

# LEGISLATIVE AUDIT DIVISION

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## **eGovernment Services (20DP-04) (updated)**

### Department of Administration

**Audit Objectives:** *(what the audit intends to accomplish, or questions auditors will answer)*

- Determine if SITSD's IT asset life cycle guidance ensures MT applications are procured, managed, and replaced in accordance with best practices.
- Determine if SITSD establishes a sustainable, equitable, and transparent funding model for IT innovation.
- Determine if SITSD's security consolidation and management improves MT's security posture.
- Determine if state IT reporting requirements are met.
- Determine if SITSD establishes a process for feedback/tracking on the effectiveness and performance of IT governance including strategic goal implementation and state IT application management.

**Audit Scope:** *(the boundary of the audit & subject matter auditors will assess)*

- Audit is forward facing, and general timeframe of review will be over the next two years with small reports issued as SITSD puts strategic plans in place.
- Work will involve gathering and summarizing criteria early on and compare to SITSD's strategic plans as they are developed.
- Criteria will be gathered from governance and service delivery best practices, other states, and MT state law.
- Security/compliance standards, and security organization at the agency and enterprise level will be reviewed.
- SITSD strategic goals and IT reporting requirements will be reviewed and compared to current operations to ensure proper information is presented to the public and Legislature.
- SITSD stakeholder communication will be reviewed and compared to best practices gathered from other states centralized IT service providers.