

Post-Implementation Report
 Legislative Finance Committee
 Revised December 19, 2017

Instructions: A Post-Implementation Report is required six months after the project delivery date to verify the project has fulfilled its original objectives, that all components are fully implemented, and that the system is performing as expected after production implementation. Please report any issues and risks encountered after the project delivery date.

Project Information	
Agency	Montana State Fund
Project Title	Insurance Policy and Billing Application Replacement - Inception
Current Date	2/20/2018
Sponsor	Al Parisian
Project Manager	Shannon Copps
Project Delivery Date	11/10/2017
Appropriated Budget Amount	\$1,626,565
Total Project Cost	\$637,820
Expected Ongoing Annual Cost	N/A
Year the Ongoing Annual Cost Began	N/A
Funding Sources for Ongoing Cost	N/A
Primary Project Goal(s)	Complete planning and design phase for insurance policy administration and billing application replacement.

List the key project objectives, metrics used to measure objectives, and final metric results		
Key Objectives	Metric Used	Metric Results
Board of Director approval to move forward with replacement of the legacy policy and billing application.	Board vote of approval to move forward with project	Board approval received June 9, 2017
Select software vendor and partner by July 2017.	Complete deliverable as scheduled	Vendor/partner selected June 16, 2017
Finalize contracts with vendor/partner.	Complete deliverable as scheduled	Contracts executed August 25, 2017
Develop conceptual sprint plan for Phase One.	Complete deliverable as scheduled	Conceptual sprint plan completed November 3, 2017

Describe post-implementation issues, risks, mitigation measures, resolution dates, and status			
Issues and Risks	Resolution and/or Mitigation Measures	Resolution Date	Status
None	N/A	N/A	N/A

Add additional comments
This final report is for the Inception Phase (planning and design) of the Policy Billing Replacement Initiative. All components of planning and design were completed as expected. A new project is being reported quarterly for Phase One (development and implementation of core insurance application functionality).