"Consumers increasingly want more information when they make health care treatment decisions," according to MHA President Dick Brown. "This Web site will go a long way toward providing that information."

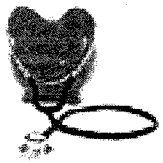
"Consumers have the right and increasingly, the desire, to be more involved in their health care. MTInformedPatient.org is intended to provide the tools, the resources and the consumer education needed to meet those goals," Bob Olsen MHA Vice President.

MHA
75TH ANNIVERSARY
making a difference in Montana's health care
1934 2009

MT PricePoint

MTPricePoint is a feature of MTInformedPatient.org that allows charge information by hospital for a variety of procedures & services:

- Number of discharges for each procedure, along with;
- Average length of stay,
- Average charge,
- Median charge,
- Median age,
- Percentage male,
- Percentage female.
- Specific hospital comparison of up to 4 other facilities,



Find your health portal

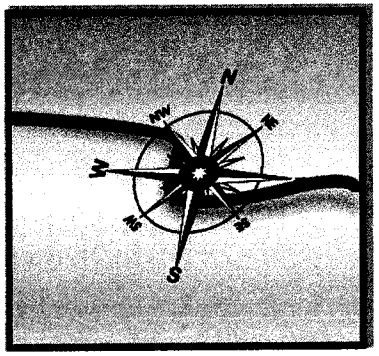
- Hospital
- Senior Living Options
- Health Insurance
- Prescription Information
- Physicians & Clinics
- Health Information
- Care Planning
- Hospice
- Mental Health
- Wellness
- Glossary
- Additional Links
- Contact us!

Helping you navigate the complex world of health care

MHA
P.O. Box 5119
Helena MT
59604
406-442-1911

A new online resource for Montana's health care consumers

EXHIBIT 10
DATE 3-16-09
SB SJ 9



MT **Informed** Patient

www.MT**Informed**Patient.org

MTInformedPatient.org

MTInformedPatient.org is a website sponsored by MHA...An Association of Montana Health Care Providers. Our organization and this website are dedicated to providing Montana's health care consumers, like you, with information, resources and tools to enable you to make better informed health care decisions.

Purpose

Montanas will have access to key health information and other resources, including hospital prices and quality indicators, beginning January 1, 2009.

MHA believes that one strategy to better control health costs, improve provider transparency and promote improved service quality is to provide convenient access to consumer information. Access to information is more important than ever as Montana experiences the emergence of high deductible health plans and health savings accounts, and a high number of uninsured citizens.

Consumers require information about where services are located, the prices charged for those services and the quality measures for their care.

Our Pledge

In today's world of instant web connectivity, there are a lot of health care related web sites to choose from.

Montanans deserve and need the opportunity to be informed consumers in their health care choices.

We believe MTInformed-Patient.org offers Montana health care consumers a credible, reliable and timely source of information.

We want to hear from you!

Your comments are important to us! Your feedback will ensure that MTInformedPatient.org will continue to be the premiere web site for Montana health care consumers!

Contact us: Roberta@mtha.org, (406)457-8013 or Fax (406)443-3894

What you'll find

- **Links to websites** reporting common quality measures for hospitals, nursing homes and home health agencies.
- **Montana PricePoint**: A program that allows consumers to compare prices by most Montana hospitals for inpatient services & outpatient surgeries.
- **Information** about hospitals, physicians and clinics, pharmaceuticals, insurance companies and mental health services.
- **Tools** to help consumers better plan their visits to a hospital, doctor or drug store, including advice about what questions to ask, such as how much to expect to pay or what if they are unable to pay for care.
- **Guidance** to consumers about how to address common problems, including how to undertand their health insurance policies, how to access help from regulatory agencies or to file a complaint.
- **A glossary of common health care terminology**, planning tools and access to the Mayo Clinic medical libary and WebMD, along with National Cancer Institute, National Library of Medicine and the Office of Rare Diseases. These resources provide valuable information about medical conditions and recommended treatments.
- **Translation** software (Babel Fish) needed for people who don't speak English, as well as "accessible" web language.

Our goal is helping you navigate the complex world of health care. Montana hospitals and health care facilities support a transparent health care system and believe that empowering the consumer with information will allow YOU to make well-informed health care desicions.