

BUILDING INSPECTION

City of Bozeman

PERFORMANCE MEASURERS

Effectiveness Measurers	Standard	FY 03 Actual	FY 04 Actual	FY 05 Projected	FY 06 Budgeted
Percent of Plan Reviews done within Standard (Residential)	75% w/in 2 weeks	89%	%	75%	75%
Percent of Plan Reviews done within Standard (Commercial)	75% w/in 4 weeks	91%	86%	75%	75%
Percent of Fast Track plan reviews Done within standard (Residential)	90% w/in 1 week	83%		90%	90%
Percent of Fast Track plan reviews done within standard (Commercial)	90% w/in 1 week	83%	96%	90%	90%
Percent of customer cards done within standard	90%	100%	%	90%	90%
Percent of frame inspections done within standard (1 audit/month/employee)	90%	99%	%	90%	90%
Percent of commercial plan checks done within standard (1 audit/month/employee)	90%	99%	%	90%	90%
Percent of residential plan checks done within standard (1 audit/month/employee)	90%	99%	%	90%	90%
Percent of final inspections done within standard (1 audit/month/employee)	90%	99%	%	90%	90%

Efficiency Measurers	Standard	FY 03 Actual	FY 04 Actual	FY 05 Actual	FY 06 Projected
Average commercial inspections per day per inspector	8	6.43	9.00		
Average residential inspections per day per inspector	10	13.07	13.00		
Average Multiple Residential Inspections per day per inspector	8	4.77	15.00		