

START
Call received by Centralized Intake

Report screened in and distributed as appropriate

CPS
All reports of suspected abuse or neglect, as defined by MCA, are categorized and given a level of prioritization which determines how much time the field has to respond to the report

P1
24-hour response

P2
72-hour response

P3
10-day response

CPI
Information received does not cross threshold for response

CFS
Information received does not meet the Abuse and Neglect, but requires a response by the Division

Immediate risk

Impending danger

Child is safe but needs to be responded to in 10 days

Immediate Danger Assessment

In-home protection plan

Out-of-home protection plan

Family Functioning Assessment

Unsafe

Safe

END
Close Case

Close case or write affidavit

Completed prevention plan

Prevention plan

Prevention Plan or court process

In-home safety plan

Open case

Write affidavit to County Attorney

Out-of-home safety plan

Close report

END

Case Management

Reunification
Adoption
Guardianship
Age-out

Court-ordered treatment plan

Petition granted or denied

Simplified MCA Abuse and Neglect Timeline for Judicial Hearings

Does family want prevention plan

CFSD Field Services Process

