

State Employee Fraud Hotline Survey

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LEGISLATIVE AUDIT COMMITTEE – OCTOBER 20, 2021



Purpose of the Survey

- To understand state employee perceptions of and engagement with mechanisms for reporting FWA and trends over time
- To promote awareness of the LAD ACT Hotline

Background

2019 SURVEY

- Randomly sampled 6,000 state employees
- Electronic survey sent **June 2019**
- Demographic questions
 - Agency
 - Tenure
- 1,626 respondents

Response rate = 27.1%

2021 SURVEY

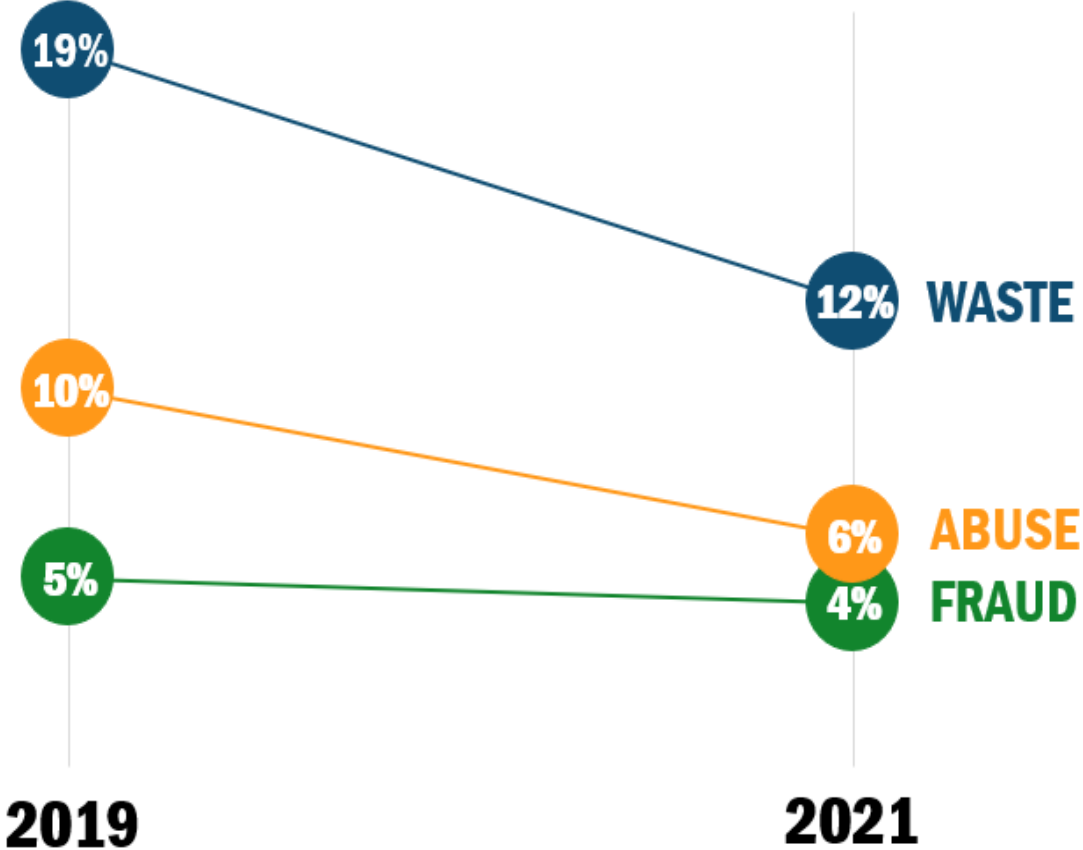
- Randomly sampled 6,000 state employees
- Electronic survey sent **April 2021**
- Demographic questions
 - Agency **Gender**
 - Tenure **Education**
- 1,613 respondents

Response rate = 26.9%



RESULTS

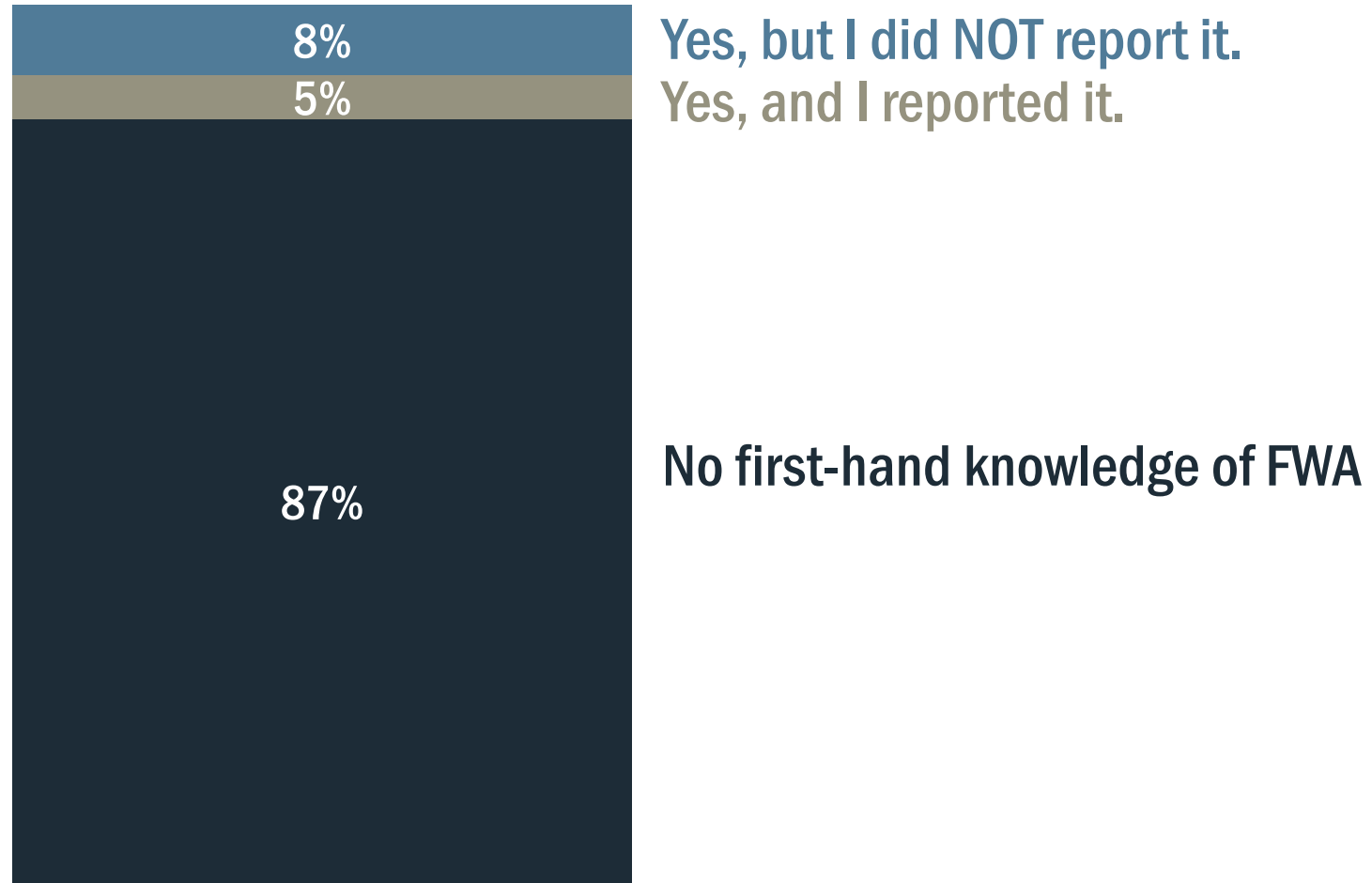
First-hand Knowledge in Previous Two Years



Survey Results (cont.)

	2019 Survey	2021 Survey
Yes to at least one FWA question	346	244
Respondents to the FWA questions	1,558	1,613
Percentage	22%	15%

First-hand knowledge of FWA



Where do state employees report FWA?

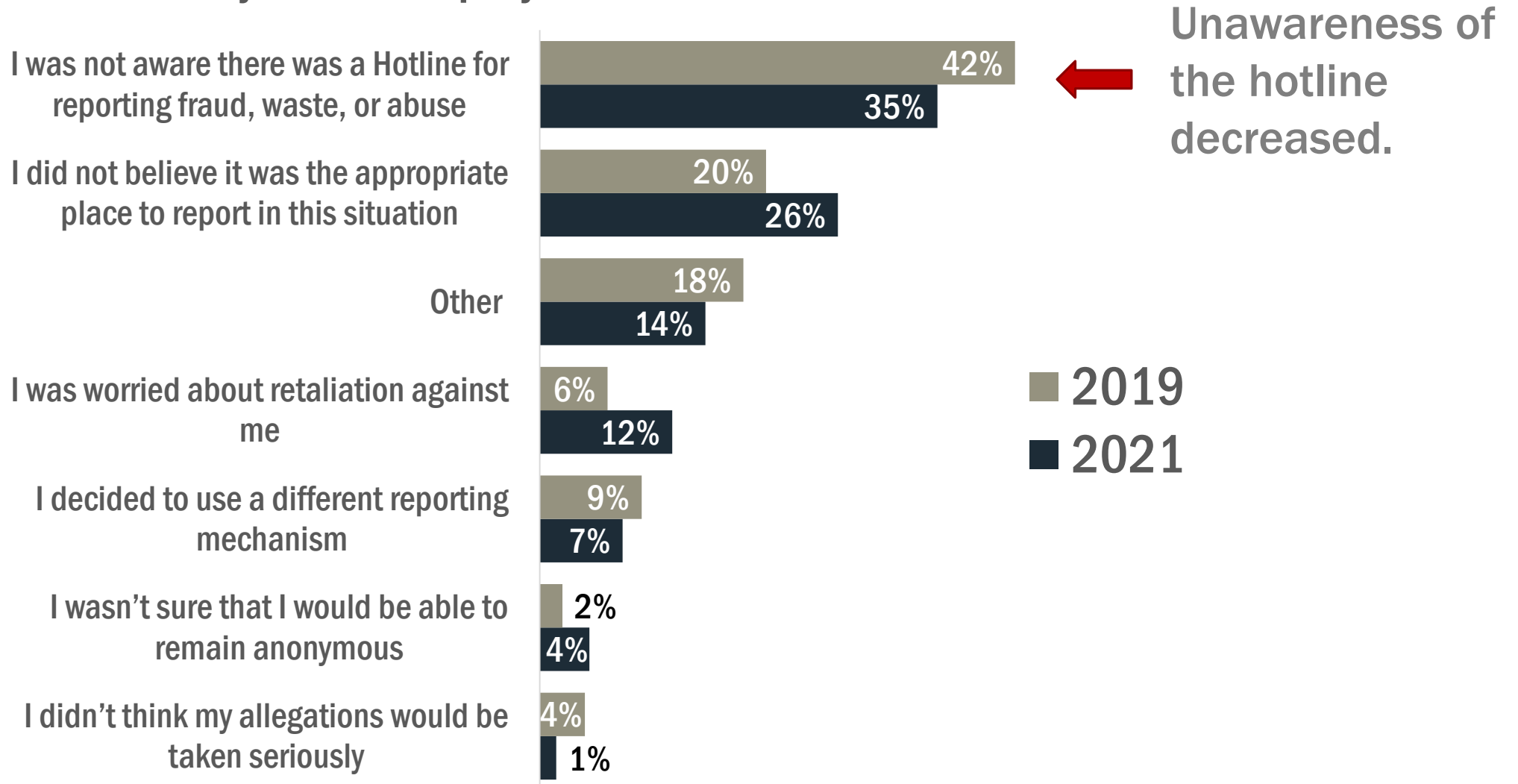


State employees continue to report FWA internally.

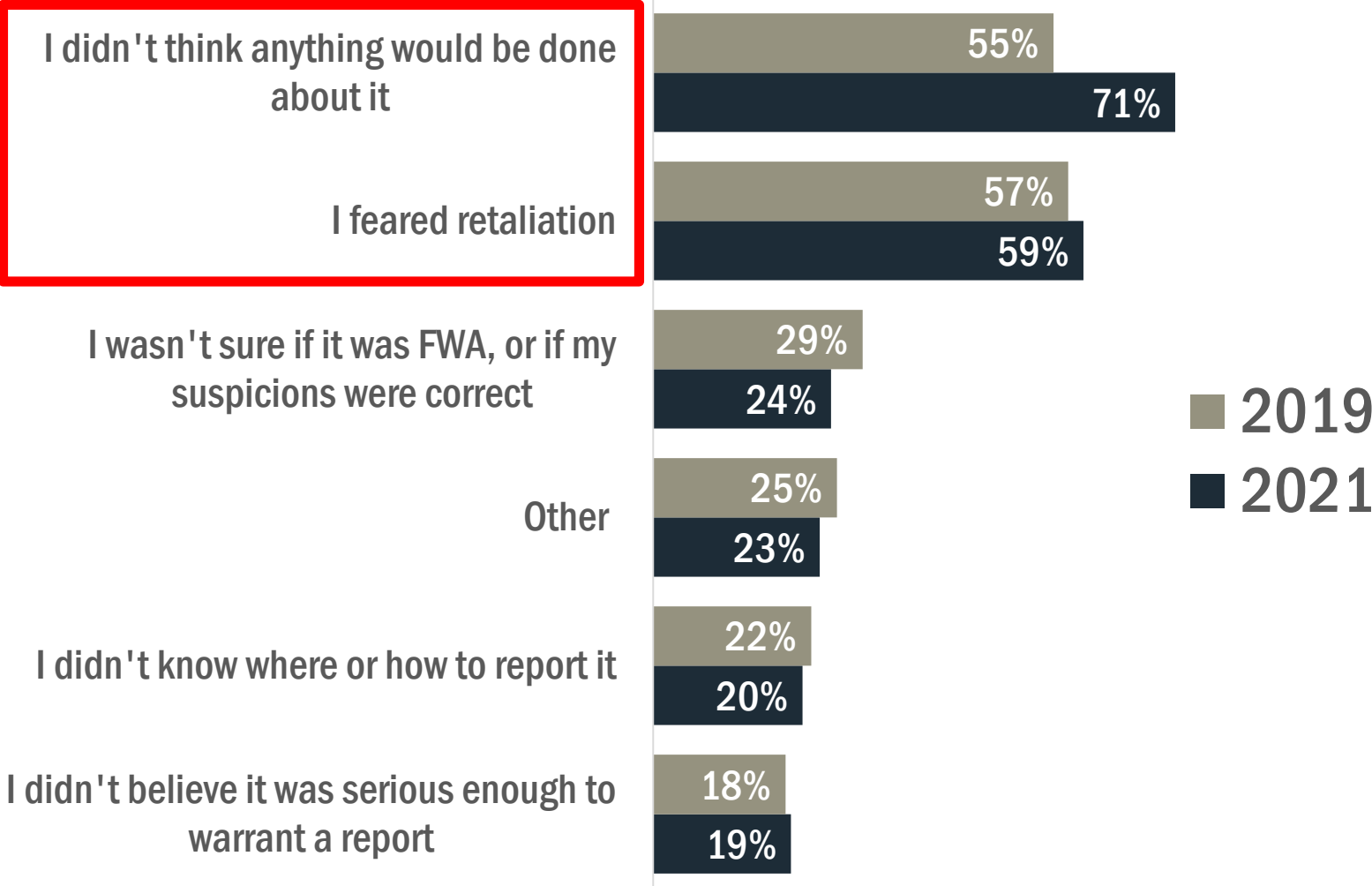
Top Few:

- Agency management or immediate supervisor
- Agency human resources
- Agency director or elected official
- Agency internal audit (slight increase from 2019)

Why State Employees **Did Not Use the Hotline**



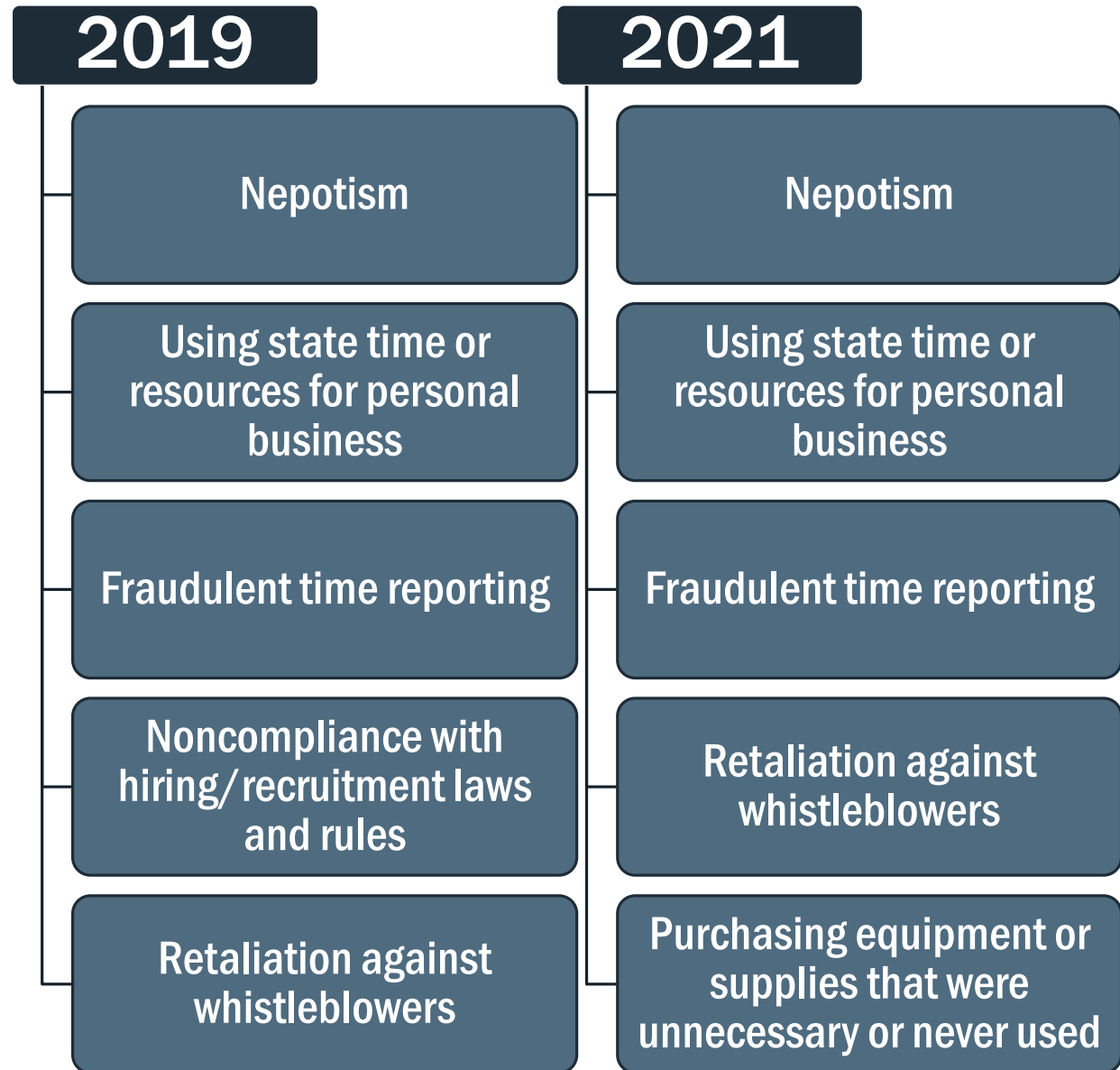
Why State Employees Did Not Report FWA



Top 5 Types of FWA Perceived by State Employees

(Figure 9, p15)

(Table 2, p16)





Questions?