Legislative Finance Committee
IT Project Portfolio: Post Implementation Report

Project Information	
Agency	Department of Justice
Project Title	Driver Services Contract Replacement
Current Date	5/12/2017
Sponsor	Sarah Garcia
Project Manager	Sky Schaefer
Project Delivery Date	2/15/2017
Appropriated Budget Amount	$3,750,502.00
Total Project Development Cost	$2,619,217.99
Expected Ongoing Annual Cost	$2,600,000.00
Year the Ongoing Annual Cost Began	FY 2017
Funding Sources for Ongoing Cost	General Fund/Gas Tax
Primary Project Goals	Replace the existing scheduling, card production, automated knowledge, road testing and provide additional road test tablets for staff to use while conducting motor cycle and class D tests.

Please list the key project objectives, metrics used to measure objectives, and final metric results.		
Key Objectives	**Metric Used**	**Final Results**
Replace the existing scheduling system	Old system replaced	New system in place
Replace the existing card production system	Old system replaced	New system in place
Replace the existing automated knowledge system	Old system replaced	New system in place

Please describe all post-implementation risks, resolutions, and concerns. If the risks have not been resolved, describe actions taken and possible solutions.		
Start Date	**Resolved Date**	**Issues and Concerns**
Click or tap to enter a date.	Click or tap to enter a date.	Click or tap here to enter text.
Click or tap to enter a date.	Click or tap to enter a date.	Click or tap here to enter text.
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Please add any additional comments.
Annual costs include all maintenance and support plus card production and postage, the remaining budget will be applied towards these costs.

Revised May 17, 2017