Department of Revenue
Out-of-State Tax Debt Collections

Year	Total Collections AR	Total AR Transferred to Professional Credit Services (PCS)	% of Total AR Transferred to PCS	Amount Collected by DOR	% of Total AR Collected by DOR	Amount Collected by PCS	% of Transferred Debt Collected by PCS	SABHRS Commission Amount	Recovery vs. Expenditure Ratio
FY2017	Unavailable*	None	None	$ 5,541,334.09	None	None	None	None	None
FY2018	Unavailable*	None	None	$ 6,457,075.48	None	None	None	None	None
FY2019	Unavailable*	None	None	$ 7,775,153.66	None	None	None	None	None
FY2020	$ 143,749,405.08	$ 25,420,526.52	17.68%	$ 7,341,524.03	5.11%	$ 47,019.90	0.18%	$ 12,938.28	363.42%
FY2021	$ 144,431,155.19	$ 4,691,091.30	3.25%	$ 9,227,559.49	6.39%	$ 102,957.47	2.19%	$ 27,324.72	376.79%
FY2022 through 2/28/2022	$ 129,860,954.28	$ 4,129,119.00	3.18%	$ 7,921,244.75	6.10%	$ 137,312.78	3.33%	$ 36,566.27	375.52%
	*Historical data not available for beginning AR prior to FY2020. These figures are beginning AR for each FY and includes all collection accounts.	*Our initial transfer to PCS was in 11/2019, this transfer included a large backlog of out of state debts deemed uncollectible by DOR.		*FY2022 projected to increase from FY2021 collections.		*Initial collections with PCS began 12/2019. 3/2020 the COVID pandemic hit and all collection efforts were decreased. 1/2021 PCS began collecting following standard business processes.	*Additional revenue, DOR only pays PCS commission on collected amounts	*Commission is paid only when PCS collects. Services from PCS otherwise have no associated expense.	