



# Montana's Behavioral Health System for Future Generations Strategy

*A&M Contract Approach*

September 8, 2023



## Project Goals: Our Understanding

---

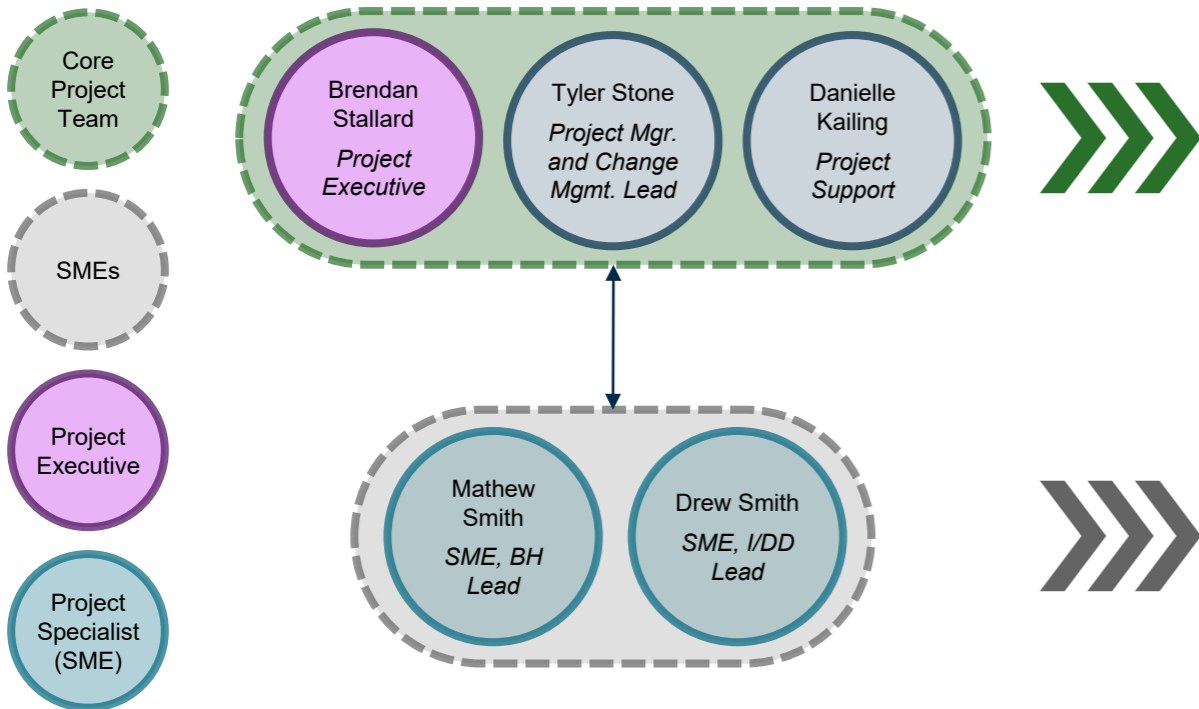
A&M understands the goals of the Behavioral Health System for Future Generations initiative thanks to our current support of DPHHS. We intend to “hit the ground running” by establishing a fact-base and point of view on various efforts underway and by identifying remaining gaps or areas of need to inform strategic plans for system redesign. **Our aim is to complement and support the efforts of hardworking Montana agency employees.**

DPHHS seeks an experienced Contractor qualified to support the Department in designing and implementing a cohesive behavioral health system and developmental disability service strategy that meets the needs of Montana. The contractor will ensure that BHDD, HFD, other contracted support, other DPHHS programs and divisions, and community stakeholders are aligned in their efforts to improve component pieces of the behavioral health and developmental disability systems.

- *Adapted from DPHHS RFP 2023-0475KH, “Behavioral Health and Developmental Disability Service Systems Strategy Proposal”*

# Our Core Team: Composition, Roles / Responsibilities

The multi-disciplinary, core team focuses on project and change management, stakeholder engagement, and coordination among the subject matter experts with other ongoing initiative and Departmental teams. The Project Specialists (or SMEs) complement the core team with deep knowledge and experience within I/DD and Behavioral Health.



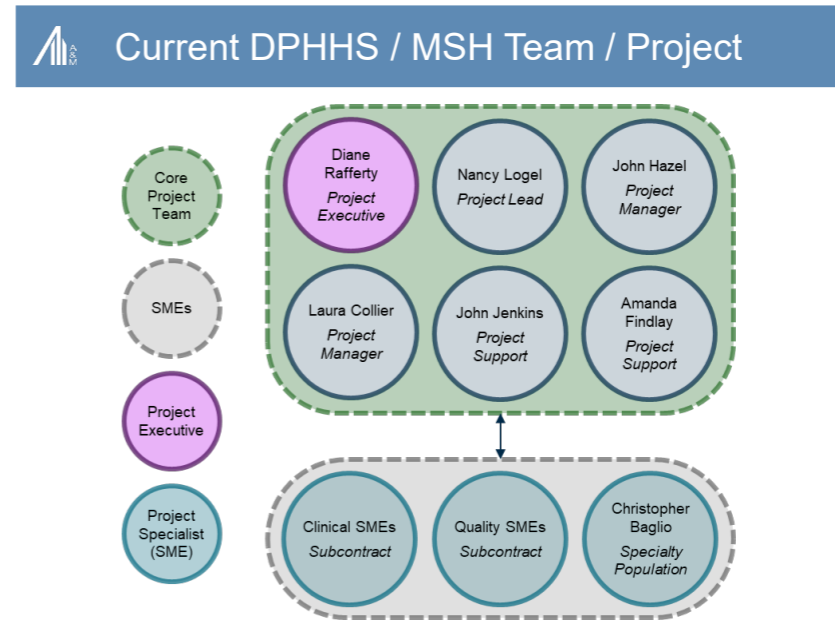
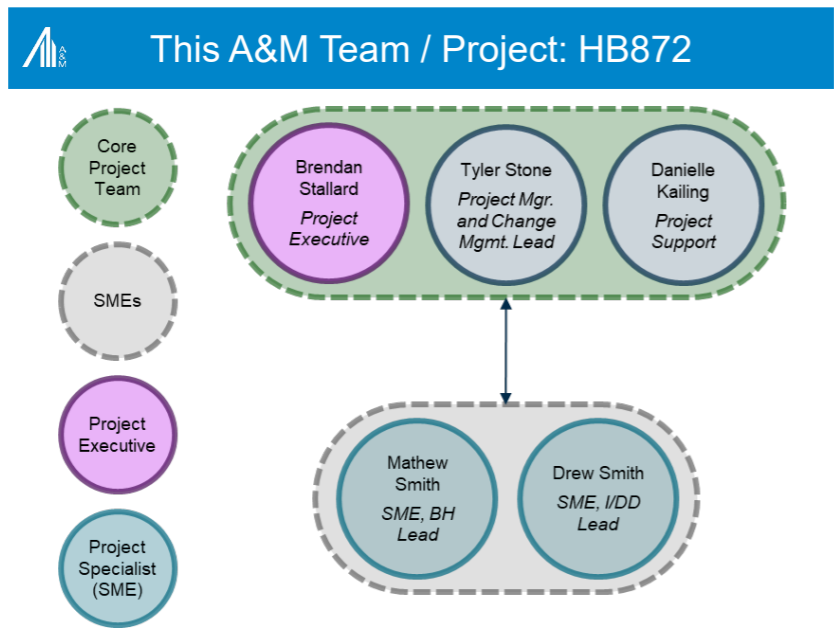
Responsible for the overall design and stand-up of the team’s governance and operating model within the Department and among other relevant stakeholders and the direction of the team’s work plan, **supporting the project specialists by streamlining a compilation** of all work conducted already to help inform a rapid assessment.

Responsible for interpreting information received through the environmental scan and stakeholder inputs, with an emphasis on analyzing work already completed, supporting the development of recommendations that align with national leading BH and I/DD practices. A&M’s approach to staffing **leverages a deep bench of subject matter experts** who partner with our core teams; we often pull additional resources into engagements mid-stream to complement the existing core team and subject matter experts.

 Description of team member roles and responsibilities focuses on the starting period of the project

# Engagement Capacity, Commitments: Multiple Teams and Contracts in Montana

Our firm is adept at successfully managing multiple contracts in a given state or agency, driven by a clearly-defined and communicated governance model; discrete, non-overlapping teams and resources (including a deep bench of expertise); and through knowledge- and information-sharing across teams.



← Executive-Level Coordination →

← SME Knowledge Exchange →

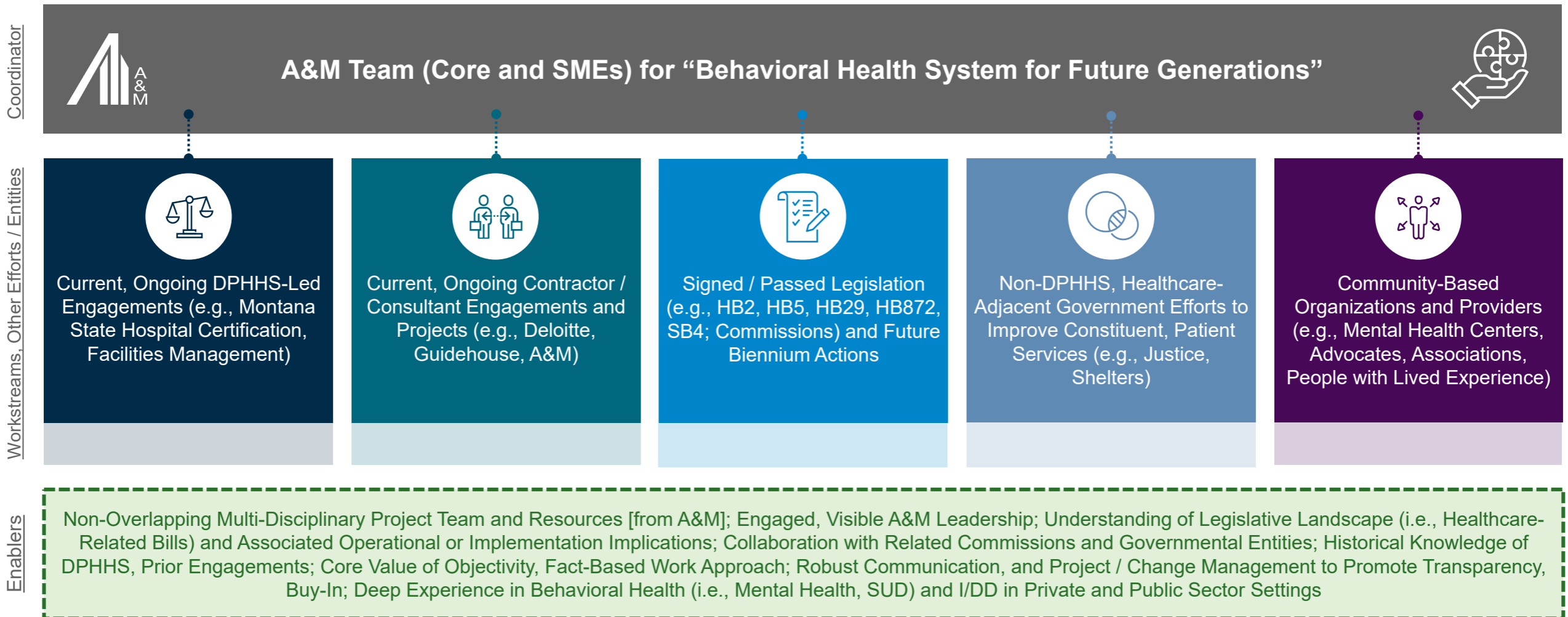
← Data-Sharing and Inter-Team Meetings to Drive Efficiencies; Information Optimization →

← Data-Sharing, Stakeholder Collaboration to Drive Efficiencies; Information Optimization →

*In Addition to Other A&M Teams / Projects, Our Approach Outlined Above Applies to Working Across Montana with Other Vendors*

# “Hub-and-Spoke” Model: Integration with Other Workstreams, Initiatives, and Teams

Our team will serve as an anchor and conduit for the review and synthesis of ongoing, planned, or required work to devise an integrated, person-centric, and outcomes-focused behavioral health ecosystem for Montanans as part of the “Behavioral Health System for Future Generations” (i.e., HB872) efforts.



## Next Steps: Project Launch

Between now and the next Commission meeting, our team will work to establish a fact-base and point of view related to how various efforts underway are already driving the Department's behavioral health and developmental disabilities strategies.

### IMMEDIATE NEXT STEPS



1. **Begin data collection to support an initial environmental scan** of the Montana behavioral health and developmental disabilities systems, with a focus on synthesizing previously completed, in-flight, and planned work.



2. **Inventory current stakeholder engagement efforts and strategies**, including any required net-new efforts identified by the core team.



3. **Engage with the Department and Commission** to share emerging observations on the Montana behavioral health and developmental disabilities systems.

*All next steps will be performed in close collaboration with the Department and Commission.*

Alvarez & Marsal Holdings, LLC. All rights reserved. ALVAREZ & MARSAL®,  
A&M® and A&M® are trademarks of Alvarez & Marsal Holdings, LLC.

© Copyright 2023

