

HB 611

FEB. 19, 2007

LINDA POULIOT-

HI, MY NAME IS LINDA POULIOT

THE GREATEST TECHNOLOGY FOR THE HEARING IMPAIRED THAT I  
HAVE JUST RECEIVED FROM M.T.A.P.:

THE CAPTIONED TELEPHONE (CAPTEL)

IN ALL THE YEARS I HAVE BEEN A HAIRDRESSER, I HAVE NOT BEEN  
ABLE TO ANSWER THE TELEPHONE OR MAKE MY OWN APPTS. MY CO-  
WORKERS OR CUSTOMERS HAVE HAD TO DO THIS FOR ME. THEN THEY  
GET BEHIND IN THEIR OWN WORK ANSWERING FOR ME AND TAKING  
THE INFOR. FOR ME.

WITH THIS NEW TECH.--I CAN FINALLY ANSWER THE INCOMING CALLS  
AND CONTRIBUTE TO THE PHONE WORK THAT IS INVOLVED IN THE  
BEAUTY BUSINESS. NOT TO MENTION, BOOK MY WON APPTS. EARLIER  
OR LATER THEN MY COWORKERS WILL BE ABLE TO DO FOR ME.  
ALSO, WHEN I AM ALONE IN THE SALON, AND OTHERS ARE ON  
VACATION OR GONE FOR AWHILE, THIS NEW TELEPHONE CAN CAPTION  
TO ME , THE MESSAGES THAT HAVE BEEN LEFT ON THE ANSWERING  
MACHINE!! BEFORE, SOMEONE WOULD HAVE TO COME IN ON THEIR DAY  
OFF, JUST TO "HEAR" THE MESSAGES LEFT.

I CAN'T EVEN BEGIN TO TELL HOW "COMPLETE" THIS TELCAP PHONE  
HAS MADE ME FEEL AT MY WORK!! RESPONSIBLE, COMPETENT, AND  
INDEPENDENT!!

AND JUST A NOTE ABOUT MY BROTHER IN  
MINN.....IN STEAD OF  
CAPTIONING.....  
HE HAS A "SCREEN" THAT HAS A "LIVE PERSON DOING SIGN LANGUAGE"  
TO HIM.  
WHAT A DIFFERENCE THESE NEW TECHNOLOGIES HAVE MADE IN OUR  
LIVES!!

THANK YOU,

SINCERELY,



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