

Community partners

Community Health Partners

174

EXHIBIT

DATE

2/8/07

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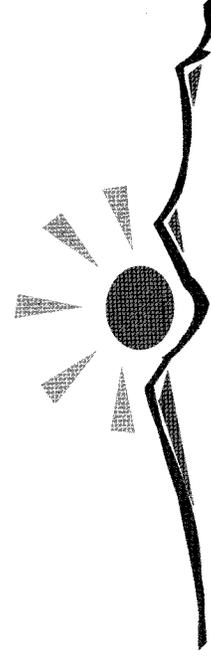
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Serving Gallatin and Park Counties

strong relationships make for seamless services

2006 report to our community

- | | | |
|--|--------------------------------------|--|
| Bozeman Deaconess Health Services | Local Dentists | Montana State University-Bozeman |
| Bridger Clinic | Local Mental Health Agencies | Park County Health Department |
| Gallatin City-County Health Department | Local Pharmacists | U.S. Department of Health and Human Services |
| Greater Gallatin United Way | Local Physical Therapy Practitioners | U.S. Department of Justice |
| Livingston Healthcare | Local Physicians | <i>And Generous Individuals like You</i> |
| Local Businesses | Local Schools | |
| | Local Substance Abuse Agencies | |



Community Health Partners 126 South Main Street, Livingston • 222-1111
CHP Dental Practice 120 North 19th Avenue, Bozeman • 585-8701
Gallatin Community Clinic 214 East Mendenhall Street, Bozeman • 585-1360
Learning Partners 112 West Lewis Street, Livingston • 823-6356



To enhance community health and well-being through innovative programming, strong partnerships, and improved outcomes.

www.chphealth.org

Our Mission

to enhance community health and well-being through innovative programming, strong partnerships, and improved outcomes.

Our Vision

100 percent access.
0 percent disparity.

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Your contribution
makes a difference

constant growth for the past eight years

CHP's culture, resource allocation, and programming decisions reflect our total commitment to quality. Every measurement model and analysis report indicates that the model works—but only with your help.

Since 1998, we've met an unending demand for cost-efficient, quality health care. Currently supported by a staff of 90 and a budget of almost \$4 million a year, we reached 8,000 clients last year—a 400 percent growth over the past eight years. And more growth is planned. Funding needs for 2007 include:

- \$60,000 to drastically improve access to oral health care in Park County
- \$100,000 to create an additional medical site in Gallatin County
- \$25,000 to develop a literacy program at Gallatin Community Clinic
- \$1,000 to cover another 100 prescriptions

Contact CHP today to learn how you can help.

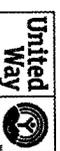
PROJECTED BUDGET

2006-2007

Sources of Support	Program Costs
Federal	Medical
State	Dental
Patient Care	Pharmacy
Local Support	Education
Other	Administrative
TOTAL	TOTAL
	Reserved

CHP is a 501(c)(3) organization and is proudly supported by the Greater Gallatin United Way.

Greater Gallatin
United Way



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DID YOU KNOW?

- CHP's research on the link between literacy and depression was published in *Journal of General Internal Medicine* (August 2006), and *Journal of American Board of Family Medicine* (September 2006).
- CHP's work with health literacy was featured in the *Association of Clinicians for the Underserved* newsletter (Winter 2006).
- CHP significantly exceeds national management goals for patients with cardiovascular disease, depression, and diabetes.
- CHP provides on-site services in the Park County jail and community food distribution sites.
- CHP works with local schools and Head Start to offer in-school and after-school dental exams.



sliding-fee scale makes dental care affordable to all—including those making minimum wage. One full-time dentist with hygiene support provides oral care and preventive education. In 2006, CHP significantly exceeded state and national averages for numbers of patients seen, while maintaining great customer and staff satisfaction, and was one of five health centers chosen to participate in a nationwide pilot project targeting mothers and children.

► Literacy: Learning Partners

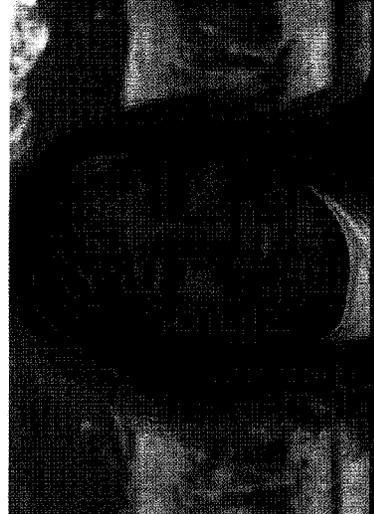
Only when a patient believes she has control over her life can high levels of health and well-being be achieved. The lynchpin to that belief is opportunity. Learning Partners offers a variety of programs designed to cure the disparities in health, wealth, and possibility in our community. Adult Education courses include GED literacy, computer tutoring, and basic math and reading skills. The Even Start parent education program targets high-risk families. And CHP's Early Childhood Education program offers high-quality stimulation and supports strong parent-child relationships.

These programs and more have established CHP as the "gold standard" in health literacy throughout the country.

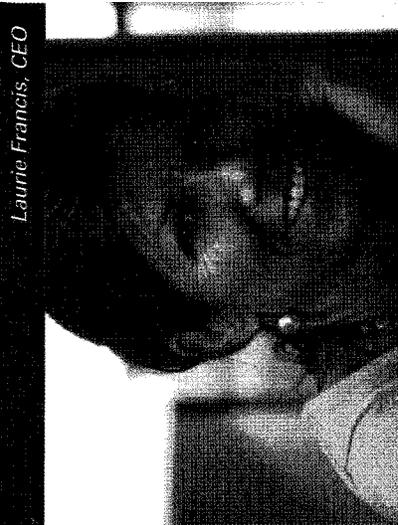
Dear Community Members,

Community Health Partners (CHP) had its best year of operations ever. By every measure, and there are many, the gains in health and well-being were incredible. Thanks to your support, CHP reached more individuals, witnessed great improvements in health outcomes, and became nationally recognized leaders in many areas. This past year, CHP set an example of positive change in the following areas.

- *Responsiveness to the customer—97 percent very satisfied clients.*
 - *Clients as participants in innovation teams.*
 - *Innovators in provider-patient relationships. Moving control where it belongs—to the heart, hands, and head of the patient. One of 20 health organizations nationwide studying and documenting a truly patient-driven care model. One of five health clinics in the country to promote oral health outside of dentistry.*
 - *Demonstrating real impact through dedication to marked improvements in the areas of diabetes, heart disease, depression, education, oral health, patient safety, and access. Every single client, every single time.*
 - *National experts in the areas of health literacy, self-management support, and the use of measurement to achieve improvements.*
- If you haven't already, please join us. More than 27,000 individuals in our community live on very limited means—we need you. Until access to opportunities, education, and excellent*



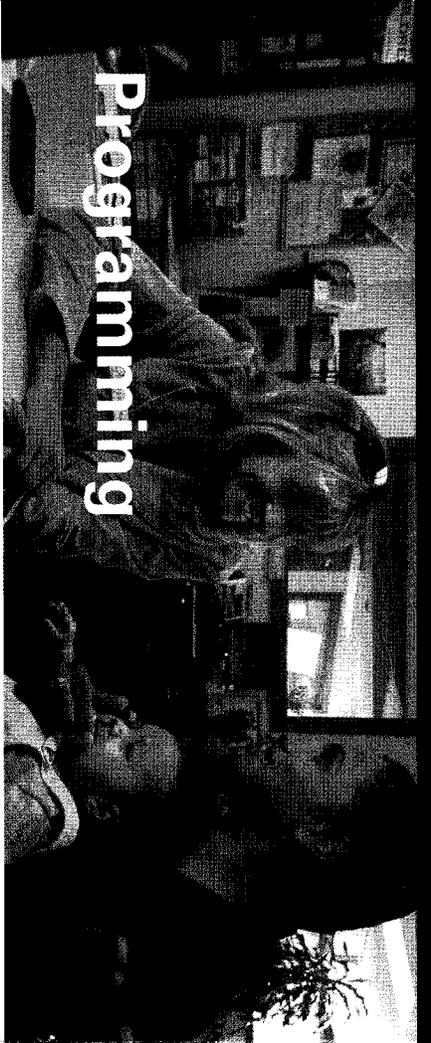
P. Brant Robey, Board President



Laurie Francis, CEO

health care are a guarantee for all our neighbors, we cannot be well as a community. Together we can make this the Last Best Place for all.

thank you for being part of the solution!



Programming

breaking the poverty cycle for improved outcomes in health and well-being

By offering high-quality, comprehensive primary care to medically underserved and underinsured individuals throughout Park and Gallatin counties, as well as those with insurance seeking excellent care, CHP bridges a widening gap in both the American health care system and society at large. From chronic disease management to literacy, from parenting support to mental health and beyond, CHP offers an innovative understanding of the interconnectedness of well-being, patient control, and education. The result is distinctive in the health-care world: progressive, respectful, patient-centered programs and services that work in tandem to decrease the burden of disease and increase the overall quality of life for patients, their families, and the community.

► Primary Medical Care

Nine clinicians at two sites provide a full complement of services for all ages—from pediatric through adolescent, adult, OB/GYN, and geriatric, with patients accessing their own provider on the day they wish to be seen.

The success of CHP's improved health outcomes is based on holistic, patient-centered care—working in partnership with patients to identify their health priorities, isolate barriers to their improvement, and support behavior change that enables them to take control of their well-being.

Of note is CHP's approach to chronic care management. Chronic disease is what makes people sick, what costs the health-care industry the most money—and what traditional medical practice doesn't touch. Through an empowerment approach to total health, CHP leads the way in follow-up and control of the three major chronic illnesses: diabetes, cardiovascular disease, and depression. *Over the past year, CHP leaders have been asked to speak in Washington, D.C., and venues across the country about CHP's use of measurement,*

effective service to the underserved, and integrated models to support patient well-being.

► Behavioral Health

Optimum health and well-being is rooted in healthy behavior. An integral part of CHP's medical team, our behavioral health specialists support both patient and provider in forming a patient-driven plan to change those behaviors that hinder growth. In response to a recognized link among poverty, literacy, and depression, both sites also have full-time resource coordinators available for mental health support, education, and referral.

► Pharmacy Services

Unaffordable medication is the biggest obstacle to the management of chronic disease. With support from local hospitals, CHP offers low-cost medications, diabetic supplies, and application help for those who qualify for free medications from pharmaceutical companies.

In 2006, CHP replaced its on-site, limited-access pharmacy program with partnerships using Western Drug in Livingston and Price Rite Pharmacy in Bozeman. *This improved model means increased access for patients and more prescriptions being filled.*

► Dental Services

Poor oral health adversely affects diabetes, is linked to preterm labor and impedes job prospects. CHP's

LOW-COST SERVICE IN ACTION 2005–2006

Medical Services

- Visits to Community Health Partners: 12,000
- Visits to Gallatin Community Clinic: 14,500
- Visits to GCC–West Yellowstone (1-day/month): 100
- Books distributed (pediatric literacy): 3,500

Average cost to patient
\$28/visit

Pharmacy Services

- Prescriptions filled: 9,000

Average cost to patient
\$11

Dental Services

- Patients served: 3,000

Average cost to patient
\$60/visit

Education—Learning Partners

- Individuals served: 157
- Families served: 56

No cost to client.