



EXHIBIT #11
DATE Feb 24
306

2800 Tenth Avenue North
P.O. Box 37000
Billings, Montana 59107-7000

February 8, 2011

Representative Pat Ingraham
Chair and Members
House State Administration Committee

Gentlemen and Ladies:

It is Billings Clinic's opinion that Notary Journals are a key piece of our Risk Management procedures.

The journals serve as protection for our notaries and our Corporation that the document was notarized properly, and that a record is preserved as to the date it was notarized and who signed it. With the volume of documents a notary processes, it is a valuable tool to have when it would prove difficult for a notary to recollect individual notarizations and how they were administered. The person signing the journal also adds additional documentation that the notarization was completed with their consent.

In a circumstance regarding documentation for a legal proceeding, this is a valuable piece of evidence.

Billings Clinic whole heartedly embraces this requirement.

Sincerely,

A handwritten signature in black ink that reads "R. G. Penton".

Randall G. Penton
Director Risk Management