

# LEGISLATIVE AUDIT DIVISION

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## Medical Assistance Program 23P-02

### Department of Labor & Industry

**Audit Objectives** (*what the audit intends to accomplish or questions auditors will answer*):

1. Does DLI effectively administer the medical assistance program?
2. Do the four medical assistance program Boards effectively engage the medical assistance program to ensure public safety?

**Audit Scope** (*the boundary of the audit & subject matter auditors will assess*):

The audit will examine the transition activities of DLI both while taking program in-house from the former program contractor in late 2021 through transitioning to the current, new vendor in early 2023. The audit will also focus on licensure decisions between FY 2018 and 2022 that the four program boards<sup>1</sup> made on complaints or nonroutine applications and that involved the medical assistance program in some way. Additional audit work will also include:

- Interview program stakeholders, such as professional associations and treatment providers.
- Survey current and any former participants identified.
- Review state statute, rules, policies, procedures.
- Survey board members.
- Analysis of board decisions with MAP involved to assess overall trends and outcomes.
  - Final Orders, Nonroutine applications, complaints submitted by MAP staff
- Review other states, industry program guidelines, and best practices.