



MONTANA LEGISLATIVE BRANCH

Legislative Fiscal Division

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Director
AMY CARLSON

DATE: December 2, 2013

TO: Legislative Finance Committee

FROM: Stephen Forrest, Fiscal Analyst

RE: CHIMES-EA Fault Report

During the September 2013 meeting, the Legislative Finance Committee requested that the Department of Public Health and Human Services (DPHHS) give a status update on CHIMES “warranty defects” for the December meeting. Warranty defects are issues that DPHHS and the contractor agree should have been resolved in the initial construction of the system.

The status update from DPHHS is attached and representatives from the department will be available during the December 2013 meeting to answer any questions.

If you have any questions, please do not hesitate to contact me at sforrest@mt.gov or 406-444-5389.

Key	Headline	Description	Status	Fix Version/s	Build Dates
CHIMESMO-77652	When program(s) are added to existing case, Income Average screens should display averaging for all appropriate programs	Income Averaging not called when adding new program	Fixed	2.1.0 v3, 2.1.0, 2.0.2	10/10/2013
CHIMESMO-77409	Application Defect - 519686;SNAP;Notice for OP was created in April and it was blank worker tried creating another one for Sept and it also is blank	Notice Issue	Fixed	2013.11.23	11/20/2013
CHIMESMO-77408	Application Defect - recertification form should include all current income and should not list end-dated income	Notice Issue	Fixed	2.1.0 v3, 2.1.0	10/10/2013
CHIMESMO-77403	Application Defect - Recertification form should not list end-dated vehicles	Notice Issue	Fixed	2.1.0 v3, 2.1.0	10/10/2013
CHIMESMO-77363	Application Defect - 123881 & 656835;SNAP;Both these cases have alerts popping up today saying "Verifications are due for active case on 09/16/2013" However no notice was ever sent to the client asking for the info	Notice Issue	Cancelled (resolved with a prior code fix/unable to reproduce during analysis phase)	Cancelled	N/A
CHIMESMO-77322	When eligibility is run, No Issuance Change records should be authorized as History Authorized upon authorization.	Eligibility Record Issue	Fixed	2.1.0 v3, 2.1.0	10/10/2013
CHIMESMO-77288	Application Fix - 647518 (example case); WoRC unable to sort on the following screens, Barrier Reduction, Domestic Violence, Acitivity/Component Negotiation; when column header is clicked, screen goes blank	Screen Display Issue	Fixed	2.2.0 v1, 2.2.0	11/1/2013
CHIMESMO-77130	100 error unauthorized access.	100 error	Fixed	2.3.0 v1, 2.3.0	11/25/2013
CHIMESMO-77082	100 error	100 error	Fixed	2.3.0 v1, 2.3.0	11/25/2013
CHIMESMO-77011	Corrects 100 Error when previewing notice, and includes legal cites when SNAP case is closed or filing unit size is decreased	100 error	Fixed	2.1.0 v3, 2.1.0	10/10/2013
CHIMESMO-76907	Application Fix - previous version/problem with supervisory link.	Screen Display Issue	Fixed	2.3.0 v1, 2.3.0	11/25/2013

CHIMESMO-76869	Application Fix - WoRC operator is receiving alerts for individuals not in L&C	Incorrect Alert Assignment	Fixed	2.2.0 v2, 2.2.0	11/1/2013
CHIMESMO-76835	TANF income not being counted in SNAP budget in the correct scenarios	Incorrect eligibility result	Fixed	2.1.0 v2, 2.1.0	10/10/2013
CHIMESMO-76802	Application Defect- TANF sanction - TANF grant was being included in SNAP budget after sanction/NCA has ended	Incorrect eligibility result	Fixed	2.1.0 v2, 2.1.0	10/10/2013
CHIMESMO-76728	TANF Post-Employment Program Eligibility fragment should not display for TANF denial notices	Notice Issue	Fixed	2.1.0 v3, 2.1.0	10/10/2013
CHIMESMO-76715	ELIGIBILITY - Recert incorrectly set for TANF/SNAP	Incorrect eligibility result	Fixed	2.1.0 v2, 2.1.0	10/10/2013
CHIMESMO-76612	DEFECT - 430007; SNAP and Medicaid; DCELE 100 error at wrapup	Screen validation	Fixed	2.1.0 v3, 2.1.0	10/10/2013
CHIMESMO-76415	100 Error fix: Adds an edit on Relationship Details page to give a warning when more than 2 parents are indicated rather than 100 error	Screen Display Issue	Fixed	2.1.0 v3, 2.1.0	10/10/2013
CHIMESMO-76312	Application Defect - 410449 ; SNAP; missing information; Missing Trust info; however it is there	Saving Historical Information	Fixed	2.2.0 v1, 2.2.0	11/1/2013
CHIMESMO-76130	DEFECT - SNAP; Child Support Expense with 'Irregular' payment frequency not being counted correctly	Incorrect eligibility result	Fixed	2.1.0 v1, 2.1.0	10/10/2013
CHIMESMO-76115	DEFECT- Program Request listed no members as applying when SNAP closed for not returning SR or recert	Incorrect eligibility result	Fixed	2.1.0 v1, 2.1.0	10/10/2013
CHIMESMO-76114	Application Defect - SNAP Missing Verifications Notice listed a past due date for requested information	Incorrect eligibility result	Fixed	2.1.0 v3, 2.1.0	10/10/2013
CHIMESMO-76112	ELIGIBILITY- newborn with SSN Application date in birth month was not being included in TANF filing unit for that month	Incorrect eligibility result	Fixed	2.1.0 v1, 2.1.0	10/10/2013
CHIMESMO-76111	ELIGIBILITY - client should be ineligible for SNAP for application month if received out-of-state benefits for the month	Incorrect eligibility result	Fixed	2.1.0 v1, 2.1.0	10/10/2013

CHIMESMO-76109	DEFECT- Individual that is no longer on SSI should be included in TANF grant	Incorrect eligibility result	Fixed	2.1.0 v1, 2.1.0	10/10/2013
CHIMESMO-76030	SN-303	Incorrect Results on Report	Fixed	2.2.0 v1, 2.2.0	11/1/2013
CHIMESMO-75773	Batch job CO-UPDDB-DLY was failing due to incorrect date in file	Batch job failing	Fixed	2.1.0 v2, 2.1.0	10/10/2013
CHIMESMO-75531	HHS Security officer unable to update office names in CHIMES	Office names not updating	Fixed	2.1.0 v2, 2.1.0	10/10/2013
CHIMESMO-75398	Alerts generated by users that are not the case worker are being assigned incorrectly	Alerts assigned incorrectly	Fixed	2.1.0 v1, 2.1.0	10/10/2013
CHIMESMO-75087	Corrects problem where Form/Notice groupings over 7 pages resulted in an envelope per form/notice	Incorrect Correspondence mailings	Fixed	2.2.1, 2.1.0.3, 2.0.0.2, 1.22.5	11/9/2013
CHIMESMO-75079	Eligibility Notice states benefits have increased, but benefits have decreased	Notice Issue	Fixed	2.1.0 v2, 2.1.0	10/10/2013
CHIMESMO-74935	SFSL - Vendor/Payment name could not be viewed in Search if in Requested status	Search not returning results	Fixed	2.1.0 v1, 2.1.0	10/10/2013
CHIMESMO-74929	Application Fix - WoRC users unable to sort Employability Plan page; when column header is clicked, screen goes blank	Screen Display Issue	Fixed	2.1.0 v2, 2.1.0	10/10/2013
CHIMESMO-74567	DEFECT- SNAP- Overpayment Claim search for a case number was returning results for different case number	Incorrect Search Results	Fixed	2.1.0 v3, 2.1.0	10/10/2013
CHIMESMO-74561	TANF closure alert should not be generated when TANF closed previously; only when TANF closure is being authorized	Alert generated incorrectly	Fixed	2.1.0 v2, 2.1.0	10/10/2013
CHIMESMO-74086	\$0 triggers being inserted into BI_ISSUANCE_TRIGGER	Incorrect eligibility result	Fixed	2.1.0 v2, 2.1.0	10/10/2013
CHIMESMO-73954	Error displayed after clicking Next on Emergency Assistance Details page if name includes an apostrophe	Screen error	Fixed	2.1.0 v1, 2.1.0	10/10/2013
CHIMESMO-73835	DATA FIX - WoRC dis-enrolled for August and should not be	Disenrollment logic	Fixed	2013.08.10	8/10/2013
CHIMESMO-73577	Data Defect - 350708 for aug snap benefits; 100 error @ child support screen	Integration Issue	Fixed	2013.08.10	8/10/2013

CHIMESMO-73371	APP DEFECT - WoRC Case Transfer-Referrals being duplicated in WoRC/SNAP E&T Referral Inbox; Bozeman listed 2x in WoRC Case Transfer Screen	Screen Display Issue	Fixed	2.1.0 v3, 2.1.0	10/10/2013
CHIMESMO-73251	Force referral not generating triggers for all NCPs	Trigger logic	Fixed	2.3.0 v2, 2.3.0	11/25/2013
CHIMESMO-73138	Application Defect - Eligibility - Invalid denial reason provided in denial notice for Refugee Cash Assistance	Incorrect eligibility result	Fixed	2.1.0 v1, 2.1.0	10/10/2013
CHIMESMO-72970	Application Defect - SN-101 report of random cases does not pull any results	Report not Scheduled	Fixed	2.1.0 v2, 2.1.0	10/10/2013
CHIMESMO-72857	AL 025 report is missing Apartment Numbers	Address Information	Fixed	2.1.0 v1, 2.1.0	10/10/2013
CHIMESMO-72405	DATA FIX- 661569; Medicaid; received benefits for 5/2013, received SSI for that month. Closed for June but Program Request shows Approved, can't register new application	Integration Issue	Fixed	2013.07.20	7/20/2013
CHIMESMO-71867	SFSL - Monthly issuance cut off the cents on 6/26/13 report for SNAP	Incorrect Results on Report	Fixed	2.1.0 v1, 2.1.0	10/10/2013
CHIMESMO-70522	Defect - 630108; child support expense was updated, SNAP budget is not showing correct amount	Incorrect eligibility result	Fixed	2.1.0 v3, 2.1.0	10/10/2013
CHIMESMO-70251	App Defect - SFSL Suspended Journals missing Subclass, Project and Program Year Items	Screen Display Issue	Fixed	2.1.0 v1, 2.1.0	10/10/2013
CHIMESMO-68256	Excel export does not work if the full record set is selected	Report results not all pulling	Fixed	2.3.0 v2, 2.3.0	11/25/2013
CHIMESMO-67896	Application Defect - corrects problem causing 100 errors after Earned Income is edited; no longer queues NCP pages in Case Change mode	Driver flow	Fixed	2.1.0 v2, 2.1.0	10/10/2013
CHIMESMO-67289	Application Defect - unable to end-date mailing address so notices go to Residence address instead	Address not end dating	Fixed	2.1.0 v2, 2.1.0, 1.19.0 v1, 1.19.0	10/10/2013
CHIMESMO-66924	Application Defect- math error in calculating medical expense deduction	Incorrect eligibility result	Fixed	2.1.0 v1, 2.1.0	10/10/2013
CHIMESMO-65335	Application Defect - QC non-compliance being re-applied after penalty end date	Incorrect eligibility result	Fixed	2.1.0 v3, 2.1.0, 1.21.0	10/10/2013

CHIMESMO-65163	Application Defect - Eligibility; TANF benefits need to continue when pending a fair hearing	Incorrect eligibility result	Fixed	2.1.0 v2, 2.1.0, 1.21.0 v2, 1.21.0	10/10/2013
CHIMESMO-64823	IPV Disqualification is incorrectly allowing an O/P when the DQ has already been applied and a different change is causing the decrease in benefits	Incorrect eligibility result	Fixed	2.1.0 v3, 2.1.0	10/10/2013
CHIMESMO-64697	Sanction Count on TANF - Individual Disqualifications screen is incorrectly displayed	Incorrect eligibility result	Fixed	2.1.0 v3, 2.1.0	10/10/2013
CHIMESMO-64562	Disqualification Reason not displayed correctly on Eligibility Results screen	Incorrect eligibility result	Fixed	2.1.0 v3, 2.1.0	10/10/2013
CHIMESMO-61889	Enable users to view Historical/Voided records on data collection screens (see Oct 10 2013 comment for list of screens included)	Screen Display Issue	Fixed	2.1.0 v3, 2.1.0 v2, 2.1.0	10/10/2013
CHIMESMO-61814	Application Defect - SNAP; Letter gives incorrect reason for "not included"	Incorrect eligibility result	Fixed	2.1.0 v2, 2.1.0	10/10/2013
CHIMESMO-61335	SEARCHS - duplicate closures received in file- up to 10 for one case/person	Interface issue	Fixed	2.1.0 v2, 2.1.0	10/10/2013
CHIMESMO-61094	Application Defect - TANF Post Employment Program counter being set incorrectly; incorrect PEP amounts being issued	Incorrect eligibility result	Fixed	2.1.0 v3, 2.1.0	10/10/2013
CHIMESMO-60855	ELIGIBILITY- 336571; SNAP; Can't log recertification form	Incorrect eligibility result	Cancelled (duplicate of CHIMESMO-73478 which was resolved with build 1.21.0 on 8/22/2013).	Cancelled	N/A
CHIMESMO-59336	Liable person updates not going to ARMS	Interface issue	Fixed	2.1.0 v3, 2.1.0	10/10/2013
CHIMESMO-56912	ELIGIBILITY - Overlapping eligibility authorizations created by Mass Update	Incorrect eligibility result	Scheduled (impacted eligibility segments are corrected daily by recurring data fix CHIMESMO-70802)	2.4.0 v2, 2.4.0	12/20/2013