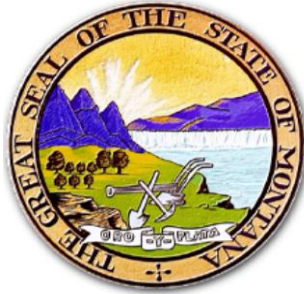


Deliverable to:

Montana Department of Public Health and
Human Services



Independent Verification and Validation (IV&V)
Services for the Montana Medicaid Management
Information System (MMIS)

Monthly Status Report

June 19, 2013

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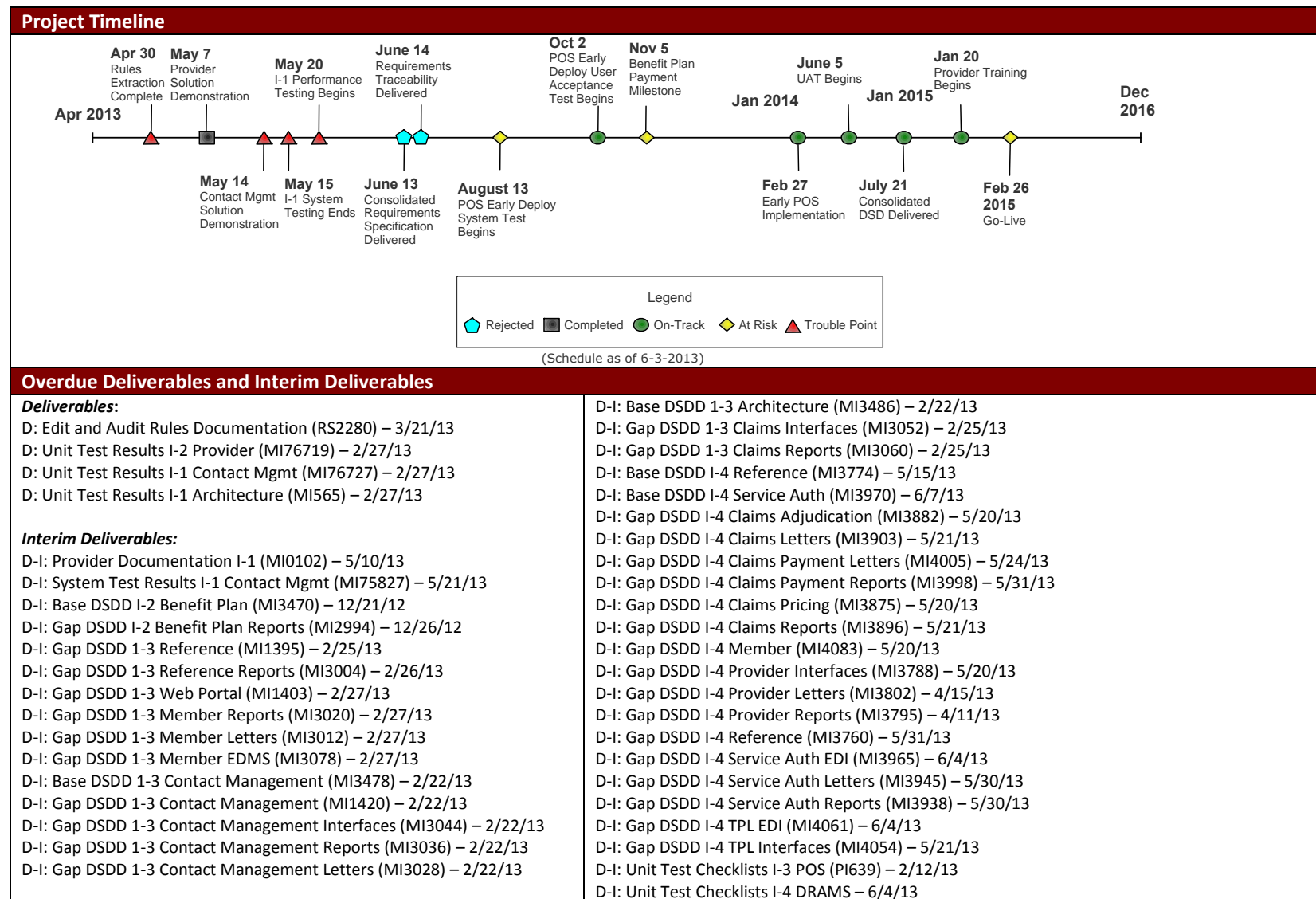
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
1 - MMIS Project Quality

1.1 Project Summary




Current Phase:	Requirements Analysis/Iterative Design/Development	
Most Recent Accomplishment:	Conducted Financial design review and Service Authorization I-4 design review (BR/VV) [not completed] and DSS I-5 design review sessions during the week of 6/3/13	
Next Major Milestone:	Solution Demonstration for Contact Management – 5/14/13	
Next Payment Milestone:	Benefit Plan – 11/5/13	
Biggest Project Challenges:	<ul style="list-style-type: none"> • Lack of availability of Xerox Health Enterprise (HE) Experts to support collaboration sessions • Delays in design, development, and Iteration 1 and 2 system testing • Gap tracking and process management concerns • Resource allocation is currently 135% • The current number of slipped tasks is 298 	
Status Overview	<p>Re-planning Effort - Xerox formally announced their approach for the project re-planning effort in a meeting with DPHHS/PK on June 11, 2013. The re-planning effort was initiated due to expected development results not being realized. The HE 2.0 and Montana implementations will be combined into one development effort and the structure of the Xerox delivery teams will be reorganized. Xerox will spend 60 days (June 1 – August 1, 2013) on this re-planning effort. During this window of time they expect to get a clearer picture of the remaining project scope by estimating gaps, addressing outstanding action items, and achieving resolution with DPHHS on gaps that Xerox has identified as out of scope. During this 60-day window, the DPHHS/PK management team will continue to address DPHHS open action items that may impact the project scope. Xerox is tentatively planning to deliver a revised project work plan at the end of August. This revised work plan is expected to reflect a new project implementation date.</p> <p>Amendment 4 – Xerox has requested to have the work plan portion of Amendment 4 removed, due to the new work plan that will be delivered as a result of the re-planning effort. The amendment will be executed with the ICD-10 and change from Duane Preshinger to Jeff Buska content, but the work plan changes will be removed. DPHHS will continue to allow Xerox to utilize the Baseline Start and Baseline Finish dates in the current work plan, rather than the approved Start and Finish dates, during the re-planning effort.</p>	
Project Status/Xerox Performance Indicator Panel		Performance Indicator Panel Key
Overall:  red NOTE: The overall project status is red due to out of scope gaps not addressed, resource over-allocation, design, development and system testing delays, gap tracking and process management issues, the current project SPI, the large number of slipped tasks, and the contact management solution demonstration not being scheduled.		 Green: no risk identified risk
Schedule:  red Scope:  red Resources:  red		 Yellow: identified risk – must be actively managed
		 Red: identified problem – requires mitigation



1.2 Recommended Priorities for Next Reporting Period

Recommended Priorities	Responsible Party	Risk Level
<p>Provide written notice to Xerox requiring them to set the project work plan baseline dates to the DPHHS approved work plan dates (equal to the start and finish dates from the 10/24/12 Xerox Work Plan).</p> <p>PK understands that DPHHS may choose to accept the current Xerox baseline dates. If DPHHS chooses to proceed with this approach, PK strongly recommends that a contract amendment be put in place to memorialize this agreement to the change in the approved work plan dates.</p> <p>Update: DPHHS has accepted the Xerox baseline dates. The draft amendment was delivered to Xerox on May 9, 2013. Xerox delivered a letter to DPHHS on June 11, 2013, expressing their desire to remove the baseline date changes from Amendment 4. PK recommends that at a minimum, DPHHS deliver a contract letter to Xerox, memorializing the decision to accept the baseline dates, rather than the approved work plan dates.</p>	Jeff Buska	 red
<p>Request a change to the Resource Status Criteria Metrics in Xerox Weekly Status Report, based on the agreement with Xerox that the average resource allocation for the next 90 days should be 100%.</p> <p>Update: Discussed with Tom on May 10, 2013. An email formally requesting these changes was sent to Xerox on June 4, 2013. Xerox notified DPHHS on June 11, 2013 that they plan to include these changes in their re-planning effort.</p>	Tim Peterson	 yellow

Risk Level Key:

 Green: no risk identified risk	 Yellow: identified risk – must be actively managed	 Red: identified problem – requires mitigation
--------------------------------------------------------------------------------------------------------------------	----------------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------------------------------------------------------

1.3 Issues for Management Attention

The following table presents the most critical issues on the project. Refer to the project issue log in the DPHHS SharePoint for more detailed information about project issues.

Issue	What's Been Done	What's Still Needed
<i>1) Lack of availability of Health Enterprise (HE) Experts for collaboration sessions</i>		
<ul style="list-style-type: none"> - When the new collaboration session process was implemented, Xerox committed that they would have a HE expert present in each session - Lack of HE knowledge in sessions generates numerous action items for Xerox - Without proper knowledge of the HE system, gaps cannot be properly identified - Xerox has indicated that they are competing with resources for UAT in other states, and will not always be able to provide a HE expert for sessions in Montana - Sessions may have to be repeated when HE experts are available - Xerox committed on 7/26/12 that an HE expert will be on-site for each collaboration session - No Xerox SME present for Claims (Front End) Gap Identification session - Afternoon of Tuesday, 8/7/12 was canceled due to lack of Xerox HE expert availability - There was no Xerox HE SME present for the Reference session on 8/13/12 or 8/14/12 - Many questions in the Member 3 session, 	<ul style="list-style-type: none"> - An issue has been entered in the Xerox SharePoint - DPHHS has requested that an HE SME be present for each collaboration and design session - DPHHS has requested that if an HE SME is not able to be onsite to support a collaboration session, they participate in the meeting by video conference, rather than over the phone - Xerox provided a spreadsheet outlining the qualifications and areas of expertise of the SMEs that will be supporting the collaboration and design sessions - Xerox SMEs participated in two of the collaboration sessions via video conference the week of 9/10/12 - Xerox provides a SME Help spreadsheet on a monthly basis, outlining the HE Experts scheduled for each collaboration session - This issue is reviewed weekly 	<ul style="list-style-type: none"> - Knowledgeable Xerox Health Enterprise SMEs on site for each collaboration and design session

Issue	What's Been Done	What's Still Needed
<p>week of 8/27/12, were not able to be answered – notably in the long term care portlets</p> <ul style="list-style-type: none">- Many questions in the Claims Adjudication session were unable to be answered by the Xerox SME. A large number of Xerox action items were generated to obtain answers to questions about HE- No Claims SME was present in the Claims Adjudication meeting that began on 10/1/12- No HE Expert was present in the Care Management session that began on 10/9/12- No HE SME was present for the Claims Adjudication meetings on 10/11/12 and 10/12/12- The scheduled HE Expert (Sybil Pepper-Spencer) for the Member Design session that began on 10/22/12 was not on video or on the phone until the last day of the session- The HE Expert for DSS for the session that began 10/29/12 has not been able to demonstrate the DSS or answer questions regarding DSS functionality. By the end of day 2, 47 action items had been recorded, with a majority of them assigned to Xerox- Xerox notified DPHHS on 11/2/12 that a SME would only be available for 1 – 2 hours at the end of each day for the 11/7-11/9/12	<p>during the Xerox Weekly Status meeting</p>	

Issue	What's Been Done	What's Still Needed
<p>Claims session. This is unacceptable to DPHHS based on issues with past Claims sessions</p> <ul style="list-style-type: none">- Xerox notified DPHHS at 4:41 pm that due to travel issues, the Reference session would not begin until 12:30 pm on 11/14/12. The morning of 11/14/12, DPHHS was notified that the session could not begin until 11/15/12- If Xerox is unable to provide SMEs for the 2-wide sessions, they will have great difficulty staffing 4-wide sessions- Neither the scheduled expert or alternate resource (Alek Szlam or Gurdial Virk) were in attendance for the Web Portal design session- Kirk Blackmon is supporting the Claims Adjudication session the week of 1/7/13, however he is not actively engaged. He responds to questions when asked, but is not an active participant in the session- No HE expert was scheduled or present for the Member Design session the week of 1/14/13- HE experts were not able to answer many questions about HE functionality in the Claims Front End session the week of 1/22/13- The scheduled expert (Kati Tabert) was not in attendance for the Reference design session the week of 1/28/13		

Issue	What's Been Done	What's Still Needed
<ul style="list-style-type: none">- There was no HE DDI project resource in attendance for the Retro DUR session the week of 1/28/13- There was no scheduled expert and no expert in attendance for the Care Management design session the week of 2/4/13- There was no scheduled expert and no expert in attendance for the Claims Adjudication design session the week of 2/11/13- The scheduled expert (Sibyl Pepper-Spencer) was not in attendance for the Member design session the week of 2/11/13- There was no scheduled expert and no expert in attendance for the Provider design session the week of 2/25/13- There was an expert present, Kati Tabert, for the Reference session the week of 2/25/13. Kati indicated that one of the gaps previously recorded in Reference were more appropriate for the Rules Management area of HE, rather than the Utilization Review area of HE- Reyne Bauman, the scheduled expert, was on the phone for the Claims Pricing design session the week of 3/18/13, but was not participating, resulting in a large number of action items- There was no scheduled expert for the		

Issue	What's Been Done	What's Still Needed
<p>Claims interface meeting the week of 4/15/13, and there were HE specific questions that the Claims team was not able to answer. The Xerox SME Help schedule indicates "N/A"</p> <ul style="list-style-type: none">- There was no scheduled expert for the AVRS/Faxback session the week of 4/15/13, and there were HE specific questions that the AVRS team was not able to answer. They are planning a follow-on session to address questions and functionality that could not be addressed in this week's session. The Xerox SME Help schedule indicates "No coverage"- Many action items to determine HE functionality were recorded during the Reference Conversion Mapping Walk-through on 4/22/13- The scheduled expert in support of the DSS Design session the week of 4/29/13 was on the phone on Monday morning, but will not be available to support the session for the remainder of the week- The scheduled expert in support of the Provider Business Rules session the week of 4/29/13 was not available for the entire day on Monday, due to her time zone, and was not available on Tuesday- David Miller, the scheduled expert, was on the phone for the Benefit Plan design and configuration session the week of 5/20/13,		

Issue	What's Been Done	What's Still Needed
<p>but was not actively participating.</p> <ul style="list-style-type: none"> - The scheduled experts participated in sessions by phone, but not video during the week of 6/3/13 - The scheduled experts are participating in the session by video the week of 6/10/13 		
<p><i>2) Delay in the start and completion of system and extended system testing for Iteration 1 functional areas</i></p> <ul style="list-style-type: none"> - Testing was scheduled to begin on January 31, 2013, but did not begin until March 18, 2013 - This impacts Provider, Contact Management and Architecture functional areas - Xerox experienced problems with the implementation of their system testing environment - Iteration 1 system and extended system testing tasks are not indicated on the slipped task report for their finish date, but the test execution tasks have not completed - Xerox is reporting completion of Iteration 1 system testing, however the exit criteria defined in the system test plan have not been achieved - There are currently 8 blocked and 186 deferred test cases in Iteration 1 system testing 		
<ul style="list-style-type: none"> - An Issue has been entered in the Xerox SharePoint Issues List - This is discussed on a weekly basis in the Xerox Status meetings 		<ul style="list-style-type: none"> - Completion of iteration 1 system and extended system testing - Demonstrate completed gap development for current sprints as soon as possible
<p><i>3) Delay in the start of system and extended system testing for Iteration 2 functional areas</i></p>		

Issue	What's Been Done	What's Still Needed
<ul style="list-style-type: none"> - Testing was scheduled to begin on April 17, 2013, and has not yet started - This impacts the Provider, Reference, Contact Management, Web Portal, Architecture, Benefit Plan, and EDMS functional areas - Xerox experienced problems with the implementation of their system testing environment - Iteration 2 system and extended system test execution and test results tasks are indicated on the slipped task report for their start dates 	<ul style="list-style-type: none"> - An Issue has been entered in the Xerox SharePoint Issues List - This is discussed on a weekly basis in the Xerox Status meetings 	<ul style="list-style-type: none"> - Completion of iteration 2 system and extended system testing - Demonstrate completed gap development for current sprints as soon as possible
<p><i>4) Gap tracking and process management concerns</i></p>		
<ul style="list-style-type: none"> - BAs have been unable to locate a number of their gaps in the RTM (both the comprehensive RTM and RTMs by functional area) - Xerox functional teams have been unable to locate specific gaps in DOORS or SharePoint during design sessions - Gaps are currently being tracked in multiple tracking systems (DOORS and multiple SharePoint action item categories), making it difficult for BAs to locate gaps - Gaps have been transferred to different functional areas and renamed, which prevents tracking of the gap originally captured - Iterations have not been included on the 	<ul style="list-style-type: none"> - An Issue has been entered in the Xerox SharePoint Issues List - Xerox is conducting a gap assessment to identify transferred gaps 	<ul style="list-style-type: none"> - Xerox to provide a mapping of renamed gaps - Xerox to respond to the PK Remaining Requirements report

Issue	What's Been Done	What's Still Needed
<p>RTM</p> <ul style="list-style-type: none"> - DPHHS/PK has requested that the Gap Clarification and Gap Status columns from DOORS be added to the RSD Working View - Xerox delivered an email on 3/17/13, outlining the proposed process for defect, demo, and transferred gaps - DPHHS responded to the proposed process with comments on 3/27/13 - Xerox response was received on 4/2/13 - DPHHS responded with a question on 4/12/13 - Gaps in the AVRS functional area were reworded and renumbered without involvement with or notification of DPHHS staff - BAs and PMs are unable to locate many Gaps in the Consolidated RSD and Consolidated RTM 		
<p><i>5) System Architecture requirements for Commercial off-the-Shelf (COTS) products</i></p> <ul style="list-style-type: none"> - Xerox is of the opinion that System Architecture requirements do not apply to the COTS products proposed to meet DPHHS RFP requirements - There is no stated exclusion in the RFP for products that Xerox has chosen to use to meet RFP requirements - DPHHS delivered a matrix outlining the COTS products that are part of the DDI, and the system architecture requirements in 	<ul style="list-style-type: none"> - DPHHS delivered a matrix outlining the COTS products that are part of the DDI, and the system architecture requirements in question 	<ul style="list-style-type: none"> - Xerox to populate the matrix delivered by DPHHS - DPHHS and Xerox to conduct a meeting to review the populated matrix

Issue	What's Been Done	What's Still Needed
<p>question</p> <ul style="list-style-type: none"> - Xerox delivered the populated matrix to DPHHS on 6/7/13, however population of data for three of the COTS products is incomplete 		
<p><i>6) Limited DPHHS/PK access to JIRA and Greenhopper</i></p> <ul style="list-style-type: none"> - Access to these tools is needed for DPHHS/PK to have visibility to development progress and defect identification and resolution - Until expanded access is provided, PK has requested that Xerox provide defect metrics, per the system test plan - Xerox provided JIRA/Greenhopper access to DPHHS on 4/19/13, however the view provided is very limited and does not provide the necessary information - DPHHS/PK met with Xerox on 4/30/13 to explain the expanded access needs for Greenhopper - Access to RQM was provided on 4/25/13, and RQM training was provided on 5/29/13 - Access to the internal implementation JIRA/Greenhopper was provided to DPHHS on 6/10/13 - Adequate content for backlog management across the entire system does not appear to exist 		
<p><i>7) Xerox has indicated that there are not enough available local codes in HE to accommodate the</i></p>		

Issue	What's Been Done	What's Still Needed
<p><i>way HE generates their procedure code/modifier combinations</i></p> <ul style="list-style-type: none"> - HE has been built to take a procedure code/modifier combination and create an internal code (local code), behind the scenes, to process claims - There will be 12,000 internal codes that would need to be created - There are only 900 codes available because all others are used by HCPCS codes - Xerox delivered an email outlining proposed changes to Reference and Cross Reference tables in an effort to resolve the local code issue - The proposed changes to not align with DPHHS expectations - Related Reference design impacts were discussed on 6/18/13, however the discussion has not concluded and the local codes issue was not addressed 	<ul style="list-style-type: none"> - DPHHS has escalated this issue to Xerox management 	<ul style="list-style-type: none"> - Xerox to present a plan to DPHHS to resolve this issue
<p><i>8) The Contact Management Solution Demonstration for Iteration 1 has not been scheduled</i></p> <ul style="list-style-type: none"> - <i>This solution demonstration was scheduled for completion on 5/14/13</i> 	<ul style="list-style-type: none"> - 	<ul style="list-style-type: none"> - Xerox to schedule and conduct the Contact Management Solution Demonstration for Iteration 1
<p><i>9) Rejection of the Xerox Consolidated RSD and Consolidated RTM</i></p> <ul style="list-style-type: none"> - The Consolidated RSD and Consolidated RTM were delivered to DPHHS on 5/13/13 - DPHHS rejected these deliverables on 	<ul style="list-style-type: none"> - DPHHS/PK delivered review comments to Xerox on 6/5/13 	<ul style="list-style-type: none"> - Xerox to address identified deficiencies and redeliver documents

Issue	What's Been Done	What's Still Needed
5/21/13 due to the documents being incomplete		

1.4 Risks for Management Attention

The following table summarizes the most important risks for the project along with recommended actions. Refer to the project risk log for more detailed information about project risks.

Risk	What's Been Done	Recommendation
<p>1) <i>There are currently 377 gaps in DOORS in a "pending", "out of scope", "in review" or "PMO review" status</i></p>		
<ul style="list-style-type: none"> - Not all gaps have been entered in DOORS, so there may be additional pending gaps added in the future - The out of scope gaps that Xerox presented to DPHHS for the initial four functional remain unresolved - It is a project risk to have this large number of gaps for which it is unknown whether they will proceed to development - This impacts design and planning for development and testing 	<ul style="list-style-type: none"> - An Issue has been entered in the Xerox SharePoint Issues List - This risk is discussed weekly in both the Xerox Weekly Status meeting and the Weekly DDI PM meeting - Xerox delivered 23 out of scope gaps for DPHHS review on 3/8/13 - DPHHS provided a written response to the Xerox out of scope gap spreadsheet on 3/29/13 - Xerox delivered 19 out of scope gaps for DPHHS review on 4/5/13 - DPHHS provided a written response to the Xerox out of scope gap spreadsheet on 4/12/13 - Xerox delivered six out of scope gaps for DPHHS review on 4/17/13 - DPHHS provided a written response to the Xerox out of scope gap spreadsheet on 4/25/13 - Xerox delivered 46 out of scope gaps for DPHHS review on 4/30/13 - Xerox delivered 33 out of scope gaps on 5/3/13 for discussion in the 	<ul style="list-style-type: none"> - The remaining out of scope gaps should be reviewed by the Xerox product review board and delivered to DPHHS for review

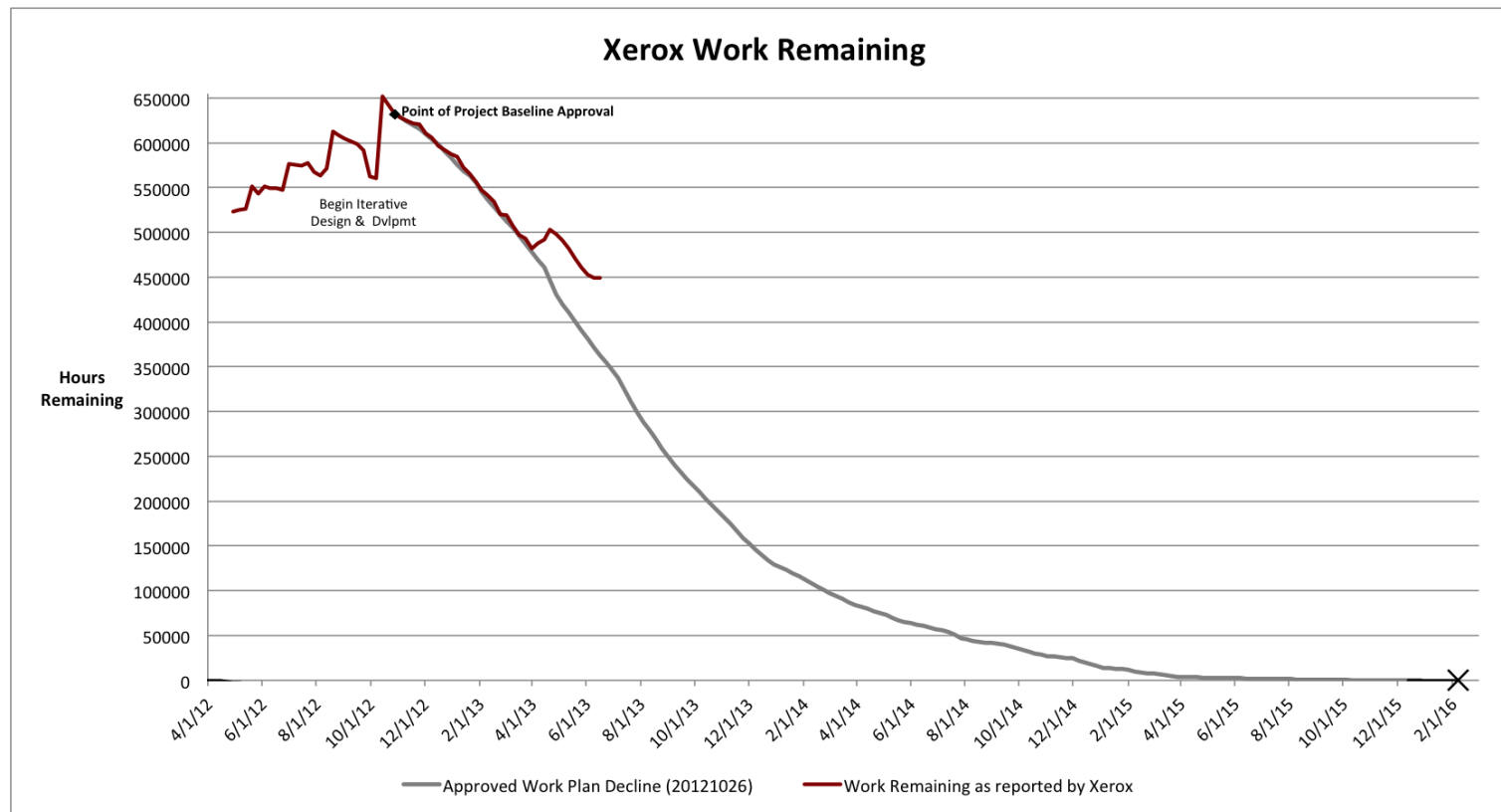
Risk	What's Been Done	Recommendation
	<p>meeting scheduled for 5/8/13</p> <ul style="list-style-type: none"> - A meeting to discuss the DPHHS responses delivered on 3/29/13 (23) and 4/12/13 (19) to the out of scope gaps was held on 5/8/13, but there has been no resolution on the outstanding gaps - A gap scope review meeting with DPHHS/PK and Xerox was conducted on 5/28/13 - A gap scope review meeting with DPHHS/PK and Xerox was conducted on 6/13/13 - Internal DPHHS/PK meetings to review and comment on OOS gaps were conducted on 6/14/13 and 6/17/13 	
<p><i>2) Xerox is deferring unfinished sprint functionality to later iterations</i></p> <ul style="list-style-type: none"> - Delays in the planning for and completion of functionality in sprints, is causing functionality to be deferred to later sprints - Iteration spreadsheets indicate that functionality is being deferred to later iterations than originally planned - All Claims Pricing and Claims Adjudication functionality planned for Iteration 3 has been deferred to a later iteration - The number of planned actual system test cases for execution in Iteration 2 is 55 - 933 I-2 system test cases were delivered to 	<ul style="list-style-type: none"> - An Issue has been entered in the Xerox SharePoint Issues List 	<ul style="list-style-type: none"> - Monitor and discuss progress with Xerox often and adjust approach and processes as necessary

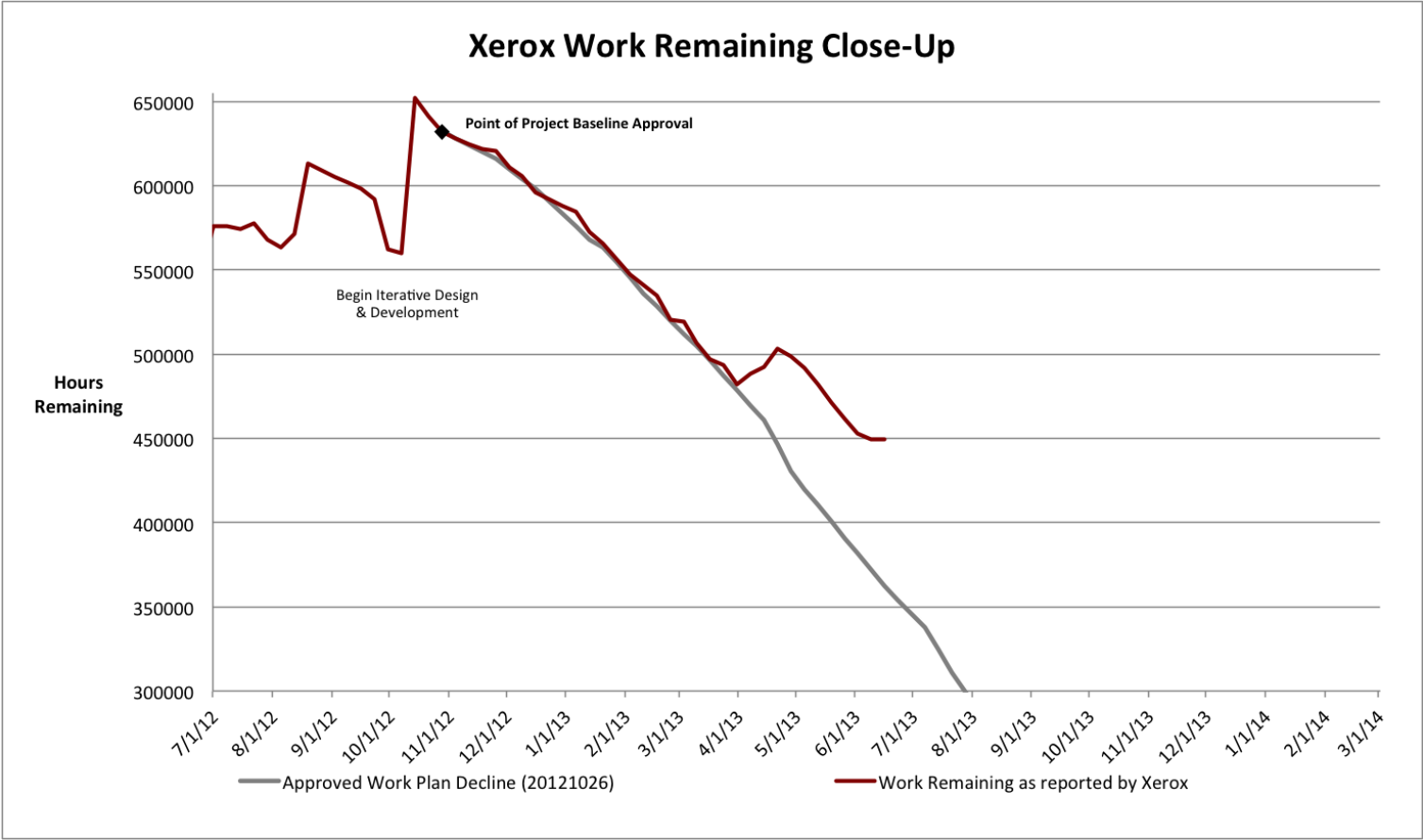
Risk	What's Been Done	Recommendation
DPHHS for review		
<ul style="list-style-type: none">- The number of planned actual extended system test cases for execution in Iteration 2 is zero- 959 I-2 extended system test cases were delivered to DPHHS for review- Xerox has not previously used the Agile methodology to implement an MMIS		
<hr/>		
<i>3) Xerox has requested an abbreviated UAT for IMAR</i>		
<ul style="list-style-type: none">- Optum has indicated dependencies on design and data that will not allow for a 6-month UAT for IMAR- The RFP requires a 6-month UAT timeframe- Making an exception for one COTS product sets a precedent for others	<ul style="list-style-type: none">- A meeting was conducted with Xerox, DPHHS and Optum	<ul style="list-style-type: none">- Xerox to present a plan to DPHHS for review
<hr/>		

1.5 Performance Metrics

The metrics included in this section will vary according to project phase and major activity.

Declining Work Balance





Earned Value Increase, Work Remaining Decrease, and Actual Work Increase each exceeded the Scheduled Effort for this reporting period.

Period	Actual Work Increase	Scheduled Effort	Decrease in Work Remaining	Increase in Xerox reported Earned Value
Four Weeks Ago				
5/21/13 Reporting Week	9,747	9,527	10,494	10,146
4/23/13 – 5/21/13 Reporting Weeks	33,229	45,499	31,748	38,462
Three Weeks Ago				
5/28/13 Reporting Week	10,263	10,573	9,947	5,731
4/30/13 – 5/28/13 Reporting Weeks	35,537	40,072	37,088	34,798
Two Weeks Ago				
6/4/13 Reporting Week	8,492	8,750	8,910	5,748
5/7/13 – 6/4/13 Reporting Weeks	36,760	37,871	39,051	31,672
Last Week				
6/11/13 Reporting Week	5,787	9,853	3,145	5,098
5/14/13 – 6/11/13 Reporting Weeks	34,290	38,703	32,495	26,723
This Week				
6/18/13 Reporting Week	6,829	9,365	88	2,210
5/21/13 – 6/18/13 Reporting Weeks	31,372	38,542	22,089	18,787

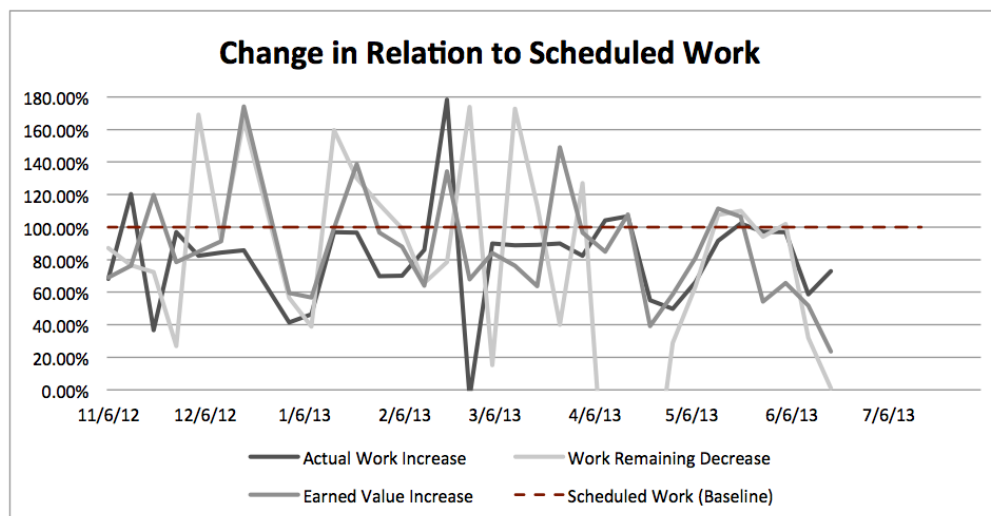
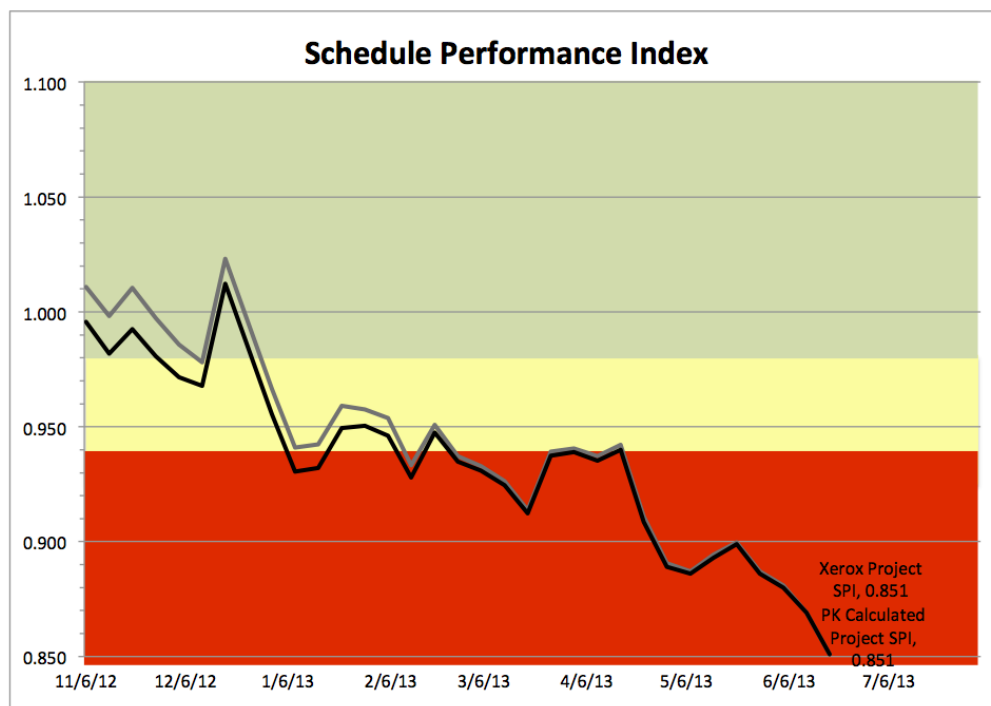
The Actual Work Increase is 73% of Scheduled Effort and the Work Remaining Decrease is 0.94% of the Scheduled Effort.

Schedule Performance Index (SPI)

PK has resumed calculation and reporting of SPI. The number may vary from Xerox reported number based on the following difference in Planned Value measurement:

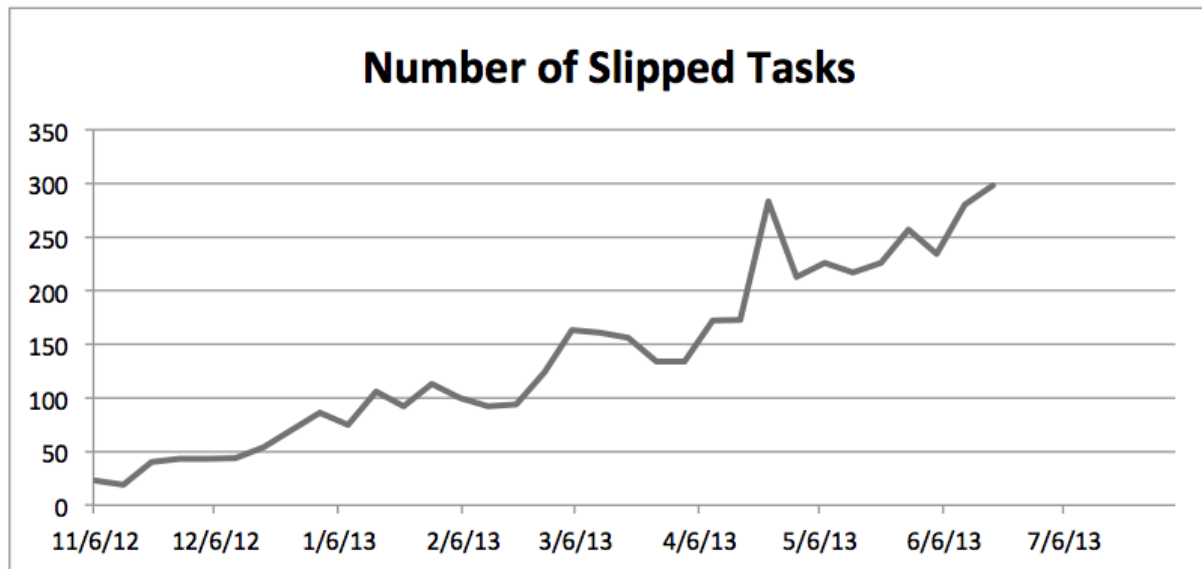
- Xerox calculates planned value at the task level while evenly distributing planned hours over the lifetime of the task.
- PK calculates planned value by the hours scheduled to have been completed to date.

PK will be using the earned value calculations reported by Xerox in the SPI calculation.



Slipped Tasks

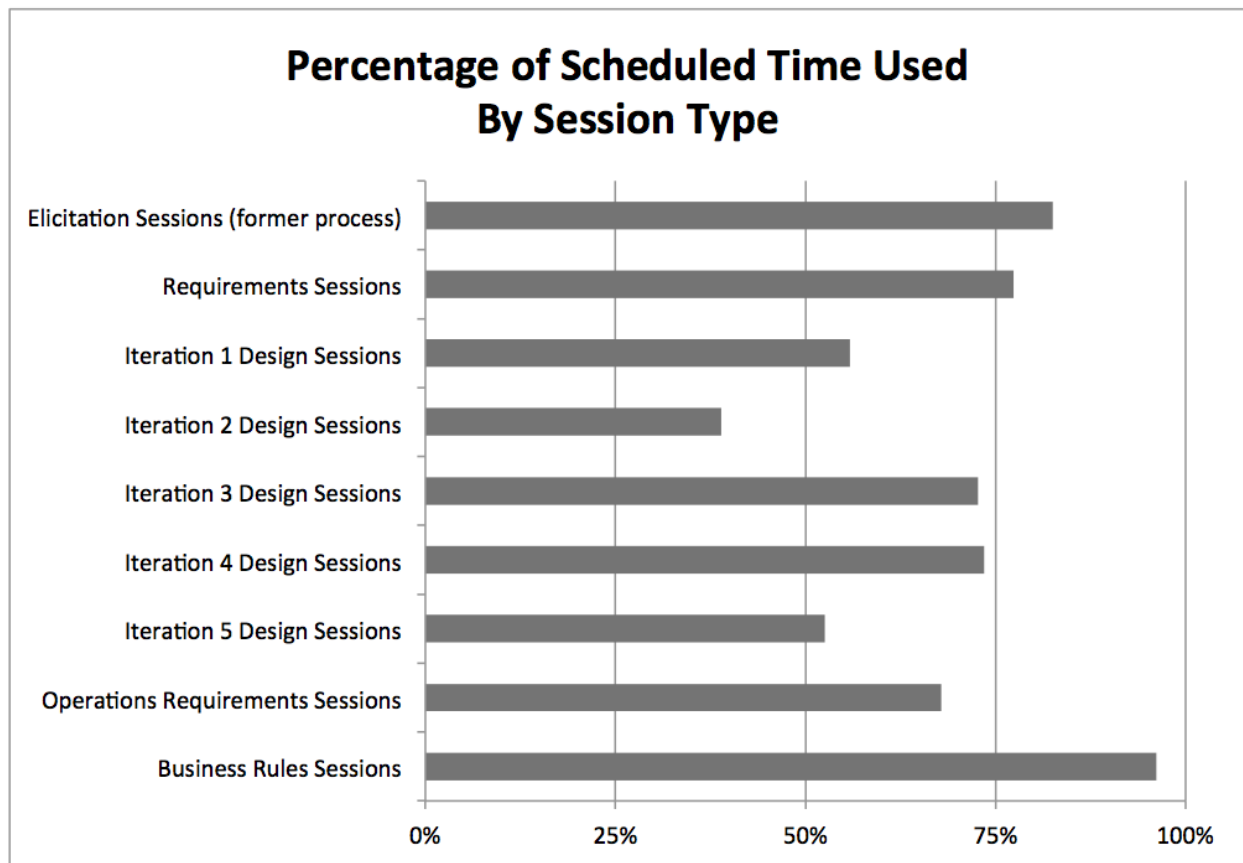
Slipped tasks are tasks whose baseline start and/or finish dates have passed. The number of slipped tasks has been gradually increasing since the project start. This week slipped tasks increased from 217 to 226. The majority of the tasks are slipped due to delays in system testing, design, and development.



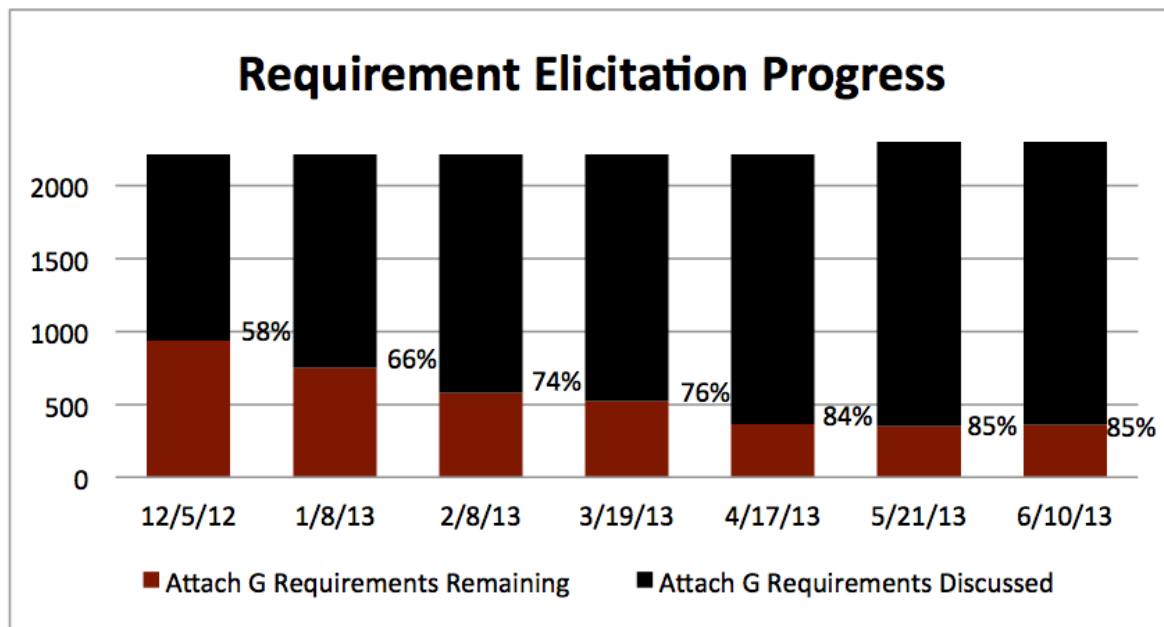
Xerox Functional Area Iterations – Progression and Approval

Progression and Acceptance of Iterations												
Note: This table demonstrates completion of sessions or tasks and is not intended to reflect quality of work performed.												
	Collaboration Step 1	Collaboration Step 2	Collaboration Step 3	Valid Values	Business Rules	Letters/ Reports Rosters	RSD Reviewed	Comprehensive RSD		Iterative DSDD Reviewed	Sys Test Results Approved	Accepted (Milestone)
Percent Complete	100%	100%	100%	5%	5%		96%			21%	0%	0%
Functional Area	Iteration Code & Name											
Web Portal	✓ 6/27/12					Letter and Reports process has been revised. These items will now be considered part of design	✓ 10/6/12	The Comprehensive RSD was submitted 5/13/13, and found to be incomplete by DPHHS. The deliverable was rejected 5/21/13.	2 Web Portal	✓ 3/14/13		
System Architecture	✓ 5/31/12						✓ 1/28/13		3 Web Portal			
Pgm Mgmt - Benefit Plan Admin	✓ 7/10/12						✓ 11/13/12		1 Arch			
Contact Management	✓ 8/10/12	✓ 8/14/12					✓ 11/20/12		2 Arch			
Managed Care	✓ 7/13/12						✓ 12/6/12		3 Arch			
Provider	✓ 7/20/12	✓ 8/2/12					✓ 9/24/12		2 Benefit Plan	✓ 3/15/13		
Pharmacy POS Early Deployment	✓ 9/13/12	✓ 8/2/12					✓ 12/17/12		1 Contact Mgmt	✓ 2/12/13		
Member (Client Mgmt)	6/14/12 (Pilot)			✓ 5/10/13			✓ 11/12/12		2 Contact Mgmt	✓ 4/24/13		
Pgm Mgmt - Reference	✓ 8/14/12	✓ 8/16/12					✓ 11/13/12		3 Contact Mgmt			
EHR & PHR	✓ 12/14/12	✓ 2/22/13	n/a				✓ 3/5/13		4 Managed Care			
Ops Mgmt - Service Auth EDI	✓ 9/14/12		✓ 10/3/12				✓ 1/7/13		5 Managed Care			
Pgm Integration - RetroDUR	✓ 1/29/13	✓ 2/27/13					✓ 3/26/13		1 Provider	✓ 4/2/13		
Ops Mgmt - TPL	✓ 11/8/12	✓ 12/18/12					✓ 3/13/13		2 Provider	✓ 4/2/13		
AVRS/EVRS	✓ 7/26/12						✓ 4/1/13		4 Provider			
Care Mgmt	✓ 10/12/12	✓ 11/1/12					✓ 12/17/12		3 POS/SmartPA	✓ 3/19/13		
Ops Mgmt - Claims	✓ 10/26/12 (Adj)	✓ (Adj)					✓ 12/17/12 (Adj)		5 POS/SmartPA			
	✓ 8/31/12 (Front End)	✓ 9/26/12 (Front End)	✓ 11/8/12				✓ 1/4/13 (Front End)		3 Client (Member)			
	✓ 8/31/12 (Pricing)	✓ 11/8/12 (Pricing)					✓ 1/9/13 (Pricing)		4 Client (Member)			
	✓ 8/29/12 (Payment)		✓ 10/12/12 (Payment)				✓ 12/27/12 (Payment)		3 Reference			
Ops Mgmt - Finan/Acctng	✓ 11/1/12	✓ 11/30/12					✓ 1/25/13		4 Reference			
Prg Int - FADS	✓ 8/24/12						✓ 12/3/12		5 Reference			
Prg Int - DRAMS	✓ 4/4/13								5 EHR & PHR			
Prg Int - MARS	✓ 9/13/12						✓ 11/21/12		3 Service Auth	✓ 4/1/13		
Prg Int - SURS									4 Service Auth			
DSS	✓ 3/27/13	✓ 10/31/12					✓ 1/25/13		4 RetroDUR			
									4 TPL			
									5 TPL			
									4 AVRS/EVRS			
									4 Care Mgmt			
									5 Care Mgmt			
									5 Care Mgmt - ImpactPro			
									3 Claims - Edits/Audits			
									4 Claims - Edits/Audits			
									5 Claims - Edits/Audits			
									3 Claims - Front End			
									4 Claims - Front End			
									5 Claims - Front End			
									3 Claims - Pricing	✓ 4/1/13		
									4 Claims - Pricing			
									5 Claims - Pricing			
									4 Claims - Payment			
									5 Claims - Payment			
									5 Financial/Accounting			
									5 FADS			
									4 DRAMS			
									5 IMARS	✓ 3/13/13		
									5 DSS			

Xerox Collaboration Sessions – Over/Under Scheduling

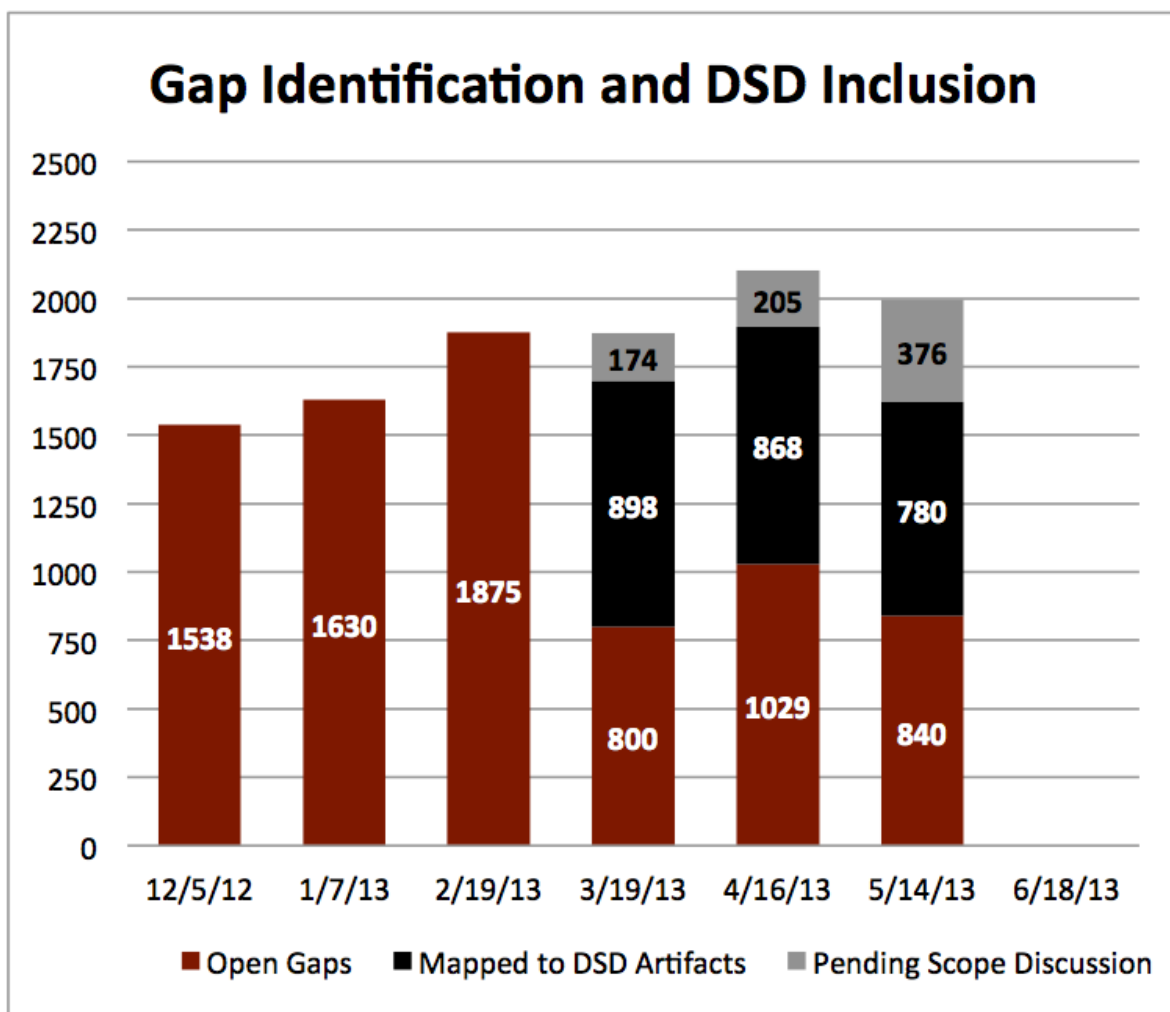


Requirement Elicitation Progress



There are 15% of the Attachment G requirements that have not yet been discussed in all relevant requirements sessions.

Gap Identification and Design



The total gap count has decreased, due to unnecessary gaps being moved to an obsolete status.

Functional Area	Not Mapped to DSD	Mapped to DSD	Obsolete	Pending
Architecture	22	5	10	5
AVRS	6	17	6	1
Benefit Plan		12	12	6
Care Management	22	71	1	33
Claims (Edits/Audits)	62	108	48	86
Claims (Front End)		61	15	26
Claims Payment	1	30		4
Claims Pricing	3	197	42	22
Contact Management		87	15	0
DRAMS	24		2	38
DSS	31	4	12	7
EHR and MPIP	22		21	3
FADS	4	2		0
Financial/Acctg	6	44	1	25
Global				
IMAR	9		3	1
Managed Care	30	1	5	0
Member	2	129	18	22
Operations	2			2
POS	41	40		0
Provider	20	154	22	10
Reference	11	160	60	21
RetroDUR		4	4	14
Service Auth	18	27	4	20
TPL	90	24	10	27
Web Portal	4	28	3	7
TOTAL	430	1205	314	380

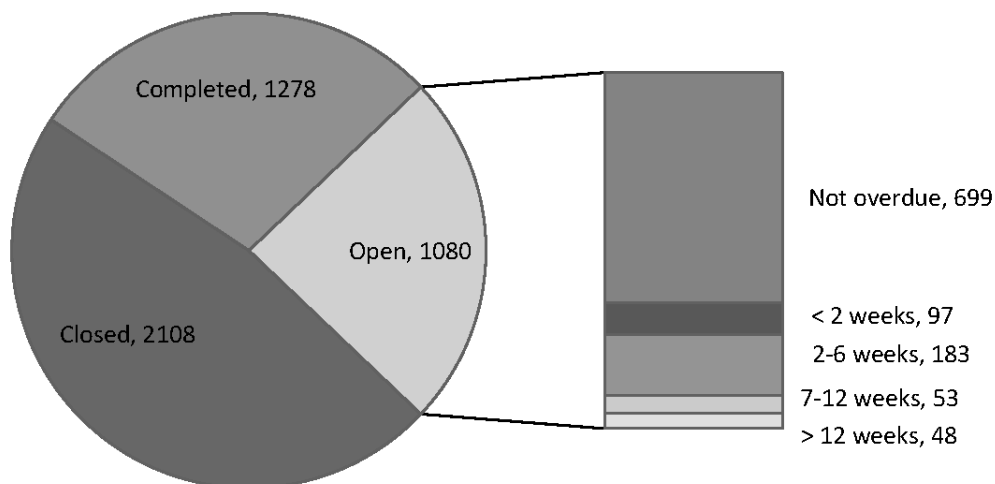
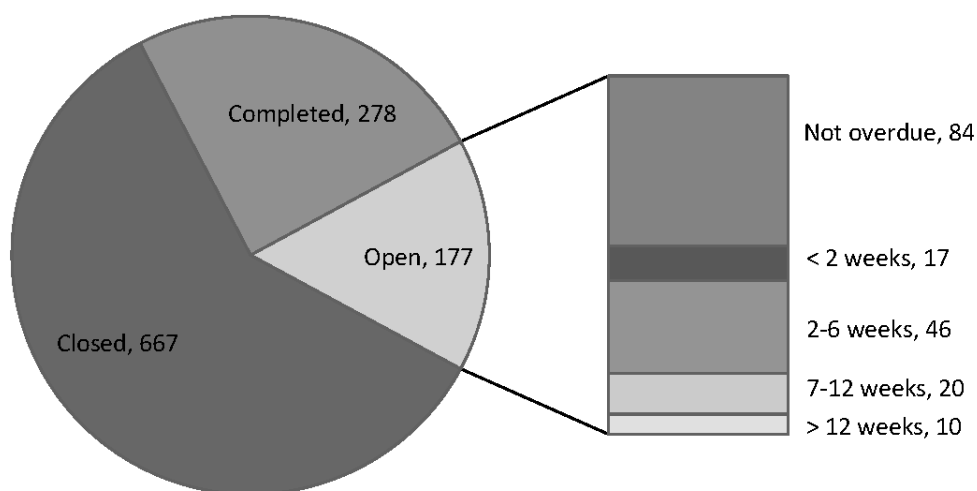
System Test Results

System Testing is currently on hold. Reporting of system test results will resume when testing activities resume.

System Test Defects

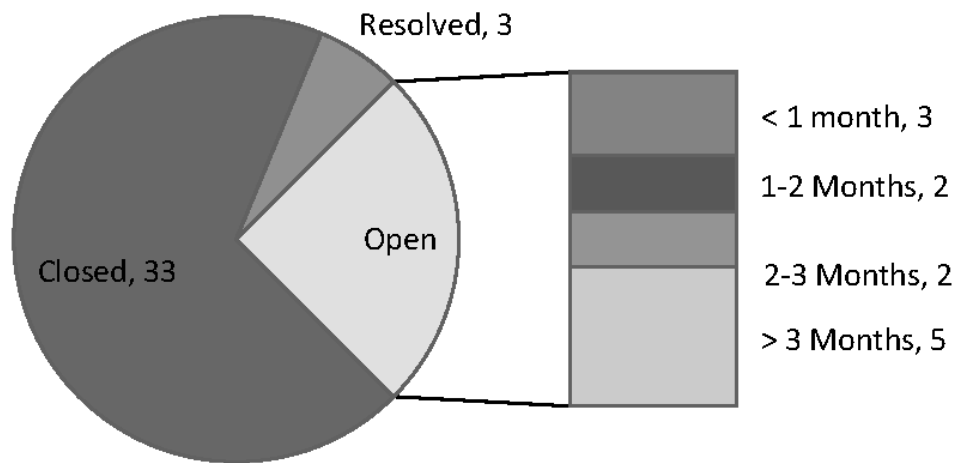
System Testing is currently on hold. Reporting of defect metrics will resume when testing activities resume.

Xerox SharePoint – Action Items Log

**Xerox Assigned Action Items
by Status and Weeks Overdue****DPHHS Assigned Action Items
by Status and Weeks Overdue**

Xerox SharePoint – Issues Log

Issue Log by Age and Status



2 - IV&V Status Report

Activities Since Last Report

Planned Activity	Status	Summary of Results
Participated in the Service Authorization I-4 design review (BR/VV) and DSS I-5 design review sessions and scribed the sessions	Complete	Draft notes posted to the DPHHS SharePoint
Participating in the TPL I-5 (MMIS/EDMS) design review and Reference I-4 (BR/VV) design review sessions and scribing the sessions	In-progress	Sessions are in progress
Completed review of the Claims Payment I-4 design review and Claims Convergence Point Demo and design review agendas and supporting meeting materials and provided feedback to Xerox	Complete	Multiple review cycles were completed on each set of collaboration session materials
Reviewed and submitted comments to Xerox on the RetroDUR I-4 Gap DSD Interim Deliverable	Complete	Comments submitted to Xerox.
Posted draft minutes to the DPHHS SharePoint for the SA I-4 design review (BR/VV) and DSS I-5 design review collaboration sessions	Complete	Minutes posted to the DPHHS SharePoint
Participated in the Discuss HIPPS fields to be passed to/from CHIMES meeting with DPHHS on 6/13/13	Complete	Participated in and scribed this meeting
Participated in the Gap Scope Review meeting with DPHHS and Xerox on 6/13/13	Complete	Participated in this meeting
Participated in and scribed the Follow Up Meetings for Action Item Review meeting with DPHHS and Xerox on 6/13/13	Complete	Participated in and scribed this meeting

Participated in the Review Potentially Obsolete Reports meeting with DPHHS and Xerox on 6/14/13	Complete	Participated in and scribed this meeting
Participated in the OOS Gap Review meeting with DPHHS on 6/14/13	Complete	Participated in this meeting
Participated in the OOS Gap Review meeting with DPHHS on 6/17/13	Complete	Participated in this meeting
Participated in the RetroDUR/Cyberaccess discussion with DPHHS on 6/17/13	Complete	Participated in and scribed this meeting
Participated in the DDI PM meeting with DPHHS and Xerox on 6/18/13	Complete	Participated in and scribed this meeting
Participated in the Change Request Discussion for CRs 49, 55, & 63 meeting with DPHHS and Xerox on 6/18/13	Complete	Participated in and scribed this meeting
Participated in the Proposed Changes to Reference and Cross Reference Table meeting with DPHHS and Xerox on 6/18/13	Complete	Participated in and scribed this meeting
Participated in the DPHHS team meeting on 6/18/13	Complete	Participated in this meeting
Maintained the PK Requirements Traceability Matrix	In-progress	This is an on-going task. The RTM will be updated after each collaboration session and based on discussions from informal functional area meetings
Continued maintenance of the Change Control Board Log to track needed changes to the RFP.	In-progress	This is an on-going task.
Finalizing the PK Project work plan.	On-hold	The completion of the PK work plan task is in-progress

Obstructions or Barriers

Obstruction/Barrier	Action Needed
<i>Lack of availability of Health Enterprise Experts for collaboration sessions.</i>	Xerox to provide a knowledgeable Health Enterprise SME for all Collaboration Sessions.
<i>Fragmented delivery and missing traceability of DSDs will present challenges in the review of the documents</i>	Xerox to add User Interface Specification name to the traceability in DOORS.

Public Knowledge LLC
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