

# MONTANA FISH, WILDLIFE & PARKS TECHNOLOGY SERVICES DIVISION

(LFD Analysis pgs C-7 & C-8)

## DIVISION OVERVIEW

Technology Services holds responsibility for FWP's agency infrastructure and website frameworks; software development; technology related oversight and guidance; and technical support, to ensure consistent and effective use of FWP's technology expenditures, products and services. By using thoughtful, pragmatic analysis and planning and standardized methods, the technology program strives to guide and support cost effective use of technology across all FWP business units.

## DIVISION ACCOMPLISHMENTS

- **One of the first state agencies to fully migrate Helena servers to the new state of Montana data center (SMDC)**
- **Deployed new website software, with a second separate site launched for the Park's program**
- **Implemented a statewide Fish & Wildlife system** (comprehensive, standardized biological data offering state-wide utility)
- **Enhancements to Harvest Survey system** (consistent and timely survey results)
- **Implemented statewide video system** (allows agency or public participation from all regional offices)
- **Deployed tech infrastructure at the Montana Wild education center** (wiring, video conferencing, digital signs, wild animal web-cams) **and developed facilities scheduling software**
- **Cooperative e-Government efforts with other common interest agencies - Justice (MIJIS, SmartCop), Revenue (Residency), Health and Human Services (Absent Parent, Death Registry)**

- **Implemented ALS system changes to accommodate legislative and commission directives** (Eg. HB-176; HB-339; HB-372; HB-566; HB-607, SB-92; SB-99; SB-136; Earlier Deer/Elk Permit deadline; Wolf Trapping certification)
- **Created a project oriented group to more effectively manage technology projects**
- **Implemented new and improved public services via FWP's public website** (eLicense, MyFWP)

### **DIVISION CHALLENGES**

- **Staff retention due to technology salaries that lag behind competitive employers**
- **Rising technology costs for state enterprise services**
- **Rapidly changing technology within the industry**
- **Increasing workload due to increased use of technology, and escalating customer desires for information and services**

### **DECISION PACKAGES**

- **DP #6101 Professional Development Center Fee Allocation** **\$ (108)**  
The executive recommends funding the PDC as a fixed cost item. This request reflects a reduction in the base equal to the amount paid to PDC. The new fixed cost amount is in the Management and Finance Division budget.