

APPENDIX A - Summary Table of Six Select States - June 18, 2020

HJ 23 - Study of Veteran Service Officer Programs: Structure & Funding in Other States

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	State VSOs	Tribal VSOs	County VSOs	Vet Service Org. VSOs	State Grant Programs	Supervision/Quality Controls
Alaska	None	No, but 450 Tribal reps with basic training for warm hand-off to accredited VSO	None	Yes 4 service organizations 17 total VSOs	<ul style="list-style-type: none"> ▪ Grant to each service organization <ul style="list-style-type: none"> - \$60,000 base amt for direct VSO services - \$2,500 for admin. support - cost-reimbursement method (specified in statute), receipts and invoices required, reviewed, and approved prior to payment 	<ul style="list-style-type: none"> ▪ Monthly claims for reimbursement <ul style="list-style-type: none"> - salary, office supplies, travel, training ▪ Quarterly activity reports - details per contract ▪ Training and certification required
Michigan	Yes 5 SVSOs	No, but have partnerships with two tribes and planning to seek legislation allowing tribes to be eligible for state grant funds.	Yes, authorized 83 counties 77 county offices 142 CVSOS Services organized under 10 prosperity regions	Yes 5 accredited service organizations, each employs VSOs Organizations are members of Michigan Veterans Coalition	<ul style="list-style-type: none"> ▪ Grant to Michigan Veterans Coalition Allocation formula: <ul style="list-style-type: none"> -- base amount set in statute -- veteran population -- \$34/hour salary (organization committed to perform services for certain number of hours) - 75% of allocation for direct services - 25% for support services and expenses ▪ Incentive Grants to Counties (replaced in FY 2019 by base block grant program): <ul style="list-style-type: none"> - Up to \$20,000 for new office - Up to \$15,000 for a new full-time VSO - Up to \$10,000 for a new part-time VSO - Up to \$5,000 for technology upgrades ▪ Beginning in FY 2019: A base grant to each county with a CVSO, and any additional funds allocated proportional to the county's vet pop. 	<ul style="list-style-type: none"> ▪ Detailed performance criteria in state agency's strategic plan and in grant program documents. ▪ State has significantly improved since a poor Audit in 2013 and exec. order in 2013 creating the state veterans' affair agency. ▪ It has since received numerous national awards for excellence in outreach and coordination and for its innovations ▪ 2018 Audit findings noted need for improvements in: <ul style="list-style-type: none"> - contract oversight based on irregularities found in MVC expense reports - monitoring of individual VSO performance
Minnesota	Yes 15 to 18, many of whom are field staff who work with CVSOS in their region	Yes 1 state TVSO 6 local TVSO offices	Yes, required 87 counties 120 CVSOS CVSOS supported by Minnesota Assoc. of County Veteran Service Officers (MACVSO) CVSOS are "access only" and the Power of Attorney is held by state agency and state VSOs.	Yes, but very rare, most of the service organizations rely on the state VSOs, who are cross-accredited with those organizations	<ul style="list-style-type: none"> ▪ \$50,000 Annual Block Grant to MACVSO (statutory) <ul style="list-style-type: none"> - admin costs of MACVSO - training and certification of CVSOS ▪ Block grants to counties (statutory) <ul style="list-style-type: none"> - \$7,500 base amount to each county - additional based on vet population - see sample agreement ▪ Annual block grant to Veteran Service Organizations (more details to follow) 	<ul style="list-style-type: none"> ▪ Statute specifies that to receive grant money county must have qualified CVSO, certified by state's Commissioner of Veterans Affairs. ▪ Statute specifies that state shall seek recovery of the grant money if county does not use it as authorized for CVSO direct services and expenses. Purposes also outlined in statute include: <ul style="list-style-type: none"> - outreach, community reintegration, collaboration with other veteran service agencies, reduce veteran homelessness, and enhance operations of CVSO offices.

	State VSOs	Tribal VSOs	County VSOs	Vet Service Org. VSOs	State Grant Programs	Supervision/Quality Controls
Nebraska	Yes 8 SVSOs	No, but CVSOs are located on reservations to serve and coordinate with Tribes	Yes, required 93 counties 73 CVSOs	No, the state Veterans Service Office is the accredited with 8 veteran service organizations.	<ul style="list-style-type: none"> ▪ No state funding for counties ▪ Counties authorized a special mill levy 	<ul style="list-style-type: none"> ▪ CVSOs must be trained and accredited, subject to state's certification ▪ Counties must cooperate with state ▪ Counties must report statistics to state office <ul style="list-style-type: none"> - number of POAs held - number of hearings held - number of VA determinations received ▪ No state tracking of CVSO performance
South Dakota	Yes 11 VSOs (5 are field officers who travel to assist CVSOs)	Yes 6 TVSOs	Yes, required 66 counties 58 CVSOs	Yes, but not many, service organizations rely primarily on state VSOs and CVSOs are cross-accredited, but some veteran service organizations do also have their own.	<ul style="list-style-type: none"> ▪ Grant is for salary reimbursement for part of the salaries paid to CVSOs and TVSOs <ul style="list-style-type: none"> - statutory schedule based on veteran population - state grant may not exceed 25% of minimum base salary set in statute ▪ State pays for training and related expenses 	<ul style="list-style-type: none"> ▪ State provides training and certification of CVSOs ▪ No formal agreements with CVSOs, but strong working relationship with state field offices ▪ State VSOs review all claims and handle any appeals.
Washington	Yes 4 VSOs (each nursing home)	Yes 3 TVSOs	Yes, but only under state's grant program 39 counties FY2019 - 15 counties applied for grant - 3 grants awarded - one will serve multiple counties	Hybrid, state VSOs and TVSOs are cross-accredited - 6 Veteran Service Orgs - Each receives state grant - Estimated 25 paid VSOs - About 25 additional volunteer VSOs	<ul style="list-style-type: none"> ▪ State contracts with each Veteran Service Organization for VSO services <ul style="list-style-type: none"> - available amount is allocated so the organization must produce a certain number of claims to meet contract terms. ▪ New grant program for "underserved" counties. Administered as a competitive RFP. <ul style="list-style-type: none"> - for first year, FY 2019, 15 counties applied, 3 awarded, one county agreed to be a regional office. 	<ul style="list-style-type: none"> ▪ For contract with service organization VSO: <ul style="list-style-type: none"> - State tracks number of claims submitted by each VSO, but not by name, so VSO remains supervised by the service organization. - If productivity not within 10% of contracted amount, the funding is reduced. - Each VSO must maintain an 80% "batting average" of successful claims. ▪ For county grants: <ul style="list-style-type: none"> - RFP outlines requirements - county must hire VSO and maintain office - VSO must be trained and certified, WDVA provides the training - VSO must submit all claims through the WDVA's Claims Quality Assurance Process - Productivity requirements similar to those for veteran service VSOs.