

LEGISLATIVE AUDIT DIVISION

Angus Maciver, Legislative Auditor
Deborah F. Butler, Legal Counsel



Deputy Legislative Auditors:
Cindy Jorgenson
William Soller

Policy & Billing System Compliance 22DP-02

Montana State Fund

Audit Objectives: *(what the audit intends to accomplish, or questions auditors will answer)*

- Did MSF integrate industry guidelines, system interdependencies and business process conversion when building PBRI?
- Does MSF have defined, organized, and managed processes to ensure information integrity and security?

Audit Scope: *(the boundary of the audit & subject matter auditors will assess)*

- We will assess MSF's design, construction, implementation, and transition from Policy Holder System (PHS) to the systems contained in Policy and Billing Replacement Initiative (PBRI). This will require:
 - Reviewing requirements for PBRI's interoperability with existing systems such as MSF's Claims Center, Data Warehouse, and SABHRS.
 - Reviewing requirements for PBRI components, testing plans, change management processes, acceptance criteria, and maintenance plans for the completed system.
 - Verifying data processing integration and remediation of errors
 - Interviewing both MSF internal and contract staff related to the initiative
- We will also assess MSF's security program's compliance with State Security policy.
- General timeframe for metrics and documents will be from the technical planning stages of PBRI beginning in 2018 forward to the current time.