

INFORMATION TECHNOLOGY PLANNING COUNCIL Network Services Section Report

Network Services Section staff consists of:

- 1 - Manager
- 2 - Network Engineers
- 3 - Network Administrators
- 1 - Intern

Network Services Section is responsible for:

1. Users

- 140 - staff members
- 24 - legislators and staff members during the interim

2. Hardware

- 160 - computer systems
- 30 - printers
- 62 - servers
 - a. Vote System
 - b. Audio/video Broadcast – hosted for Granicus
 - c. Citrix for remote access
 - d. File and Print Services
 - e. Web Servers
 - f. Utility and Backup Services
 - g. Authentication
 - h. Disaster Recovery

3. Software

- 120 - desktop applications
- Citrix for remote access

4. Maintenance

- User access to computer systems, networking, and applications
- System/server maintenance
- Hardware/software upgrades

During the 2015 Legislative Session the number of users will increase by approximately 200 legislators and staff. This will also increase the numbers of users supported for applications, hardware (computers/printers), and network services.

All network infrastructure services are leased from ITSD, including “Guest” and legislative wireless network access.