

# Legislative Finance Committee: IT Project Portfolio Post Implementation Report

LFC Meeting Date: June 11, 2013

1. Agency: Montana Department of Transportation
2. Project title: Electronic Payment Improvement Project, Phase I
3. Executive sponsor: Duane Williams
4. Project close date: 08/02/2012
5. Appropriated budget amount: \$125,000
6. Total project development cost: \$100,000
7. Expected ongoing annual cost: \$0.00
8. Year the ongoing annual cost started: N/A
9. Funding source(s) for ongoing cost: N/A
10. List the primary project goals: The purpose of the project was to focus on the identification and analysis of the business processes that would be impacted by improving Commercial Motor Carrier electronic payment options and activities.
11. List the key project objectives, the metrics used to measure these objectives, and the final metric results.

	<b>Key Objectives</b>	<b>Metric Used</b>	<b>Final Results</b>
<b>1</b>	Document current As-Is functionality for 26 business processes	<b>All documentation was reviewed and approved by the MDT Management Review and Approval Group.</b>	<b>30 As-Is business processes were documented.</b>
<b>2</b>	Design future To-Be functionality for 26 business processes	<b>All documentation was reviewed and approved by the MDT Management Review and Approval Group.</b>	<b>34 To-Be business processes were documented.</b>
<b>3</b>	Develop detailed business requirements	<b>All documentation was reviewed and approved by the MDT Management Review and Approval Group.</b>	<b>604 detailed business requirements were documented. Also included were To-Be Process Diagrams, Analysis Models, Form Validations and Use Case Specifications.</b>

12. List and describe all post-implementation issues that have arisen and, if they have been resolved, what was the solution. If they have not been resolved, describe actions taken so far and possible solutions. Also list and describe any possible concerns.

## Legislative Finance Committee: IT Project Portfolio Post Implementation Report

LFC Meeting Date: June 11, 2013

	Start Date	Resolved Date	Issues and Concerns
1	07/27/2012	08/02/2012	Late in the project key MDT Stakeholders realized that a medium to long term Commercial Motor Carrier strategy was needed. An attempt was made to submit a change request to the vendor to assist MDT management in developing the strategy. Unfortunately, the two contractors involved could not come to an agreement for continuing the project. MDT abandoned the change request and closed the project. Efforts to develop a long term strategy will be pursued with the help of a vendor selected through the limited solicitation process. <i>Update 12/03/2012 – Transportation officials have decided to finish documenting all business requirements related to the administration of commercial motor vehicle operations.</i>
2			
3			

13. Please add any additional comments the agency would like to provide to the committee, if any.