

EXHIBIT 10  
DATE 02/20/13  
HB 477

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Regarding HB 477, we had an expensive occurrence pertinent to this bill. An out-of-state landlord that we assist in renting his property had a tenant move out without notice and cancel the utilities. MDU shut them off with no notice to the owner although he had a continuation agreement on file, "he thought", because he had received no notice that the agreement had been cancelled, nor had he received a new agreement. **The pipes in his rental burst and caused over \$3,000 of damage after more than 7,000 gallons of water was pumped out of the basement.**

I finally received a new agreement on my own rentals, but after, not before, the prior one was cancelled by MDU. Fortunately I read it fairly closely or I would never have realized that the other ones had been cancelled. What I failed to pick up on at that reading was the well hidden \$500.00 cap on damages. Had I scrutinized it that closely, I would have called and complained immediately. \$500.00 won't even pay to pump water out, let alone pay for any damages.

Please enter me on the list of very strong proponents for HB 477 and please support this legislation.

Sincerely,

Richard Crouch