

# **Department of Revenue Reorganization Plan**

**November 17, 2005**

Revenue & Transportation Committee Meeting  
December 2, 2005

Exhibit #7

## Purposes, Goals and Anticipated Results

- Simplify the organization and make it more understandable to citizens.
- Organize the department around goals and common subjects to better manage the organization to achieve greater results for the citizens of Montana.
- Upgrade the focus on serving people: services for citizens and training and support for employees.
- Enhance the use of technology to improve efficiency and effectiveness of information processing.
- Accelerate and expand interactive, e-government services for citizens.
- Eliminate two division administrator positions and reallocate resources to priority services.
- Unify all tax compliance activities in the Business and Income Taxes Division for greater consistency, efficiency and effectiveness:
- Eliminate the split management of the Property Assessment Division to ensure uniform assessment practices throughout the state.
- Improve support and guidance for county property staff and increase communication with local officials.
- Improve coordination and communication within the department.

## Summary of Position Changes

### Positions Eliminated

Customer Service Division Administrator  
Property Assessment Division Administrator

### Positions Created

Human Resources Director  
Property Assessment Area Manager

### Positions Transferred

Human Resources/Liquor Sales Administrator transferred to Liquor Control Division Administrator  
Information Technology Administrator transferred to Acting Information Technology and Processing Administrator  
Customer Services Executive Assistant to Information Technology and Processing Position  
Acting Deputy Director/Property Division Administrator to Acting Deputy Director for Reappraisal  
Customer Intake Bureau Chief converted to Citizen Services Bureau Chief

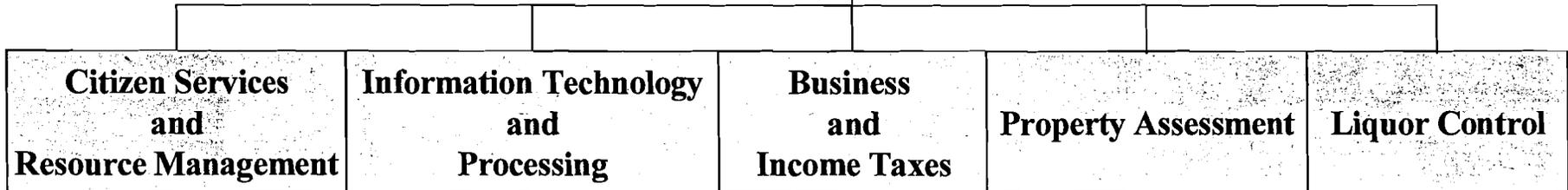
## New Structure of Montana Department of Revenue

**Citizens of Montana**

**Governor**

**Director of Revenue**

**Director's Office**



**Before**

**After**

**Department of Revenue  
Director's Office**

**Department of Revenue  
Director's Office**

