

Payment Error Rate Measurement		Agency/Program #: 6901-08-I1
		Division: Quality Assurance Division
		Program: Program Compliance Bureau
Agency Name:	Department of Public Health and Human Services	
Agency Contact:		Enter Phone #
LFC Contact:	Senator Cobb, Senator Williams	
LFD Liaison:	Kris Wilkinson	444-5834
OBPP Liaison:	Robert Hamud	444-0054

Program or Project Description:

Appropriation, Expenditure and Source					
Fund Name:	2008		2009		Approp & Expenditure numbers are as of October 31, 2007
	Approp.	Expended	Approp.	Expended	
General Fund					
State Special					
Federal Funds					
Total:	\$0	\$0	\$0	\$0	

Goal(s):

Implement the Payment Error Rate Measurement (PERM) process as required by CMS.

Performance Measures :

1. Complete the required number of reviews pursuant to the federal guidelines.
2. Monthly review of 84 active cases and 34 negative cases for Medicaid and CHIP.
3. Complete the cases in 100 days from the date sampled and report the results to CMS

2009 Biennium Significant Milestones:	Completion Dates	
	Target	Actual
1		
2		
3		
4		
5		

Performance Report:**LFD Narrative:****EXECUTVE CHANGES**

1. Changes to Goals/Initiatives No
2. Changes to Performance Measures No

LFD Assessment

1. Goal is measurable within the biennium Yes
2. Progress towards goals On track the division appears to be making significant progress towards implementing the PERM process as required by CMS

Appropriation Issues

1. Appropriation/Expenditures Provided No
2. Other Appropriation Issues

Options regarding goal/initiative and performance measures

The workgroup may wish to

- Consider discussing progress in November 2008



Version	Date	Author

Change Description



GOVERNOR'S OFFICE OF
BUDGET AND PROGRAM PLANNING

Goals/Objectives

Agency Contact: Jeff Buska - QAD Administrator **Phone Number:** 406-444-5401
Agency Name: DPHHS
Division: Quality Assurance Division (QAD)
Program (identify and briefly describe): Program Compliance Bureau - PERM

List a single goal and brief description:

Implement the Payment Error Rate Measurement (PERM) process required by CMS

Describe the performance measures related to this goal:

Complete the required number of reviews pursuant to the federal guidelines.
Monthly review of 84 active cases and 34 negative cases for Medicaid and CHIP.
Complete the cases in 100 days from the date sampled and report the results to CMS

List significant milestones and target dates to be completed in the 2009 Biennium:

Milestones prepared in January 2007 in response to the LFC standardized process for the evaluation of selected budget requests.
Secure funding for SFY 2008 and 2009.
Develop staff recruiting and training program.
Hire a program officer to coordinate activities by July 2007.
Develop and submit sampling plan in August 2007.
Submit claim payment policies, etc. to Federal contractor in October 2007.
Hire eligibility review staff by October 2007.
Begin eligibility reviews by November 2007.
Submit 1st quarter claims data to Federal contractor in January 2008.
Complete eligibility reviews in February 2009, exclusive of error resolution.
Federal contractors complete reviews in September 2009, exclusive of error resolution.
October 2009 – September 2010 Utilize staff and cross train in other Medicaid Quality Control and Food Stamp activities. Implement focused eligibility reviews with HCSD and SURS projects to address backlog of investigations. Plan and develop sampling plan for 2011 in August 2010.
October 2010 – September 2012 conduct the PERM reviews for FFY 2011

Describe the current status of the measurements related to the goal:

This is a new program and new measure so there are no baseline numbers to report related to this goal. The following is a summary of achievements related to the milestones noted above:

Secure funding for SFY 2008 and 2009 - Completed through the legislative process of the 60th Legislative assembly.

Hire a program officer to coordinate activities by July 2007 - Completed internal reorganization in the Program Compliance Bureau and hired a supervisor in July to oversee PERM and MEQC activities.

A lead worker, program officer was hired in August 2007 to coordinate PERM activities.

Develop and submit sampling plan in August 2007 - PERM Sampling plans were completed and sent to CMS several days prior to the August 1st due date and have been recently reviewed and accepted. Additional clarifications to the sampling plan have been sent to CMS in September based on the PERM Final Rule that was sent out on August 30th. Final updates were made to the PERM sampling plan based on the Final Rule Changes by CMS and the Montana sampling plan was accepted on 10/16/2007.

Hire eligibility review staff by October 2007 - PERM positions were posted in August and over 50 applications were received. Interviews were conducted with 23 candidates for 6 positions. Hired 5 of the 6 positions with a start date of October 1st. One PERM position was vacant after an initial candidate withdrew. This left two open positions. The PERM positions were reposted and one candidate was hired in October. The remaining position is posted and is expected to be filled late November.

Develop staff recruiting and training program - Completed staff recruiting and training program. Four weeks of training were developed for the month of October to allow time to completely train new staff before the November 1st eligibility reviews begin. The DPHHS training center was reserved for two weeks in October to conduct complete training classes for CHIP/Medicaid eligibility case reviews. This training will include any KIDS/TEAMS system training.

Begin eligibility reviews by November 2007 - The first sample will be pulled on November 7, 2007 and all cases will be distributed and assigned to staff. A total of 118 cases (Active and Negative) will be assigned and distributed among 5 staff members.

Submit claim payment policies, etc. to Federal contractor in October 2007 - Staff are working on this PERM requirement with CMS and their contractor. We recently received the first request for documentation from the federal contractor. The majority of our documents are available on the internet and the appropriate web links have been sent to the contractor. Other materials that are not available on the internet have been requested from the Medicaid divisions. Complete documentation is due to the federal contractor in January 2008.

Submit 1st quarter claims data to Federal contractor in January 2008 - CMS announced that a statistical contractor has not been selected and requirement dates have been pushed into January. Per CMS, Montana is in a good position and will be able to move forward with further requirements as soon as contractor is named.