

# Montana Tax Appeal Board

## 2025 Biennium Objectives, Goals, Strategies, and Measures (OGSM)

**Objective:** The mission of the Montana Tax Appeal Board is the timely resolution of tax appeals concerning real and personal property, income, corporate, natural resource, centrally assessed property, and new industry taxes.

Goal	Strategy	Measure
Government Effectiveness	Improve the efficiency of resolving tax disputes.	Decrease turnaround time of appeals from 90 days.
		Reduce staff and Board turnover to improve efficiency of the operations.
	Improve accessibility and information on the tax appeal process via our website.	Drive customers and public to website for access to information.
		Update and streamline mtab.mt.gov to be more user-friendly.
Ease access to training for county tax appeal boards.	Utilize virtual technology to reach more of the 56 county tax appeal board members and secretaries for training in lieu of in-person training.	