

Student Services Program Goal		Agency/Program #: 5113-03-G1
		Division: _____
		Program: Student Services Program
Agency Name:	Montana School for the Deaf and Blind	
Agency Contact:	Jim Kelly	771-6120
LFC Contact:	Senator Wanzenried, Senator Schmidt	
LFD Liaison:	Kris Wilkinson	444-5834
OBPP Liaison:	Nancy Hall	444-4899

Program or Project Description:

The Student Services Program provides residential services, health care, instruction in independent living skills, and extracurricular activities to students attending the Montana School for the Deaf and the Blind whose home school district is located outside of Great Falls.

Appropriation, Expenditure and Source					
Fund Name:	2008		2009		Approp & Expenditure numbers are as of April 15, 2007
	Approp.	Expended	Approp.	Expended	
General Fund					
State Special					
Federal Funds					
Total:	\$0	\$0	\$0	\$0	

Legislative Goal(s):

The Student Services Program will provide the highest quality of residential care for Residential students inclusive of 24 hour health care services, food services which meets nutrition and health standards, a full range of recreational and social opportunities, and program which promotes the development a positive self-concept, and effective independent life skills.

Legislative Performance Measures:

1. Annual parent satisfaction survey – qualitative
2. Annual student satisfaction survey – qualitative
3. Annual staff satisfaction survey - qualitative
4. Medication and treatment procedures conducted by Health Services measured monthly – quantitative
5. OPI audit of the School Foods Program – quantitative/qualitative
6. Cascade County Health Department food service facility inspection report – quantitative/qualitative
7. Measure of Mustang Center usage and number recreation/extra curricular and social opportunities for students – quantitative
8. Annual summary of student incident reports – quantitative/qualitative
9. Annual pre/post assessment results of students enrolled in the Independent Living Skills Program – quantitative

	2009 Biennium Significant Milestones:	Completion Dates	
		Target	Actual
1	#1, #2 and #3 survey's were sent out in March 2008 and tabulated in April 2008	3/12/2008	Apr-08
2	#4 Medication and treatments were conducted by the health services staff	30-May-08	
3	#5 OPI Audit of Food Services Program; #6 CCHD Health Inspection	30-May-08	
4	#7 Mustang Center Recreation usage	30-May-08	
5	#8 Student incident reports	30-May-08	
6	#9 Pre/post assesment of the Independent Living Skills Program	30-May-08	

Agency Performance Report:

#1 Annual cottage parent satisfaction survey quantitative Of 30% of parent responses returned, regarding four (4) data points on parent satisfaction 100% felt the cottage meets the social needs of the students. 73% felt the cottage kept the parents informed of activities and 100% like receiving quarterly reports. 100% of the parents felt the cottages provided adequate recreational activities for the students. Overall, the positive response of the parents in regard to the four (4) data points was 93%.

#2 Annual cottage student satisfaction survey quantitative Of 100% of the cottage student responses, regarding four (4) data points on student satisfaction 100% of the students felt they were praised when they did something well. 81% of the students play games outside or in the gym. Students also felt that 95% of the cottage staff expects them to do their best and 90% make living in the cottage fun. Overall the positive responses of the cottage students in regards to the four (4) data points were 91%.

#3 Annual cottage staff satisfaction survey quantitative Of the 46% of the cottage staff responses, regarding four (4) data points on cottage staff satisfaction 94% of the staff feel good when they do their job well. 94% feel the cottage staff is friendly, knowledgeable and helpful. 93% feel others listen when they have ideas about doing things better and 67% of the staff felt the staff development/training this year has been worthwhile. Overall the positive responses of the cottage staff in regards to the four (4) data points were 87%.

#4 Medication and treatment procedures conducted by Health Services measured monthly – quantitative See Excel spreadsheet (DATA)

#5 OPI audit of the School Foods Program quantitative/qualitative OPI Audited during the 06-07 school year. Has not yet done their audit for the 07-08 school year. Civil rights training for the food services staff has been completed as well as licenses posted.

#6 Cascade County Health Department food service facility inspection report quantitative/qualitative Food Services Director sent letter on 10/1/07 and 5/1/08 requesting inspection. At this time no inspection has taken place.

#7 Measures of Mustang Center usage and number of recreation/extra curricular and social activities for students quantitative See Excel spreadsheet (DATA)

#8 Annual summary of student incident reports quantitative/qualitative See Excel spreadsheet (DATA) of the behavior incidents. 7% of the student population in the cottage are responsible for 70% of the major infractions occurring in the cottages. The same 7% are also responsible for 50% of the major infractions at the school.

#9 Pre/post assessment results of students enrolled in the Independent Living quantitative 6 boys and 4 girls are in the program. Pre-test have been conducted. Pre-test results indicate students are functioning between 66% and 90% of the skills being taught and measured. Post-test and self-evaluation will be completed at the end of the program in May of 2008. Copy of survey and compilation pre-test scores are available.

LFD Narrative:

LFD ASSESSMENT: Warning

DATA RELEVANCE: The information reported in the Agency Performance section relates to the legislative goals and performance measures.

APPROPRIATION STATUS: Appropriation and expenditure data were not provided. The workgroup may wish to request appropriation and expenditure information to determine the amount of resources used to meet the goal, and if any issues exist in relation to the amount of the appropriation. The program was appropriated \$1,301,475 in FY 2008 and \$1,362,219 in FY 2009. Program staff should be able to tell the workgroup the amount of expenditures for this program. LFD staff noted that as of May 21, 2008 \$1,032,265 of expenditures were recorded in SABHRS for this program.

COMMENTS/ISSUES: The Student Services program appears to be on-track with those measurements completed, with fairly high rates of satisfaction as measured for the first three measurements. The remainder of the measurements should be completed prior to the next performance measurement meeting in October. The workgroup may wish to request to review this goal in October and request appropriation and expenditure information be provided.

OPTIONS:

- 1) Dismiss from further review
- 2) Review again in October 2008
- 3) Request additional information
- 4) Upgrade or downgrade the rating

Version	Date	Author
	5/20/2008	

Change Description