January 26, 2007

EXHIBIT 16
DATE 1-29-07
HB 2

To whom it may Concern

My name is Tracy Demarais, and family Services became part of my life in Oct-Nov of 06. My experience with them has been an excellent experiance. They have helped us in so many ways with parenting classes, support, advice, & recorses to help keep my family together. I look forward to working with them until my family can work out it's issues.

When you hear the words DFS you usually get worried but when I met Lee Renolds he was really nice and kept me calm then when Christy Slaughter came it was really nice and is a good listener and really gives me advice when I need it I really trust her and am very comfortable around her. my experiance with Family Services has really been a great experiance.

Tracy Demarais