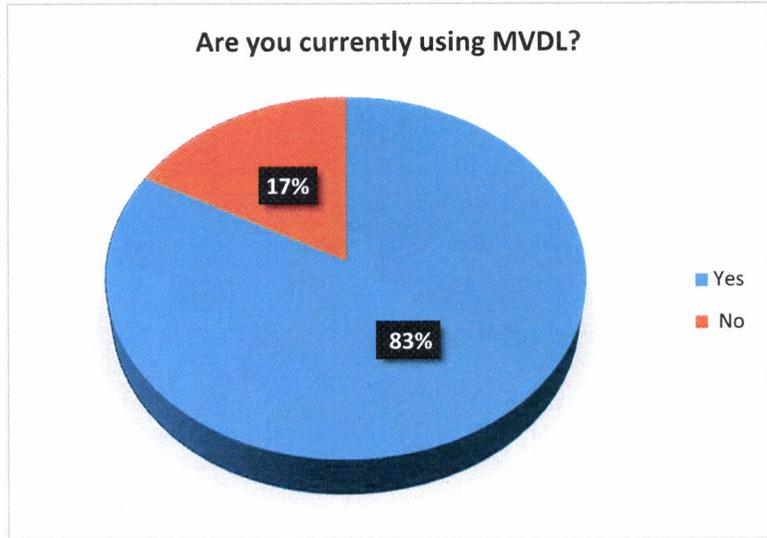


Preliminary Survey Summary / Montana Veterinary Diagnostic Laboratory / July 2014

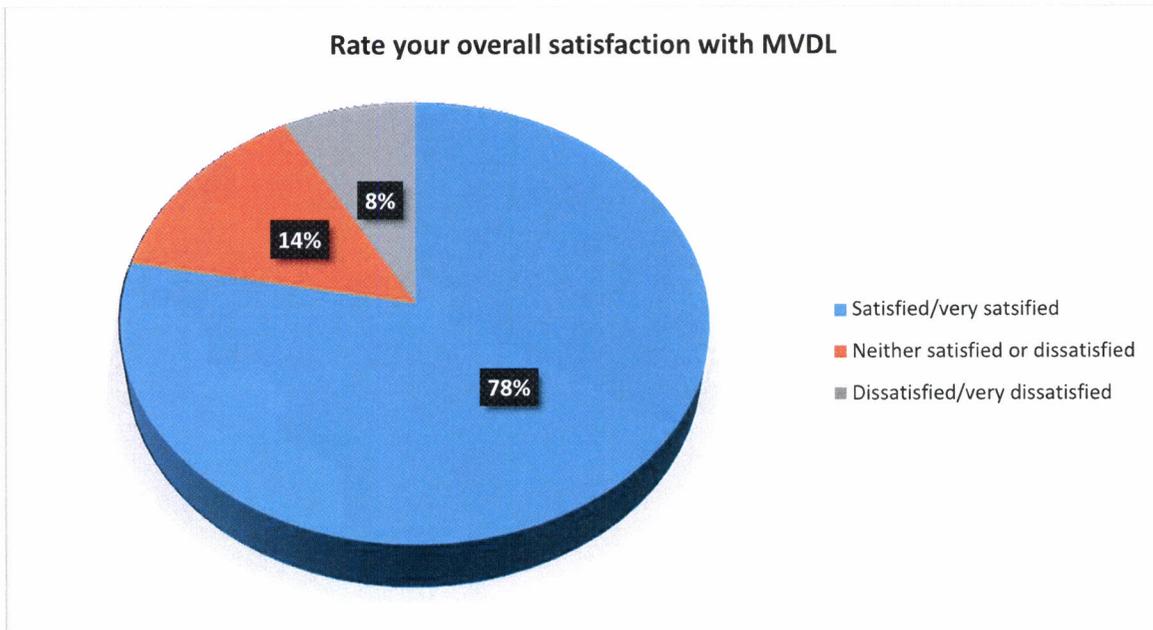
The Montana Department of Livestock (DOL) recently surveyed in-state veterinarians about the Montana Veterinary Diagnostic Laboratory (MVDL) in Bozeman. The intent was to gather information about usage of the lab and how veterinarians feel about the quality of services provided, with the ultimate goal of identifying areas for improvement so that the lab can better serve its clientele.

The survey shows that Montana veterinarians **use the lab** (83 percent), **use it frequently** (77 percent on a weekly-plus basis), and are **overwhelmingly satisfied** with the quality of service they receive (78 percent satisfied/very satisfied vs. 8 percent unsatisfied/very unsatisfied).



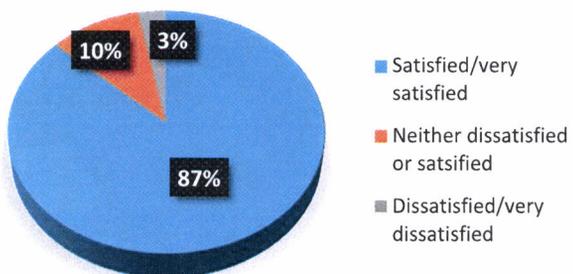
Additionally, in a separate survey conducted by the Montana Veterinary Medical Association, 93 and 89 percent of the respondents, respectively, **said their practice and the state would be "significantly impacted" if the lab were to close**, while 89 percent said they believe the lab plays an important public health role.

MDOL will release complete results, including all survey questions and comments, to the MVMA and general public once the survey closes on July 21.

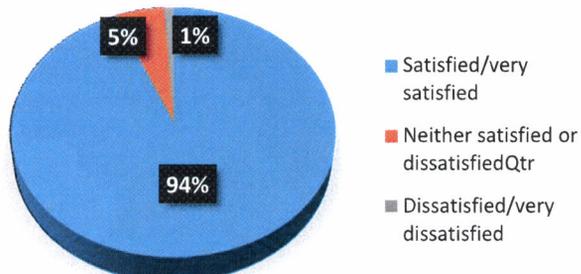


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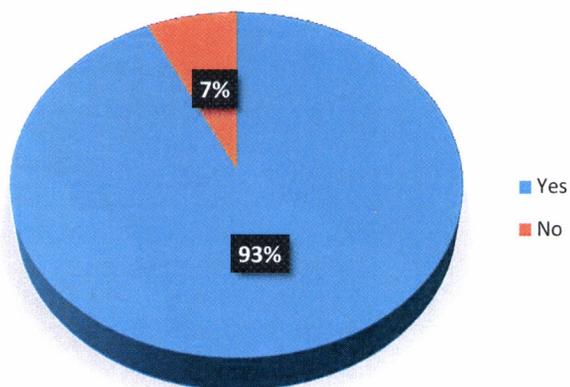
Rate MVDL's responsiveness to technical questions and concerns



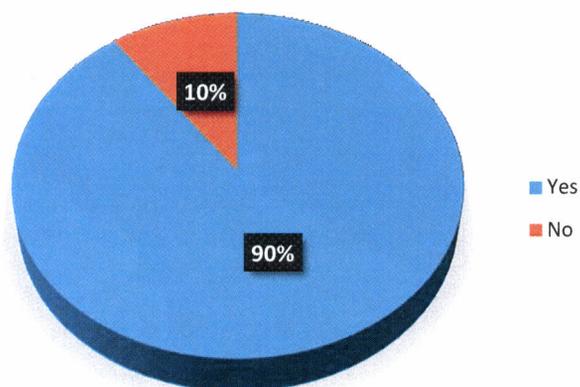
Rate the courteousness and professionalism of MVDL staff



Would your practice be significantly impacted if the MVDL went away?



Would the state be significantly impacted if the lab were closed?



Do you feel the lab provides a needed public health role?

