

# Montana Consumer Counsel

## STATUS OF CASES

June 19, 2024

### NORTHWESTERN ENERGY (NWE)

NWE Gas Tracker, Docket [2022.07.077](#).

- August gas tracker filed 7/15/22.
  - o Gas supply rate decrease from \$5.59 to \$5.46
  - o Residential Rate from \$9.55 to \$9.43
- September gas tracker filed 8/15/22.
  - o Gas supply rate increase from \$5.46 to \$6.39
  - o Residential Rate from \$9.43 to \$10.35
- [*Interim Order 7860c* in Docket [2022.07.078](#) issued 9/28/22 approving base rate increase; total residential rate from \$10.35 to \$10.47]
- October gas tracker filed 9/15/22.
  - o Gas supply rate decrease from \$6.39 to \$6.07
  - o Residential Rate from \$10.47 to \$10.15
- November gas tracker filed 10/14/22.
  - o Gas supply rate decrease from \$6.07 to \$5.66
  - o Residential Rate from \$10.15 to \$9.74
- December gas tracker filed 11/15/22.
  - o Gas supply rate decrease from \$5.66 to \$5.44
  - o Residential Rate from \$9.74 to \$9.52
- January gas tracker filed 12/16/22.
  - o Gas supply rate decrease from \$5.44 to \$5.81
  - o Residential Rate from \$9.52 to \$10.12
- February gas tracker filed 1/16/23.
  - o Gas supply rate decrease from \$5.81 to \$5.49
  - o Residential Rate from \$10.12 to \$9.81
- March gas tracker filed 2/15/23.
  - o Gas supply rate decrease from \$5.49 to \$4.87

- Residential Rate from \$9.81 to \$9.19
- April gas tracker filed 3/15/23.
  - Gas supply rate decrease from \$4.87 to \$4.15
  - Residential Rate from \$9.19 to \$8.47
- May gas tracker filed 4/14/23.
  - Gas supply rate decrease from \$4.15 to \$3.15
  - Residential Rate from \$8.47 to \$7.47
- June gas tracker filed 5/15/23.
  - Gas supply rate decrease from \$3.15 to \$2.15
  - Residential Rate from \$7.47 to \$6.47
- Annual Gas Tracker Application filed 5/31/23
  - Gas supply rate decrease from \$2.15 to \$2.87
  - Residential Rate from \$6.47 to \$7.15
- *Interim Order 7894* issued 6/27/23.
- *MCC Notice of Intervention* filed 7/5/23.
- *Procedural Order 7899* issued 7/7/23.
- *Amended Procedural Order 7899c* issued 8/21/23.
- [\*MCC Request for Additional Process\*](#) filed 9/18/23.
- *Amended Procedural Order 7899d* issued 9/26/23.
- Pre-filed [\*Direct Testimony of George L. Donkin\*](#) filed 10/10/23 recommending a disallowance of \$13,162,210 for natural gas hedging losses incurred during the 2022-2023 tracking period; based on NWE's prior experiences with hedging losses and failure to adequately assess the value and cost-effectiveness of its hedging decisions, these losses were imprudently incurred.
- *Amended Procedural Order 7899e* issued 11/15/23.
- Hearing held 2/20/24.

**NWE Gas Tracker, Docket [2023.07.068](#).**

- August gas tracker filed 7/13/22.
  - Gas supply rate increase from \$2.87 to \$3.06
  - Residential Rate from \$7.15 to \$7.34
- September gas tracker filed 8/15/22.
  - Gas supply rate increase from \$3.06 to \$3.40
  - Residential Rate from \$7.34 to \$7.68

- October gas tracker filed 9/15/22.
  - o Gas supply rate increase from \$3.40 to \$3.27
  - o Residential Rate from \$7.68 to \$7.55
- November gas tracker filed 10/13/22.
  - o Gas supply rate increase from \$3.267 to \$3.273
  - o Residential Rate from \$7.546 to \$7.552
- December gas tracker filed 11/15/23.
  - o Gas supply rate decrease from \$3.367 to \$3.247
  - o Residential Rate from \$8.123 to \$8.003
- January gas tracker filed 12/15/23.
  - o Gas supply rate decrease from \$3.231 to \$2.977
  - o Residential Rate from \$7.324 to \$7.071
- February gas tracker filed 1/12/24.
  - o Gas supply rate increase from \$2.977 to \$3.137
  - o Residential Rate from \$7.071 to \$7.230
- March gas tracker filed 2/15/24.
  - o Gas supply rate increase from \$3.137 to \$3.241
  - o Residential Rate from \$7.230 to \$7.334
- April gas tracker filed 3/15/24.
  - o Gas supply rate decrease from \$3.241 to \$2.995
  - o Residential Rate from \$7.334 to \$7.088
- May gas tracker filed 4/15/24.
  - o Gas supply rate decrease from \$2.995 to \$2.756
  - o Residential Rate from \$7.088 to \$6.849
- June gas tracker filed 5/15/24.
  - o Gas supply rate decrease from \$2.756 to \$1.973
  - o Residential Rate from \$6.849 to \$6.067
- Annual Gas Tracker Application filed 5/31/24.
  - o Gas supply rate increase from \$1.973 to \$2.857
  - o Residential Rate from \$6.067 to \$6.955
- *Notice of Application and Intervention Deadline* issued 6/14/24.

**NWE QF-1 Tariff Update Application**, Docket [2023.08.076](#), filed 8/24/23.

- *Notice of Application and Intervention Deadline* issued 8/31/23.
- *MCC Notice of Intervention* filed 9/18/23.
- *Procedural Order 7923a* issued 12/28/23.
- *QF Intervenor Testimony* filed 2/8/24.
- *Amended Procedural Order 7923c* issued 3/19/24.
- *Order 7923d Suspending Procedural Schedule and Hearing* issued 4/26/24.
- *Order 7923e Granting Unopposed Motion to Suspend Procedural Schedule* issued 4/29/24.
- *Amended Procedural Order 7923f* issued 6/7/24; hearing set 10/29/24.

**NWE Annual PCCAM Application**, Docket [2023.09.081](#), filed 9/1/23.

Through this annual filing NWE tracks incremental electric supply power costs. It calculates a net deferred under-collection of \$43,655,995 assuming the Commission approves the stipulated PCCAM base by 10/1/23.

- *Notice of Application and Intervention Deadline* issued 10/10/23.
- *MCC Notice of Intervention* filed 10/20/23.
- Quarterly adjustment filed 12/1/23 in Docket 2023.12.098.
- *NWE Amended PCCAM Application* filed 11/17/23.
- *Procedural Order 7929a* issued 1/9/24.
- [\*Direct Testimony of David Dismukes\*](#) filed 2/26/24 recommending the Commission reject NWE's proposal to include certain FERC Account 548 expenses that are not properly classified as fuel expenses and have not previously been tracked; proposing a reduction of recoverable PCCAM expenses by \$711,145.
- Quarterly adjustment filed 3/1/24 in Docket [2023.12.098](#).
- *NWE Rebuttal Testimony* filed 4/12/24 clarifying that no new fuel costs are being sought in this Docket.
- *Amended Procedural Order 7929c* issued 5/17/24.
- *NWE Notice of Notice of No Contested Issues, Motion to Vacate Hearing and for Final Order* filed 5/31/24.
- *Notice of Commission Action* vacating hearing issued 6/7/24.

**Joint Petition of NWE and Town of Philipsburg Requesting Approval for NWE to Provide Electricity Supply Service, Docket [2024.02.025](#), filed 2/20/24.**

Petitioners request approval for NWE to provide electric supply service to premises owned and operated by the Town of Philipsburg and Philipsburg School District #1 pursuant to § 69-8-201(2)(a), MCA.

- *Notice of Application and Intervention Deadline* issued 2/27/24.
- *Interim Order 7935* issued 3/6/24 granting request to provide bundled retail electric service on an interim basis.
- *MCC Notice of Intervention* filed 3/19/24.
- *Procedural Order 7935a* issued 4/3/24.

**NWE Petition for LEO Rulemaking, Docket [2024.01.011](#), filed 1/4/24.**

NWE requests amendments to ARM 38.5.1909 to specify how existing QFs create a legally enforceable obligation, including by demonstrating, no more than three years prior to the start of a new power purchase agreement, site control and a financial commitment to operate the facility over the term of the new agreement.

- *Notice of Opportunity to Comment* issued 1/23/24.
- *Notice of Commission Action and Opportunity for Comment* issued 2/14/24 initiating formal rulemaking.

**NWE Townsend Propane Annual Adjustment Filing, Docket 2024.05.051, filed 4/30/24.**

NWE proposes propane supply rates of \$1.08247 per therm from 6/1/24 to 9/30/24, \$1.31926 per therm from 10/1/24 to 3/31/25, and \$1.12757 per therm from 4/1/25 to 5/31/25.

- *Notice of Application and Intervention Deadline* issued 5/23/24.
- *Interim Order 7946* issued 5/28/24.
- *MCC Notice of Intervention* filed 6/10/24.

**NWE Electric and Gas Rate Case, Docket 2024.05.053.**

# MONTANA-DAKOTA UTILITIES COMPANY (MDU)

## MDU Electric Tracker (Rate 58), Docket [2023.06.055](#).

- *Annual Tracker Application* filed 6/16/23, July electric adjustment:
  - o Increase of \$0.00017 secondary.
  - o Total fuel and purchased power in tariff is \$0.02236 /kWh.
- *Interim Order 7895* issued 6/27/23.
- *Notice of Application and Intervention Deadline* issued 7/5/23
- August electric tracker filed 7/17/23:
  - o Increase of \$0.00102 secondary.
  - o Total fuel and purchased power in tariff is \$0.02338/kWh.
- *MCC Notice of Intervention* filed 7/24/23.
- *Procedural Order 7895a* issued 8/10/23.
- September electric tracker filed 8/17/23:
  - o Increase of \$0.00132 secondary.
  - o Total fuel and purchased power in tariff is \$0.0247/kWh.
- October electric tracker filed 9/22/23:
  - o Increase of \$0.00640 secondary.
  - o Total fuel and purchased power in tariff is \$0.0311/kWh.
- *Final Order 7895a* issued 10/18/23.
- November electric tracker filed 10/20/23:
  - o Increase of \$0.01255 secondary.
  - o Total fuel and purchased power in tariff is \$0.04365/kWh.
- *MDU Unopposed Motion for a One Month Waiver of Tariff Provision* filed 11/7/23.
- *Notice of Staff Action Waiving Tariff Filing* issued 11/15/23.
- *MDU Second Unopposed Motion for a One Month Waiver of Tariff Provision* filed 12/13/23.
- *Second Notice of Staff Action Waiving Tariff Filing* issued 12/22/23.
- *MDU Third Unopposed Motion for a One Month Waiver of Tariff Provision* filed 12/13/23.
- *Third Notice of Staff Action Waiving Tariff Filing* issued 1/26/24.
- March electric tracker filed 2/16/24:
  - o Increase of \$0.00815 secondary.
  - o Total fuel and purchased power is \$0.05180/kWh.

- April electric tracker **filed 3/18/24**:
  - o Decrease of \$0.01238 secondary.
  - o Total fuel and purchased power is \$0.03942/kWh.
- May electric tracker **filed 4/17/24**:
  - o Decrease of \$0.00510 secondary.
  - o Total fuel and purchased power is \$0.03432/kWh.
- June electric tracker **filed 5/17/24**:
  - o Decrease of \$0.00442 secondary.
  - o Total fuel and purchased power is \$0.02990/kWh.

**MDU Electric Tracker (Rate 58), Docket 2024.06.068, filed 6/17/24.**

- July electric rate adjustment:
  - o Decrease of \$0.00416 secondary.
  - o Total fuel and purchased power is \$0.02574/kWh.

**MDU Gas Tracker Filings (Rate 88), Docket [2023.09.084](#), filed 9/8/23.**

In this annual tracker filing, MDU seeks a residential and firm general customer decrease of \$1.70/Dkt. Total residential rate of \$5.281/Dkt.

- *Notice of Application and Intervention Deadline* issued 9/18/23.
- *Interim Order 7917* issued 9/26/23.
- *MCC Notice of Intervention* filed 10/5/23.
- November gas tracker filed 10/6/23.
  - o Increase of \$0.284/Dkt for residential and general service.
  - o Total residential rate \$5.565/Dkt.
- *Procedural Order 7917a* issued 11/1/23.
- December gas tracker filed 11/8/23; no adjustment requested.
- January gas tracker filed 12/8/23.
  - o Increase of \$0.285/Dkt for residential and general service.
  - o Total residential rate \$5.850/Dkt.
- February gas tracker filed 1/8/24.
  - o Decrease of \$0.342/Dkt for residential and general service.
  - o Total residential rate \$5.508/Dkt.
- March gas tracker filed 2/22/24.
  - o Decrease of \$0.283/Dkt for residential and general service.

- Total residential rate \$5.225/Dkt.
- April gas tracker filed 3/8/24; no adjustment requested.
- May gas tracker filed 4/8/24.
  - Decrease of \$0.455/Dkt for residential and general service.
  - Total residential rate \$4.770/Dkt.
- June gas tracker filed 5/8/24; no adjustment requested.
- July gas tracker filed 6/7/24.
  - Increase of \$0.312/Dkt for residential and general service.
  - Total residential rate \$5.082/Dkt.

**MDU Application to Offer Incentives for Conversion in the Saco/Bowdoin Area,**  
Docket [2021.09.116](#), filed 9/15/21.

MDU seeks to implement a phased incentive program to provide declining reimbursements for conversion costs for certain customers to convert to alternative fuel sources, and for authority to impose special terms and conditions on customers wishing to continue to receive regulated natural gas distribution service in the Saco/Bowdoin area. Note: MDU's previous *Application for Authority to Discontinue Regulated Natural Gas Distribution in the Saco/Bowdoin Area* filed 9/18/18 was withdrawn by MDU on 12/4/19 (see Docket [2018.09.057](#)).

- *Notice of Application and Intervention Deadline* issued 3/28/22.
- *MCC Petition for Intervention* filed 4/22/22; granted 9/2/22.
- *Procedural Order 7911* issued 8/16/23.
- *Amended Procedural Order 7911a* issued 9/13/23.
- *Amended Procedural Order 7911b* issued 10/31/23.
- *Amended Procedural Order 7911d* issued 12/1/23.
- [Direct Testimony of George L. Donkin](#) filed 12/15/23; pointing out that pressures in the Bowdoin gas field have largely been adequate (only 7 short interruptions over 6 years among 38 customers) and have declined very little over the past 6 years; recommending the Commission reject MDU's proposed conversion reimbursement deadline of 10/31/25 in favor of no deadline; allow continuation of service as long as MDU is able to provide reasonably reliable natural gas distribution service.
- *Amended Procedural Order 7911e* issued 2/6/24.
- *Stipulation and Settlement Agreement* filed 5/21/24; MDU will offer conversion rebates of up to \$10,000 until 9/30/27; special terms and conditions effective 10/1/24; actual conversion costs recoverable annually; MDU will mail farmstead customers at least two notices providing instructions for requesting rebates prior to special terms and conditions going into effect.
- *Notice of Commission Action* vacating hearing issued 6/3/24.



**MDU Conservation Program Tracking Mechanism (Rate 90)**, Docket 2024.04.039,  
filed 3/25/24.

- *Notice of Application and Intervention Deadline* issued 4/17/24.
- *MCC Unopposed Petition for Late Intervention* filed 5/3/24.
- *Procedural Order 7944* issued 5/8/24.

**MDU Gas Rate Case**, Docket 2024.05.061.

# ENERGY WEST MONTANA & CUT BANK GAS COMPANY

**EWM Monthly Gas Tracker**, Docket 2024.04.049, [filed 4/12/24](#).

- April gas tracker [filed 4/12/24](#). Residential rate to \$4.13/Mcf.
- May gas tracker [filed 4/29/24](#). Residential rate to \$4.00/Mcf.
- June gas tracker [filed 5/13/24](#). Residential rate to \$3.62/Mcf.
- July gas tracker [filed 6/13/24](#). Residential rate to \$3.64/Mcf.

**EWM Annual Gas Cost Tracker**, Docket 2024.06.064, [filed 6/3/24](#).

EWM seeks to true up and finalize monthly gas rates for the year ending 3/31/24, reflecting an under-collection in the Great Falls and West Yellowstone divisions of \$1,171,939 and an over-collection of \$41,426 in the West Yellowstone division.

**EWM Application for Approval of Gas Cost Hedging for West Yellowstone**, Docket [2023.06.057](#), filed 6/29/23.

EWM requests approval of a gas cost hedging plan for its West Yellowstone division, which is served by liquified natural gas. EWM proposes to use financial instruments to stabilize a portion of expected winter gas purchases for West Yellowstone each year.

- *Notice of Application and Intervention Deadline* issued 8/31/23.
- *MCC Notice of Intervention* filed 9/11/23.
- *Procedural Order 7915* issued 9/18/23.
- [Direct Testimony of David E. Dismukes](#) filed 11/3/23 recommending the Commission reject the proposed financial hedging program because LNG prices show little to no excessive volatility and considering the poor performance of other Montana hedging programs that have yielded questionable risk management benefits while resulting in considerable ratepayer costs.
- *Amended Procedural Order 7915a* issued 11/16/23.
- *Order 7915b Vacating Hearing* issued 2/16/24.
- *Final Order 7915c* [issued 3/28/24](#) finding EWM's hedging proposal lacked quantifiable goals and safeguards and denying EWM's Application without prejudice.

## OTHER

### **Aquanet-Linlee Lake Estates' Application to Implement Rates and Charges for Service in Billings, MT, Docket [2023.08.079](#), filed 8/30/23.**

Based on an operating ratio methodology in ARM 38.5.2529, Aquanet-Linlee proposes to increase rates for its 92 water and sewer customers in Billings, Montana from the current rate of \$80 per month to \$156.81 per month, and to implement higher ancillary charges, including fees for disconnection/reconnection; hydrant connection; late payments; returned payments; and sprinkling restriction violations.

- *Notice of Application and Intervention Deadline* issued 9/22/23.
- *MCC Notice of Intervention* filed 10/10/23.
- *Procedural Order 7928* issued 12/8/23; hearing set 5/7/24.
- *[Testimony of Paul R. Schulz](#)* filed 1/26/24 recommending adjustments to water expenses, regulatory expenses, maintenance of privately-owned septic tanks, and proposed penalties for violations of lawn sprinkling restrictions; proposing a monthly rate of \$132.25 based on an operating ratio methodology.
- *Aquanet Rebuttal Testimony of William A. Steele* filed 3/7/24 proposing a monthly rate of \$178.11 based on various adjustments.
- *Aquanet Unopposed Motion to Stay Procedural Order* **filed 4/1/24**.
- *Order 7928b Staying Proceedings* **issued 4/3/24**.
- *Stipulation* **filed 4/11/24** agreeing to water and sewer rates of \$146 per month and standard ancillary fees and charges.
- *Proposed Final Order* **issued 6/17/24** proposing approval of stipulated rates effective 8/1/24.

### **Alpine Pacific Utilities, LLC Request for ORM Water and Sewer Rate Increase, Docket 2024.04.043, **filed 4/8/24**.**

Based on an operating ratio methodology (ORM) in ARM 38.5.2529, Alpine Pacific proposes to increase rates for its 105 water and 201 sewer customers in Kalispell, Montana from \$52.50 to \$56.00 per month for water, a 6.7 percent increase, and from \$31.50 to \$34.00 per month for sewer, a 7.9 percent increase.

### **AP Williams Request for ORM Water Rate Increase, Docket 2024.04.044, **filed 4/8/24**.**

Based on an operating ratio methodology in ARM 38.5.2529, AP Williams proposes to increase rates for its 49 water customers in Kalispell, Montana from \$48.00 to \$52.00 per month, an 8.3 percent increase.

**Flathead Utility Company, Inc. Request for ORM Water Rate Increase, Docket 2024.04.045, filed 4/8/24.**

Based on an operating ratio methodology in ARM 38.5.2529, Flathead proposes to increase rates for its 293 water customers near Kalispell, Montana from \$25.69 to \$27.75 per month for the Country Estates Subdivision, from \$28.92 to \$31.23 per month for the Hilltop Terrace Subdivision, and from \$60.00 to \$64.80 per month for the Ashley Trail Subdivision.

**Fox Hill Utilities, LLC Request for ORM Water and Sewer Rate Increase, Docket 2024.04.046, filed 4/8/24.**

Based on an operating ratio methodology in ARM 38.5.2529, Fox Hill proposes to increase rates for its 56 water and 21 sewer customers in Kalispell, Montana from \$50.00 to \$53.90 per month for water, a 7.8 percent increase, and from \$30.00 to \$33.00 per month for sewer, a 10 percent increase.

**MEIC et al. Petition for Rulemaking, Docket [2024.03.028](#), filed 3/1/24.**

Petitioners request a new administrative rule requiring consideration of adverse climate impacts of greenhouse gas emissions in Commission proceedings.

- *Notice of Public Hearing* issued 3/19/24.
- *MCC Comments* filed 4/12/24 encouraging the Commission to consider whether the requested rulemaking is premature given the pending appeal of *Held v. State of Montana*, Cause No. CDV-2020-307 (1st Jud. Dist. Ct., Aug. 14, 2023) to the Montana Supreme Court; promoting the principle that only real and actual costs imposed by existing regulations and laws should be recoverable in utility rates; supporting legislative consideration of these issues and alternative rule proposals prior to initiating formal rulemaking proceedings.
- *Notice of Extended Opportunity to Comment* issued 4/30/24 posing eleven specific questions to Petitioners and interested parties.

**Colstrip Energy Limited Partnership (CELP) Petition to Set Terms and Conditions, Docket 2022.07.073, filed 7/1/22.**

CELP petitions for contract terms and conditions for the 42 MW coal refuse-fired Rosebud Power Plant located near Colstrip, MT. It claims an LEO as of 4/29/22 for a capacity rate of \$27.30/kW-month with variable energy rates.

- *Notice of Petition and Intervention Deadline* issued 7/13/22.
- *MCC Petition for Intervention* filed 7/28/22; granted 8/3/22.
- *NWE Motion to Dismiss* filed 7/28/22; CELP response brief filed 8/4/22; NWE Reply Brief filed 8/9/22.
- *Procedural Order 7859* issued 8/11/22; hearing set 12/13/22.
- *Order 7859a on Motion to Dismiss* issued 8/23/22 denying *NWE Motion to Dismiss*.

- *MCC Intervenor Testimony* of Jaime T. Stamatson filed 9/16/22 proposing to use locational marginal prices in the western energy imbalance market for energy rates; to use an aeroderivative turbine as the proxy resource for capacity rates; and to use NWE's Open Access Transmission Tariff (OATT) for ancillary services.
- *Notice of Public Hearing* issued 11/10/22.
- Hearing held 12/13/22 – 12/15/22.
- *MCC Response Brief* filed 2/22/23 addressing ancillary service costs.
- *Final Order 7859i* issued 5/19/23; finding CELP created an LEO on 4/29/22; approving YCGS as a proxy to set avoided capacity payments and a locational marginal price in the western energy imbalance market to set avoided energy payments; a contract length of 18.5 years; and use of the OATT to set ancillary service charges.
- *Order 7859j on Join Motion for Extension of Time* issued 5/26/23.
- NWE and CELP motions for reconsideration filed 7/7/23.
- *Order on Reconsideration 7859k* issued 12/12/23, *inter alia*, affirming use of the OATT to set ancillary service charges.
- *Order 7859l on Motion for Extension* issued 1/9/24.
- *NWE Compliance Power Purchase Agreement per Order on Reconsideration 7859k* filed 1/19/24.
- *Executed Power Purchase Agreement* filed 3/26/24.

**Yellowstone Energy Limited Partnership (YELP) Petition to Set Terms and Conditions, Docket 2024.04.047, filed 4/12/24.**

YELP petitions for 20-year contract terms and conditions for its 65 MW petroleum coke plant in Lockwood, Montana. It claims an LEO as of 10/24/23 for a capacity rate of \$27.56 per kW/month with variable energy rates.

- *Notice of Application and Intervention Deadline* issued 5/7/24.
- *MCC Notice of Intervention* filed 5/24/24.
- *Procedural Order 7948* issued 6/4/24; hearing set 9/25/24.

**Qwest Corporation d/b/a CenturyLink QC Petition for Temporary Waiver, filed 12/9/21, and Commission Investigation into the Adequacy of Legacy Infrastructure Operated by CenturyLink, Docket [2021.12.136](#).**

- *Notice of Consolidation and Opportunity to Comment* issued 2/11/22 consolidating with CenturyLink QC Petition for Temporary Waiver in Docket [2021.12.137](#).
- *Notice of Commission Action and Intervention Deadline* issued 12/10/21 initiating an investigation of service complaints related to outages and access to 911 services in rural areas.

- *MCC Petition for Intervention* filed 1/31/22; granted 2/3/22.
- *Notice of Consolidation and Opportunity to Comment* issued 2/11/22 consolidating with Docket [2021.12.137](#).
- *Order on Investigative Procedure 7825* issued 2/17/22.
- [MCC Comments](#) filed 2/25/22 requesting additional process.
- *Order 7825a* issued 4/5/22 granting CenturyLink's *Unopposed Request for Extension of Time* to respond to Commission data requests.
- *Order 7825c* issued 5/23/22 resetting deadlines for discovery and to request additional process.
- *Order 7825d* issued 6/3/22 resetting deadlines for discovery and to request additional process.
- *Amended Procedural Order 7825e* issued 8/3/22 extending the deadline for comments or to request additional process.
- *Amended Procedural Order 7825g* issued 9/8/22 extending the deadline for comments or to request additional process.
- [MCC Comments and Request for Further Process](#) filed 9/23/22 recommending denial of CenturyLink's Petition because it has not shown good cause to waive ARM 38.5.3371(7)(b), which generally requires 90 percent of out of service trouble reports to be cleared within 24 hours, excluding Sunday.
- [Affidavit of Robert Loube](#) filed 9/30/22 in support of MCC's *Comments*.
- *Notice of Commission Action* issued 11/3/22 ordering CenturyLink to file a proposal within 45 days based on the principles of a stipulation in Wyoming that temporarily subsidized third party-provided service (e.g., satellite service) for certain eligible customers.
- *CenturyLink Proposal for Resolution of Investigation and Petition for Temporary Waiver* filed 12/19/22.
- *Procedural Order 7825h* issued 1/31/23.
- *CenturyLink Request for Extension of Time* filed 3/13/23.
- *Amended Procedural Order 7825i* issued 7/12/23; hearing set 9/11/23.
- *Amended Procedural Order 7825j* issued 7/28/23.
- [MCC Direct Testimony of Dr. Robert E. Loube](#) filed 8/4/23 recommending rejection of CenturyLink's proposal and the use of the Wyoming settlement as a guide in Montana; proposing the CenturyLink be required to apply for certain federal funding to address performance issues.
- Hearing held 9/11/23.
- *Final Order 7825k* issued 3/13/24 denying CenturyLink's Petition for Waiver of ARM 38.5.3371(7)(b); rejecting both CenturyLink's and MCC's proposals; requiring monthly compliance filings listing all out-of-service trouble reports, including an explanation for any out-of-service trouble reports not cleared within 24 hours.

- CenturyLink *Motion for Reconsideration* filed 3/22/24.
- *Notice of Commission Action* issued 5/29/24 authorizing informal negotiations and discussions between Commission staff and parties through 7/31/24; maintaining decisions and requirements in *Final Order 7825k*.