

Department of Justice (DOJ) HB 10 CARS Update

1. Rollout 2 completed on time Nov. 13th and within the budgeted amount.
2. Metrics are showing the expected improvements.
 - a. Transaction times down.
 - b. Number of transactions per person is up.
 - c. Appointment wait times are down.
3. Rollout 3 has begun. On schedule with planning phase. Definition phase begins Jan 8th.