

Information Technology

DRAFT 3/16/2021

Preliminary review and contingent upon final guidance confirming appropriate use

Agency	Cost	Idea	Description
DNRC	2,960,000	Digital Services	<p>Citizen engagement and the citizen's ability to access critical services are impacted by the lack of digital services at DNRC, leaving the state without the ability to best serve its constituents during public health emergencies.</p> <p>This proposal provides the ability to access natural resource permits, leases, and services remotely and safely, with minimal physical contact, mitigating potential spread of COVID-19 among communities. Incorporates digital payment processing and remote paperless workflows to enable efficient service delivery between DNRC employees and the public.</p> <p>The proposal also enables the digital hiring, tracking, time entry and payroll of seasonal firefighters serving the public during fire emergencies, enhancing remote work options for these critical employees.</p>
DLI	1,000,000	Data Warehouse	<p>Modify DLI's internal data repository to specifically identify, track and report on COVID-related customers and services. This could immediately supplement and streamline similar albeit near-term DLI efforts already in progress. It would also provide a mechanism for longitudinal study of the immediate and long-term impacts of the pandemic on business, workers, wages, occupations, et. al. It would also allow the Department to better evaluate the effectiveness of our programs, and aid in data-driven decision making to improve the customer experience.</p>
DPHHS	4,000,000 7,960,000	EHR/Billing System	<p>State Operated Healthcare Facility Electronic Medical Records, telehealth enablement and Billing System for the state run facilities allowing for increased health monitoring and cost recovery. EMR and Cost Recovery</p> <p>The COVID-19 pandemic has made it critical to be able to document and share electronic health records, bill appropriate payers for services and advance telehealth delivery. Section 604 of the ARPA specifically identifies "health monitoring, including remote options" as a priority for this legislation. Through the implementation of a new Electronic Medical Records and Billing solution the State facilities will be able to electronically track medical diagnosis, provide and monitor treatment remotely, track and provide pharmaceutical administration as well as optimize the delivery of telehealth in the facilities.</p> <p>Telehealth</p> <p>COVID-19 has modernized the delivery of healthcare through necessity and the state facilities need to be able to participate in telehealth in order to provide continuity of care. Telehealth functions will allow the state facilities to continue to provide care without having limitations related to geography. Provider costs increased significantly during the pandemic due to lack to providers and the expansion of telehealth in these facilities will help ensure necessary care while working to maintain costs.</p>