

Section B - House Appropriations Committee

About DPHHS

- Consists of 16 different divisions and over 2,800 FTE
- Major functions include:
 - Medicaid
 - Public assistance, including SNAP and TANF
 - Child welfare, foster care, and adoption
 - Aging services
 - Public health functions
 - Child support enforcement activities
 - Disability services
 - Mental health services
 - Alcohol and drug abuse services

Division Descriptions:

Medicaid Divisions:

- 12 – Medicaid & Health Services Management

The Medicaid & Health Services Management (MHSM) division is led by the Medicaid and Health Services Executive Director. MHSM works in conjunction with the state Medicaid director and division administrators by providing oversight and guidance on management of the Medicaid programs. This division includes the Medicaid and Health Services Executive Director, the Medicaid and Children's Health Insurance Program (CHIP) State Plan Amendment & Waiver Coordinator, and the Medicaid Chief Financial Officer.

- 10 – Behavioral Health and Developmental Disabilities Division

The Behavioral Health and Developmental Disabilities Division (BHDDD) was created by an agency reorganization in FY 2022. Their role is to facilitate efficient delivery of effective services to adults and children with behavioral health challenges and/or developmental. The division facilitates a wide range of services, all with the underlying goal of assisting Montanans with disabilities in living full lives within their community. The division houses four bureaus and two major programs: The Prevention Bureau, Treatment Bureau, Children's Mental Health Bureau, and Operations Bureau along with the Suicide Prevention Program and the Developmental Disabilities Program. The division provides or contracts for institutional care, inpatient care, residential services, home and community-based services, and case management.

- 11 – Health Resources Division

The Health Resources Division (HRD) administers Medicaid primary care services, Healthy Montana Kids (Medicaid and Children’s Health Insurance Program [CHIP] services for children in low-income families), the Montana Medicaid expansion program, and Big Sky Rx. The division reimburses private and public providers for a wide range of preventive, primary, and acute care services.

- 22 – Senior & Long-Term Care Division

The Senior and Long-Term Care Division (SLTC) plans, administers, and provides publicly funded long-term care services for Montana's senior citizens and persons with physical disabilities. In addition, the division provides education and support regarding aging and long-term care issues to Montanans of all ages.

Non-Medicaid Divisions:

- 1 – Disability Employment & Transitions

Disability Employment and Transitions Division (DETD) assists disabled, blind and low vision Montanans in obtaining, maintaining, and advancing in employment opportunities compatible with their abilities. Enrolled students with disabilities are provided pre-employment services to assist the transition from school to post-secondary education or employment. Finally, DETD is the division responsible for disability determinations which is the process of deciding who gets disability benefits through the Social Security Administration.

- 2 – Human & Community Services

Human and Community Services Division (HCSD) administers multiple public assistance programs that fall into two categories, public assistance and intergovernmental human services. HCSD public assistance responsibilities include both eligibility determinations and program administration. HCSD public assistance programs include Temporary Assistance for Needy Families (TANF) and Supplemental Nutrition Assistance Program (SNAP). Intergovernmental Human Services include the Low-Income Energy Assistance Program (LIEAP), weatherization programs, the Community Services Block Grant, and the Emergency Solutions Grant.

- 3 – Child and Family Services Division

The Child and Family Services Division (CFSD) administers child protective services, child abuse and neglect services, prevention services, domestic violence grants, and other programs designed to keep children safe and families strong with the overarching goal of improving safety, permanency, and well-being for children. CFSD is composed of three bureaus and six regions that administer programs and are advised by Local Family Services Advisory Councils, which serve as the link between local communities and DPHHS.

- 4 – Director’s Office

The Director's Office provides overall policy development and administrative guidance for the department. Included in the Director's Office are legal affairs, human resources, external relations, tribal relations, office of administrative hearings, health and human services innovation, and the state medical officer.

- 5 – Child Support Services Division

The purpose of the Child Support Services Division (CSSD) is to pursue and obtain financial and medical support for children by establishing, enforcing, and collecting financial obligations from non-custodial parents. Program staff locate absent parents, identify assets, establish paternity, and ensures obligated parents maintain medical health insurance coverage for their dependent children.

- 6 – Business & Financial Services Division

The Business and Financial Services Division provides leadership and guidance in the development and implementation of accounting policies, procedures, and best business practices that support the mission of the Department.

- 7 – Public Health & Safety Division

The mission of the Public Health and Safety Division (PHSD) is to protect and improve the health of Montanans by advancing conditions for healthy living. The division provides a wide range of public health services to individuals and communities that are aimed at prevention of disease and promotion of health. Services are provided through nearly 300 contracts with a broad range of private and public providers, including local and tribal public health departments, clinics, hospitals, and other community-based organizations. Programs administered by the division include, but are not limited to:

- Clinical and environmental laboratory services;
- Chronic and communicable disease prevention and control;
- Public health emergency preparedness;
- Public health system improvement;
- Vital records;
- Epidemiology and scientific support;
- and Emergency Medical Services and trauma services

- 8 – Office of the Inspector General

The Office of the Inspector General (OIG), formerly Quality Assurance Division, promotes and protects the safety and well-being of people in Montana by providing responsive and independent assessment and monitoring of human services. This includes activities related to licensing, fraud investigations, fair hearings, and ensuring state and federal compliance.

- 9 – Technology Services Division

The overall mission of the Technology Service Division (TSD) is to deliver innovative and timely information technology (IT) solutions to address the breadth of pressing human services and healthcare challenges across Montana. TSD services include programming, help desk functions, database support, web development, enterprise architecture, security, and network management.

- 16 – Operations Services Division

The Operations Services Division (OSD) is responsible for oversight, management and support of the Operations Services Branch of the Department of Public Health and Human Services. The Operations Services Branch provides leadership for the implementation and operation of the department's programs and services for Montanans through the provision of budgetary, financial, and information management oversight.

- 25 – Early Childhood and Family Support Division

The Early Childhood and Family Support Division (ECFSD) provides coordinated services and resources to promote the well-being, health, and development of children, individuals, families, and communities encompassing over 20 activities, spanning prenatal to adult, supported by over 30 funding streams. ECFSD's programs target early care and education, food security and nutrition education, violence and neglect prevention, family support, and preventative health care.

The division collaborates with various stakeholder committees, local teams and coalitions as well as with various stakeholder organizations including universities, health care providers, local government, private nonprofit organizations, and small businesses throughout the state.

- 33 – Healthcare Facilities Division

The Healthcare Facilities Division (HFD) was created in the agency reorganization that took place in FY 2022. HFD manages the seven health care facilities across the state which serve populations with various needs and challenges. These facilities include Montana State Hospital (MSH) in Warm Springs, Intensive Behavior Center (IBC) in Boulder, Montana Mental Health Nursing Care Center (MMHNCC) in Lewistown, Montana Chemical Dependency Center (MCDC) in Butte, Montana Veterans Home (MVH) in Columbia Falls, Southwest Montana Veterans Home (SWMVH) in Butte and Eastern Montana Veterans Home (EMVH) in Glendive.