

# Unemployment Insurance Division

## HJ 48-Facial Recognition Study

JEANNIE KELLER, FRAUD PREVENTION MANAGER



Montana Department of  
**LABOR & INDUSTRY**

# HJ 48 Study Topic Ideas

- How is it used?
- How is it shared?
- Why do we use it?
- Are individuals aware their information is being used?
- How secure is the data?

# 1:1 Face Verification



What is it?

How do we use it?

# How is it used?

1:1 Face Verification – Used to verify identity of claim

- used to unlock their phones everyday
- Used to prove identity at a TSA Checkpoint



1:2 Face Recognition/Identification – Not used by Unemployment

- Trying to identify a single face out of a crowd
- Track an individual's movements



# How is it shared?

Montana Department of Labor does not have access to or own the documents used to verify identity.

ID.me policy explicitly states "If you are using the ID.me Service in connection with legal identity verification or a government agency we will not use your verification information for any type of marketing or promotional purposes."

The full ID.me privacy policy is at <https://www.id.me/privacy>.

# Why do we use it?

- The ID.me selfie step prevents a massive amount of identity theft.
- Protects Montana citizens
- Protects Montana businesses
- Protects the integrity of the Unemployment System
- NIST has found that it is privacy enhancing to take a selfie to prevent identity theft and unauthorized access.

# From ID.me to ensure Individuals are aware of their rights:

## **You have the right to privacy.**

ID.me has built rigorous security and privacy requirements into our technology from inception. We are an ethical steward of your personal information and are committed to supporting your rights:

- **You** are solely in control of your own data.
- **You** must provide explicit consent before we will share any information.
- **You** can see all authorized apps and data elements shared in your My Account portal.
- **You** can revoke access to your data for any authorized app at any time.
- **You** may destroy your ID.me credential and associated data at any time.\*
- \* Some data related to NIST 800-63-63 credentials will be retained after account deletion solely for fraud prevention and government auditing purposes.



# How Secure is the data?

## National Institute of Standards and Technology

ID.me follows the federal standards for consumer authentication to government agencies, specifically National Institute of Standards and Technology (NIST) 800-63-3 Identity Assurance Level (IAL) 2 and Authenticator Assurance Level (AAL) 2.

NIST is an impartial federal agency that defines best practice in terms of privacy, security, and usability.

ID.me is audited every year against the NIST 800-63 controls and has conformed with the requirements every time.

# How it all fits together for Montanans

State ITSD  
Federal DLI  
Fraud Team  
Claims Team

ID.me

