

CIO Report to the Legislative Finance Committee

September 24, 2009

A. MITA Compliance and Exceptions to Information Technology (IT) Standards, Policies and Statute (2-17-515, MCA)

1. MITA Compliance

No compliance issues to report.

2. Exception Requests Granted

- a. The Department of Justice requested an exception to the policy for Logging On and Off Computer Resources (ENT-SEC-072) as it applies to members of the State Highway Patrol using Blackberry devices. The MHP is unique. Having to constantly type in a password is not only an inconvenience, but it is frequently a safety issue. The MHP uses the BlackBerry as a primary source of communication. It is a safety hazard to continually enter passwords in order to be sure that the device is always ready to use. These changes would greatly aide the MHP in executing their daily mission.

We approved this request on the condition that DOJ acknowledges and accepts all risks associated with the exception and that users will still be required to lock down their Blackberry manually when left unattended. (8/14/09)

- b. The State Auditor's Office, Insure Montana Program requests a temporary exception to the ePass approved product standard. Insure Montana businesses and employees must complete a program renewal process in the month of October. Time constraints and the MCA require that the program office begin accepting renewal applications October 1 and end accepting applications October 31. The database contractors are in the process of developing an online application procedure, but it will not be possible to include the ePass Montana process with this project at this time. The next renewal process will be in May 2010 when the businesses on the program's waiting list must complete a renewal application. The Insure Montana database system will be ready to include the ePass Montana process at that time.

We approved this request under the condition that SAO, Insure Montana will work to come into compliance with the ePass standard by May, 2010, in time for their next registration period and, Insure Montana accepts the risks associated with use of a non-approved product. (9/2/2009)

B. IT Projects (2-17-526, MCA)

Information can be found in the attached IT Portfolio Report.

C. Policies (5-12-205, MCA)

1. Enterprise Policies, Standards, and Procedures Published.

- a. **STATEWIDE TECHNICAL STANDARD: ONLINE ELECTRONIC PAYMENT PROCESSING** was published 9/1/09 and became effective 9/8/2009. This Technical Standard establishes the specifications and requirements for the single portal point-of-entry for all online electronic payment processing. This Technical Standard supersedes the Interim Approved Product: State Payment Portal. This Technical Standard encompasses all online electronic payment processing services and information systems for which agencies have administrative responsibility, including systems managed or hosted by third-parties on agencies' behalf. There is no additional financial impact associated with this standard.
- b. **STATEWIDE TECHNICAL STANDARD: SECURED EGOVERNMENT SERVICE ACCESS** was published 9/1/2009 and will become effective 9/8/2009. This Technical Standard establishes the specifications and requirements to implement a secured single sign-on point-of-entry based on a Federated Identity Management solution for all eGovernment services using the state's SummitNet network. This Technical Standard supersedes the Interim Approved Product: ePass Montana. This Technical Standard encompasses all secured eGovernment services and information systems for which agencies have administrative responsibility, including systems managed or hosted by third-parties on agencies' behalf. There is no additional financial impact associated with this standard.

2. Enterprise Policies, Standards, and Procedures – In Development

- a. **Geographic Information Systems (GIS) Metadata Technical Standard** – These Technical Standards establishes the specifications and requirements to implement and maintain GIS data registered with the Montana State Library (MSL). Registering datasets in a standard format with the MSL portal provides other agencies, governmental units, the private sector, and the public with a common discovery point (portal) and consistent information (metadata) so that they may fully utilize existing data sources. This document is out for public comment.
- b. **Geographic Information Systems (GIS) Metadata Technical Specifications** - These are Technical Specifications for metadata documents submitted for publication on the Montana Geographic Information Systems Portal at <http://gisportal.mt.gov>. The GIS Portal is a central location for the discovery of Geographic Information

System (GIS) data about Montana, and it provides a map viewer that allows anyone to view GIS datasets that are available through web services. This document is out for public comment.

3. CIO Advisories

- a. **TRANSFER OF RESPONSIBILITY FOR ENT-SEC-012** - As a result, certain OCP actions stipulated within the Statewide Policy: Internet and Intranet Security (ENT-SEC-012) are now the responsibility of affected agencies. Specifically, performing “standard security checks” for web servers referenced under paragraph VI.B, third paragraph, are now the responsibility of individual agencies operating web servers. (June 5, 2009)

D. State of Montana Biennial Report of Information Technology 2009 (2-17-521)

1. The State of Montana Biennial Report for Information Technology 2009 was published 2/5/2009.

E. State Strategic IT Plan (2-17-522)

1. State Strategic Plan - ITSD is working in cooperation with the agencies and various advisory groups in developing the goals and objectives for the State Strategic IT Plan to be published April 1, 2010. A draft of the goals and objectives will be presented to the ITB on October 1st.
2. Agency IT Plans - Agencies IT plans were updated to address changes resulting from the recent legislative session. ITSD is reviewing the updated plans and will adjust its work-plans accordingly.

F. Coordination with OBPP

OBPP and DOA/ITSD continue working toward the goal of coordinating the IT planning and budgeting cycles.