



Montana Department of  
**LABOR & INDUSTRY**

Brian Schweitzer, Governor  
Keith Kelly, Commissioner

**Business Standards Division**  
Jack, Kane, Administrator

The Honorable Brian Schweitzer  
Governor of Montana  
State Capitol  
Helena MT 59620

Dear Governor Schweitzer:

Pursuant to Sections 37-1-106 MCA, the Department of Labor and Industry, in cooperation with each professional and occupational licensing board and program, respectfully submits this biennial report for the fiscal periods of July 1, 2009 to June 30, 2011.

The report contains a general description of the Licensing and Board Management Bureaus, and the accomplishments of the boards and programs during the last biennium. The report also includes a breakdown of revenue and expenditures, legislation, court actions, and statistical reports of the boards' activities. Finally, the report lists statistics regarding the number of complaints on licensees received and reviewed by each board.

The Licensing and Board Management Bureaus of the Business Standards Division are committed to working with the boards and programs, ensuring the health safety and welfare of the citizens of Montana. During this time, we performed work for 36 individual regulatory boards and programs affecting all Montanans and contributing positively to the State's professional image.

Respectfully submitted,

Jack Kane, Administrator  
Business Standards Division  
Department of Labor & Industry