

Department of Revenue
Out-of-State Tax Debt Collections

Year	Total Accounts Receivable	Total Outsourced	% of Account Receivable Outsourced	Amount Collected by DOR	% of Total Accounts Receivable Collected by DOR	Amount Collected by Professional Credit Services	% of Transferred Debt Collected by Professional Credit Services	Commission Paid to Professional Credit Services	Recovery vs. Expenditure Ratio
FY2017	Unavailable*	None	None	\$ 5,541,334.09	None	None	None	None	None
FY2018	Unavailable*	None	None	\$ 6,457,075.48	None	None	None	None	None
FY2019	Unavailable*	None	None	\$ 7,775,153.66	None	None	None	None	None
FY2020	\$ 143,749,405.08	\$ 25,420,526.52	17.68%	\$ 7,341,524.03	5.11%	\$ 47,019.90	0.18%	\$ 12,938.28	363.42%
FY2021	\$ 144,431,155.19	\$ 4,691,091.30	3.25%	\$ 9,227,559.49	6.39%	\$ 102,957.47	2.19%	\$ 27,324.72	376.79%
FY2022	\$ 129,860,954.28	\$ 5,238,331.28	4.03%	\$ 11,852,476.45	9.13%	\$ 187,572.31	3.58%	\$ 48,378.91	387.72%
FY2023*	\$136,187,887.25	\$ 4,573,950.43	3.36%	\$ 4,675,497.17	3.43%	\$ 176,535.56	3.86%	\$ 40,278.57	438.29%
*Information is through November 28, 2022	*Historical data not available for beginning Accounts Receivable prior to FY2020. These figures are beginning Accounts Receivable for each FY and includes all collection accounts.	*Our initial transfer to Professional Credit Services was in 11/2019, this transfer included a large backlog of out of state debts deemed uncollectible by DOR.				*Initial collections with Professional Credit Services began 12/2019. 3/2020 the COVID pandemic hit and all collection efforts were decreased. 1/2021 Professional Credit Services began collecting following standard business processes.	*Additional revenue, DOR only pays Professional Credit Services commission on collected amounts	*Commission is paid only when Professional Credit Services collects. Services from Professional Credit Services otherwise have no associated expense.	