

FCC Permitted Additional Service Charges

Permitted Additional Service Charges	Monetary Cap Per Use / Instruction
Applicable taxes and regulatory fees	Provider may pass these charges through to consumers directly with no markup
Automated payment fees	\$3.00
Single-call fees (i.e., fees for collect calls billed through third parties on a call-by-call basis)	Provider may pass this charge through to consumers directly with no markup, plus the per-minute rate for the call - capped at \$6.95
Live agent fee, i.e., phone payment or account set up with optional use of a live operator	\$5.95
Paper bill/statement fees (no charge permitted for electronic bills/statements)	\$2.00
Prepaid account funding minimums and maximums	Prohibit prepaid account funding minimums and prohibit prepaid account funding maximums under \$50
Third-party financial transaction fees, e.g., MoneyGram, Western Union, credit card processing fees and transfers from third party commissary accounts	Provider may pass this charge through to end user directly with no markup
Source : https://www.fcc.gov/consumers/guides/telephone-service-incarcerated-individuals	