

1 _____ BILL NO. _____

2 INTRODUCED BY _____
3 (Primary Sponsor)

4 A BILL FOR AN ACT ENTITLED: "AN ACT REQUIRING PRORATED CREDITS OR REBATES FOR
5 TELECOMMUNICATIONS CANCELLATION; REQUIRING BILLING NOTICES; AND PROVIDING AN
6 IMMEDIATE EFFECTIVE DATE."

7
8 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MONTANA:

9
10 NEW SECTION. Section 1. Service disconnection. A telecommunication carrier shall discontinue
11 service within 2 business days of a customer's request for disconnection unless the customer hinders the
12 carrier's access to equipment needed to disconnect. The carrier shall grant a customer a prorated credit or
13 rebate if the customer requests disconnection 3 or more working days before the end of the monthly billing
14 period.

15
16 NEW SECTION. Section 2. Notice of credits and refunds. A telecommunication carrier shall
17 include on each bill for service a notice regarding the customer's right to a prorated credit or rebate on
18 cancellation of service in accordance with [section 1]. The notice must include a contact telephone number.

19
20 NEW SECTION. Section 3. Codification instruction. [Sections 1 and 2] are intended to be codified
21 as an integral part of Title 69, chapter 3, part 8, and the provisions of Title 69, chapter 3, part 8, apply to
22 [sections 1 and 2].

23
24 NEW SECTION. Section 4. Effective date. [This act] is effective on passage and approval.

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