



AGENCY IT OVERVIEW
PRESENTATION TO THE HHS APPROPRIATIONS SUBCOMMITTEE

Department of Public Health and Human Services
January 17, 2013

Agenda

- How information technology supports the mission of the agency
- DPHHS IT Goals
- Key IT Objectives in Support of IT Goals
- DPHHS IT Initiatives
 - IT Project/Program Initiatives for the Current Biennium
 - Strategic Initiatives (through 2017)
- DPHHS IT Funding in Support of IT Initiatives

How IT Supports the Agency

- IT supports the mission of the agency – improve and protect the health, well-being, and self-reliance of all Montanans
- IT supports the agency as an enterprise
- IT supports the agency's ability to adapt to the future
- IT supports the agency's sustainability through modernization
- IT supports state and national initiatives that impact the agency
- IT supports agency overall goals and objectives to enhance service levels and efficiency of service delivery

DPHHS IT Goals

- Goal #1: Use information technology to support and enhance DPHHS program service delivery and increase efficiencies.
- Goal #2: Ensure that information technology resources are efficient, responsive, cost-effective and available when needed.
- Goal #3: Implement a modern enterprise architecture that supports interoperability and sharing of data and functionality.
- Goal #4: Develop and implement a security program based on national standards.

Key IT Objectives in Support of Goals

- Develop, maintain and enhance DPHHS IT systems to meet changing business needs and policies.
- Replace legacy systems that have reached end-of-life
- Implement electronic records management at the enterprise level.
- Expand use of collaboration tools (WebEx, SharePoint).
- Expand eGovernment services.
- Participate in the implementation of Health Information Technology (HIT) statewide.
- Install, maintain, and enhance IT infrastructure (servers, network, personal computers) to maximize efficiency.
- Hire, train, and retain a skilled IT workforce.
- Implement new systems that align with Service Oriented Architecture.
- Implement libraries of functions that support common needs.
- Ensure the security, privacy, availability and integrity of data.

IT Project/Program Initiatives for the Current Biennium

- MMIS replacement
 - CHIMES-EA (fully replaces TEAMS)
 - MMIS maintenance and operations
 - ACA (Affordable Care Act)
 - Medicaid/HMK M&O
 - CAPS (Child Protection) M&O
 - SFSL (Shared Fiscal Services Layer) M&O
 - SEARCHS (Child Support Enforcement) M&O
 - CCUBS (Child Care) M&O
 - Montana Access (EBT card) M&O
 - EBT Outsourcing
 - Other M&O: WIC, IR, DDP, CDS...
- Note: With the exception of MMIS, agency systems are hosted in the State of Montana Data Center on either agency or SITSD owned and operated equipment

Strategic Initiatives (through 2017)

- Improve and modernize agency website
- Utilize social networking to expand agency reach
- Implement Human Resource management tools
- Implement business intelligence and analytics
- Support health information technology
- Implement electronic document management
- Upgrade state laboratory systems
- Modernize AWACS (agency accounting system)
- MACWIS (Child Welfare System) – CAPS replacement
- SEARCHS (Child Support Enforcement) replacement
- Modernize health care facilities licensing

IT Funding in Support of Initiatives

- Funding Sources
 - Four funding sources for IT: general fund, state special, federal, and LRIT funds for major system projects.
 - Excluding LRIT, the IT funding mix is approximately 56% federal, 39% general fund, and 0.5% state special revenue.
 - Federal funds are approved through a cost allocation process that requires state match.