Joint Select Committee on Mental Health

Exhibit 1
3-29-05

Community Crisis Center Presentation
Submitted to Joint Subcommittee on Mental Health
March 29, 2005

Thank you for the opportunity to present the Billings area planning for community crisis services. We greatly appreciate your willingness to learn more about the Billings community effort to address the ever increasing volumes of individuals presenting in our facilities in need of crisis intervention.

Several years ago the Yellowstone City-County Health Department, St. Vincent Healthcare, and Deaconess Billings Clinic formed a proactive team to address the uninsured and the underinsured in our health care region. This team is called the Alliance. As you can well imagine there is a disproportionate number of uninsured/underinsured individuals that present in our emergency rooms and clinic with serious forms of mental illness as well as chemical dependency issues. The Alliance requested that we form a focus group that includes the Mental Health Center to develop a service that addresses this population.

This plan is the result of the collaborative efforts of this focus group.

The following presentation is an outline of the structure we have formulated to create a Community Crisis Center. It is our goal to help you understand the unique challenges facing us and how we see the solution, at least in part, to the lack of access to crisis mental health care in our community.

It is our goal to develop a plan that is accountable to the development of a comprehensive and seamless service system. We are relying on our partnerships at the state, county and local level to achieve this goal. Your support is critical to our success. Please contact us with questions or comments.

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Community Crisis Center

Bob Frost, St. Vincent Healthcare
Joan Daly, Deaconess Billings Clinic
John Felton, Yellowstone City-County Health Department
Bob Ross, Mental Health Center

3/29/05

Organizational Structure: Montana LLC NFP

- 501(c)3 timeline six months
  - MT LLC relatively short timeline
- Governance: Board of Managers
  (Appointed by Four sponsoring members)
- Stakeholder Advisory Council appointed by Board of Managers
  - Community providers
  - Community resources
  - City and/or city law enforcement
  - County and/or county law enforcement
  - Consumer or community member
  - Medical Director non-voting ex officio

- Insurance: Liability, D&O, Malpractice, etc.
- Finances:
  - Sponsoring Agencies – assign staff on rotating basis;
  - Security – City/County law enforcement assigned on rotating basis/contract with private security company
  - Community Providers – assign staff on rotating basis;
  - Community Resources – provide resources as needed
  - Grants – government/private foundations
  - County/State Funds
  - Bill all services and distribute collections on basis of investment. (Medicaid, Medicare, MHSP, Drug and Alcohol, Private Insurance).

CCC LEADERSHIP

- Medical Director
- Director of Clinical Operations
  - Full time mental health professional (Licensed)
  - Responsibilities for overall operation and clinical oversight.
  - Gathering/analysis/reporting of data/finance/budget
  - Orientation of staff
  - Policies/procedures development
  - Liaison to community/provider groups

CCC STAFFING

- Support Staff
- RN's
- Licensed Social Workers
- Case Managers
- Residents/ PA/ NP
- Security
- Total of 20+ FTE's

Budget Estimate for Staffing--

- St. Vincent - $245,784
- Deaconess Billings Clinic - $181, 283
- MHC – $240,904
- MFM Residency/YCCHD – $67,896
- City/County Law Enforcement – $152,766
- Total staffing budget - $888,633

Pathways Database

- Pathways Database-an internet data collection product funded by a grant attained by the Yellowstone Partnership for Primary Care Access. Community Health Access Partnership (CHAP)
- Identify "frequent flyers" to better tailor care needs, decisions, and resource utilization
- Trend care provided, gaps in services, resources utilized, electronic referrals, repository for "211" call system, and provide data for grant support and analysis

Agency Planning

- YCCHD
- St. Vincent
- DBC
- MHC
- Yellowstone Boys & Girls Ranch
- Tumbleweed
- Family Services Inc.
- United Way
- Billings Police Dept.
- Yellowstone Co. Sheriff Dept.
- Alternatives Inc.
- MSU-B Allied Health
- Mt. Dept H – AMDD
- St. Vincent BHA
- Rimrock Foundation
- Fire Department
- Youth Court
- Judy Stewart/John Felton
- Bob Frost
- Joan Daly
- Bob Ross
- Ryl Sorenson
- Sally Leep
- Linda Robbins
- Carol Burton
- Jerry Archer
- Jay Bell
- Dave Armstrong
- K Lundgren/Dr. Carl Hanson
- Joyce DeCunzo
- Sharlyn Bounous
- Mona Sumner/Dave Cunningham
- Chief Jochem
- Joy Mariska

Location

- Freestanding community building, hospital corridor/downtown area
- 704 N. 30th Street, Billings. 4200 square feet, $4000 monthly.
- Requirements:
  - Renovation as needed
  - Equipment/communication requirements
  - Furniture
  - Utilities
  - Easily accessed/located by public
  - Donation of labor and materials by local contractors.
- Timeline: 2 - 4 months to open

Legal Considerations

- Montana Code Annotated.
  - 53-21-102. Definitions. (HB 255--include co-occurring)
  - 53-21-129. Emergency situation--petition--detention.
  - 53-21-201 Mental Health Center Licensure -- current standards.
  - 53-21-204 Mental health corporations.

Administrative Rules

- 37.88.901 Mental Health Center Services, Definitions "crisis intervention services"
- 37.106.1906 Mental Health Center: Services and Licensure
- 37.106.1946, Crisis Stabilization Program
- currently no provision for a secured facility

Correlation to a "Crisis Response System"

- Provide a secure placement for individuals in need of co-occurring intervention.
- Recognize regional aspect of need and resource utilization.
- Provide a reliable diversion from local jail facilities.
- Provide community linkages
- decrease admissions to acute level of care
- collect data on the population for future planning of services.
- coordination with Kids Managed Authority