SENATE NATURAL RESOURCES
EXHIBIT NO. 2
DATE 3-28-07
BILL NO. HB611

march 28, 2007 ----- HB 611 ---- LADIES & GENTLEMEN & MEMBERS OF THIS COMMITTEE ----

LINDA POULIOT-

HI, MY NAME IS LINDA POULIOT

THE GREATEST TECHNOLOGY FOR THE HEARING IMPAIRED THAT I HAVE JUST RECEIVED FROM M.T.A.P.:

THE CAPTIONED TELEPHONE (CAPTEL)

IN ALL THE YEARS I HAVE BEEN A HAIRDRESSER, I HAVE NOT BEEN ABLE TO ANSWER THE TELEPHONE OR MAKE MY OWN APPTS. MY CO-WORKERS OR CUSTOMERS HAVE HAD TO DO THIS FOR ME. THEN THEY GET BEHIND IN THEIR OWN WORK ANSWERING FOR ME AND TAKING THE INFOR. FOR ME.
WITH THIS NEW TECH.---I CAN FINALLY ANSWER THE INCOMING CALLS AND CONTRIBUTE TO THE PHONE WORK THAT IS INVOLVED IN THE BEAUTY BUSINESS. NOT TO MENTION, BOOK MY WON APPTS. EARLIER OR LATER THEN MY COWORKERS WILL BE ABLE TO DO FOR ME.
ALSO, WHEN I AM ALONE IN THE SALON, AND OTHERS ARE ON VACATION OR GONE FOR AWHILE, THIS NEW TELEPHONE CAN CAPTION TO ME , THE MESSAGES THAT HAVE BEEN LEFT ON THE ANSWERING MACHINE!! BEFORE, SOMEONE WOULD HAVE TO COME IN ON THEIR DAY OFF, JUST TO "HEAR" THE MESSAGES LEFT.

I CAN'T EVEN BEGIN TO TELL HOW "COMPLETE" THIS TELCAP PHONE HAS MADE ME FEEL AT MY WORK!! RESPONSIBLE, COMPETENT, AND INDEPENDENT!!

AND JUST A NOTE ABOUT MY BROTHER IN MINN.....IN STEAD OF CAPTIONING.....
HE HAS A "SCREEN" THAT HAS A "LIVE PERSON DOING SIGN LANGUAGE" TO HIM.
WHAT A DIFFERENCE THESE NEW TECHNOLOGIES HAVE MADE IN OUR LIVES!!

THANK YOU,

SINCERELY,

LINDAPOULIOT
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