

Question #1 CoreCivic: an overview of the fines imposed by DOC

- Staffing is the most important priority for operating a safe and secure facility for staff and the people in our care. The ability to retain and recruit qualified staff allows for the facility to provide and offer services that help those in our care prepare for life outside of prison. Crossroads Correctional Center currently has an agreed upon staffing pattern between the Montana Department of Corrections (MTDOC) and CoreCivic for the secure operations of the facility for staff and for inmates. The contract allows for the MTDOC to re-coop funds for contract staffing pattern positions that are vacant after a certain point in time.
- Year to date the total amount of fines assessed totals: \$256,756.70

Question #2: The programs offered focused on rehabilitation and the level of staffing dedicated to these programs

- In partnership with Montana Department of Corrections the contract outlines that all academic and vocational programs must be comparable to courses offered at Montana State Prison in order to provide a continuum of training for transferred inmates.
- Crossroads has the following positions available for offered education programs at the facility: Principal (1), Instructor Supervisor (1), Academic Instructor (4), Vocational Instructor (3), and Program Facilitator (1)
 - Total 10 positions
- Programs offered include the following:
 - At this time, the facility is conducting programming operations within the normal schedule. Education staff are currently providing opportunities in adult basic education (ABE) and HiSET prep classes, Microsoft Office coursework, and Braille.
 - Crossroads' computer program affords offenders an opportunity to learn Microsoft Office applications in a self-paced, open-entry/exit styled program. Teknimedia, the vendor who supplies the curriculum, issues the industry-recognized credential (IRC).
 - In addition to the computer course, the facility also provides a second career and technical education (CTE) course, Braille. The computer instructor also oversees the 5-10 offenders that are enrolled this program. The Braille program can take up to 18 months to complete and the Library of Congress issues the industry-recognized credential.
 - As the country continues to normalize after the pandemic, our Crossroads facility has been advised by the Toole County Health Department to utilize capacity restrictions in the education classrooms. Therefore, classroom capacities have been adjusted and will be maintained until advised by local health officials to return to normal levels.
- **Near term (2022) implementation targets:**
 - **National Career Readiness Certificate (NCRC)** - this program is currently available to offenders at Crossroads through a paper-based testing method; however, due to the

most recent upgrade in technology, trained staff will soon be able to conduct computer-based credentialing assessments. The NCRC credential will be earned by successfully completing assessments in three areas: Applied Math, Workplace Documents, and Graphic Literacy.

- **Occupational Health and Safety Administration (OSHA)** - through coordination with the Montana Department of Labor and Industry, offenders will have the opportunity to earn an OSHA 10 card after successfully meeting the requirements of the OSHA 10-hour Construction training class.
- **ServSafe Food Handler program** - This program is affiliated with the National Restaurant Association, thus providing offenders with an industry-recognized credential in the food service industry.
- **Pell Grant funded college programming** - MDOC has requested implementation of this program by spring semester 2023 - January - through a partnership with Great Falls College. The targeted program is a Certificate of Applied Science (CAS) in Office Support. Curriculum will be delivered in a classroom setting via an online format (PC or laptop).
- **MaxxContent:** Crossroads is a pilot site for CoreCivic's new MaxxContent. It's an offender Learning Management System (LMS) that will be on computers in that same LMS. The system offers a wide variety of vocational, technical, soft skills, Financial, Cognitive-behavioral, mental health, reentry and adult basic education coursework. We intend to work closely with MDOC to provide additional information about this program before implementation.

Question #3 the additional costs/staffing if CoreCivic were to offer expanded programs focused on rehabilitation and reentry classes, a discussion of those potential offerings, and barriers to implementing any such changes.

- Offering meaningful programs that help the people in our care prepare for life outside of prison and helping them acquire the tools to succeed upon release is very important. CoreCivic is amenable to explore additional programs of interest to the department and key stake holders. We can make available the feasibility and cost for any additional recommendations.

Question #4 an overview of the contract and the process the State and CoreCivic would need to get a comprehensive contract in place

- A comprehensive contract is currently in place. Providing a historical context of the process for the building and management of the Crossroads facility may help with understanding the nature of the contract.

- The Crossroads Correctional Center came into existence after the Montana Legislature passed legislation creating statute for the development of a private prison and issued a competitive RFP. CoreCivic, then CCA, was successful in the RFP response and built the Crossroads Facility in Shelby, Montana. The development and initial guidelines for management of the Crossroads Facility are governed by a Development Agreement. The Development Agreement has a term not to exceed 30 years. Its inception began in 1999.
- The operations of the Crossroads facility is guided by an operational contract that outlines the expectations for the facility to operate a safe, secure facility to include all the programs and other requirements to meet the needs of the people in our care. Included in the operational contract are items such as: staffing, programs, medical requirements, food service, and other key polices. The operations contract currently has 18 amendments since its inception in September 1999.
- Typically, the contract is opened biannually to adjust the daily rate and make operational changes in the contract.

Question #5 a discussion of rehabilitation and reentry programs utilized by CoreCivic in other jurisdictions

- Most citizens involved in the justice system will return to their communities. Whether they have the skills and tools to succeed upon their return depends largely on the opportunities provided during their incarceration and participation in treatment services. At CoreCivic, our objective is to prepare the people in our care for long-lasting success. Each jurisdiction has developed programs to meet its populations need, typically driven by the goals of that State. CoreCivic works with each partner to develop and meet the program needs of each department it partners with.
- As the Montana Department of Corrections moves towards evidence based programs, re-entry services, and enhanced behavior health services we look forward to partnering to offer these same programs.