relevant training resources, schedules - Novell, Microsoft, ALS	22 days	Wed 6/1/05	Thu 6/30/05		
55	Procure necessary equipment.	22 days	Wed 6/1/05	Thu 6/30/05		
56	Delegation of NDS/AD Rights.	22 days	Wed 6/1/05	Thu 6/30/05		
57	Delegation of responsibility - Network/Standalone vs. ALS	22 days	Wed 6/1/05	Thu 6/30/05		
58	Work assignment protocol.	22 days	Wed 6/1/05	Thu 6/30/05		
59	Reporting Structure.	22 days	Wed 6/1/05	Thu 6/30/05		
60	**ALS Development Staff - Steamboat Block**	**22 days**	**Wed 6/1/05**	**Thu 6/30/05**		**Barney,Bobbi**
61	Coordinate Staff Placement (Physical)	22 days	Wed 6/1/05	Thu 6/30/05		
62	Identify Training Needs (programming, ALS, Business Processes, etc)	22 days	Wed 6/1/05	Thu 6/30/05		
63	Setup Necessary Equipment (PC's, Office Furniture, etc)	22 days	Wed 6/1/05	Thu 6/30/05		
64	**ALS Operations Staff - Steamboat Block**	**22 days**	**Wed 6/1/05**	**Thu 6/30/05**		**Barney,Kevin**
65	Coordinate Staff Placement (Physical - Helpdesk and Data Analyst)	22 days	Wed 6/1/05	Thu 6/30/05		
66	Identify Training Needs (programming, ALS, Business Processes, etc)	22 days	Wed 6/1/05	Thu 6/30/05		
67	Setup Necessary Equipment (PC's, Office Furniture, etc)	22 days	Wed 6/1/05	Thu 6/30/05		
68						
69	**Pilot Plan for Local Helpdesk**	**152 days**	**Mon 8/1/05**	**Tue 2/28/06**		**Kevin,Barney,Tina**
70	Staff Training (include Network Staff, Regional Support Staff and Licensing Staff)	5 days	Mon 8/1/05	Fri 8/5/05	100	
71	Select providers to participate	5 days	Mon 8/8/05	Fri 8/12/05		
72	Install new toll free number/IVR System	22 days	Mon 8/15/05	Tue 9/13/05		
73	Develop and distribute helpdesk plan	20 days	Mon 8/15/05	Fri 9/9/05		
74	Helpdesk Pilot Implementation	122 days	Mon 9/12/05	Tue 2/28/06	100,71,70,73	
75	Develop and issue surveys for volunteer providers	5 days	Mon 11/21/05	Fri 11/25/05		
76	Transition process for all providers begin	20 days	Wed 2/1/06	Tue 2/28/06		
77						
78	**Recruitment of Staff**	**243 days**	**Mon 3/28/05**	**Wed 3/1/06**		
79	**Develop Position Descriptions**	**25 days**	**Mon 3/28/05**	**Fri 4/29/05**		
80	Data Analyst and Programmers	15 days	Mon 3/28/05	Fri 4/15/05		Kevin/Bobbi
81	Help Desk	15 days	Mon 3/28/05	Fri 4/15/05		Kevin
82	Security Officer/DBA and other support positions	15 days	Mon 3/28/05	Fri 4/15/05		Dustin
83	Regional Support Staff	15 days	Mon 3/28/05	Fri 4/15/05		Dustin
84	Agency and DOA approval	10 days	Mon 4/18/05	Fri 4/29/05	83,82,81,80	FWP HR/DOA
85	**Develop Job Announcements**	**5 days**	**Mon 5/2/05**	**Fri 5/6/05**		
86	Data Analyst and Programmers	4 days	Mon 5/2/05	Thu 5/5/05		Kevin/Bobbi
87	Help Desk	4 days	Mon 5/2/05	Thu 5/5/05		Kevin
88	Security Officer/DBA and other support positions	4 days	Mon 5/2/05	Thu 5/5/05		Dustin
89	Regional Support Staff	4 days	Mon 5/2/05	Thu 5/5/05		Dustin
90	Agency approval	1 day	Fri 5/6/05	Fri 5/6/05	89,88,87,86	FWP HR
91	**Post job announcements**	**17 days**	**Mon 5/9/05**	**Tue 5/31/05**		
92	Data Analyst and Programmers	17 days	Mon 5/9/05	Tue 5/31/05	90	Kevin/Bobbi

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93		Help Desk	17 days	Mon 5/9/05	Tue 5/31/05	90	Kevin
94		Security Officer/DBA and other support positions	17 days	Mon 5/9/05	Tue 5/31/05	90	Dustin
95		Regional Support Staff	17 days	Mon 5/9/05	Tue 5/31/05	90	Dustin
96		Establish selection and interview team	17 days	Mon 5/9/05	Tue 5/31/05	90	Kevin/Bobbi/Dustin
97		Establish selection and interview grading criteria	17 days	Mon 5/9/05	Tue 5/31/05	90	Kevin/Bobbi/Dustin
98		**Hiring (application review, grading, interviews, offers)**	**188 days**	**Mon 6/13/05**	**Wed 3/1/06**		
99		Data Analyst and Programmers	5 days	Mon 6/13/05	Fri 6/17/05	97	Kevin/Bobbi
100		Help Desk	5 days	Mon 6/13/05	Fri 6/17/05	97	Kevin
101		Security Officer/DBA and other support positions	5 days	Mon 6/13/05	Fri 6/17/05	97	Dustin
102		Regional Support Staff	5 days	Mon 6/13/05	Fri 6/17/05	97	Dustin
103		Knowledge Transfer and Training	174 days	Fri 7/1/05	Wed 3/1/06	102,101,100,99	ALL
104							
105		**Outreach**	**23 days**	**Mon 8/1/05**	**Wed 8/31/05**		
106		**Start outreach planning**	**23 days**	**Mon 8/1/05**	**Wed 8/31/05**		
107		**New Helpdesk Process**	**23 days**	**Mon 8/1/05**	**Wed 8/31/05**		**Barney,ConEd,Hank,Kevin**
108		ALS	23 days	Mon 8/1/05	Wed 8/31/05		
109		Network/Standalone Users	23 days	Mon 8/1/05	Wed 8/31/05		
110		Regional Questions	23 days	Mon 8/1/05	Wed 8/31/05		
111		**New Hardware Process**	**23 days**	**Mon 8/1/05**	**Wed 8/31/05**		**Barney,ConEd,Hank,Dave,Melanie,Kevin**
112		ALS Hardware	23 days	Mon 8/1/05	Wed 8/31/05		
113		ALS Hardware Tracking - Combine with IT Network Staff	23 days	Mon 8/1/05	Wed 8/31/05		
114		License Providers	23 days	Mon 8/1/05	Wed 8/31/05		
115		Agency Wide	23 days	Mon 8/1/05	Wed 8/31/05		
116							
117		**Full transition to FWP**	**21 days**	**Wed 2/1/06**	**Wed 3/1/06**		
118		Full system testing	14 days	Wed 2/1/06	Mon 2/20/06		ALL
119		MCI areas transitioned to FWP	4 days	Tue 2/21/06	Fri 2/24/06	118	MCI,FWP
120		Transition Recap and Review	2 days	Mon 2/27/06	Tue 2/28/06	119,118	ALL
121		Transition complete	1 day	Wed 3/1/06	Wed 3/1/06	120	ALL