



Memorandum

To: Legislative Finance Committee
From: Matt Van Syckle, Interim State Chief Information Officer, SITSD *MVSV*
Cc: Kris Wilkinson, Legislative Fiscal Division
Date: March 6, 2018
Re: SITSD Rate Changes

Two additional rates were created for Voice Over Internet Protocol (VoIP) phones. The rates are based on a combination of other rates, with no additional costs to the agencies. The new rates are:

- VoIP 9641 Voice Rate \$25.47 per month per phone
- VoIP 9611 Voice Rate \$19.97 per month per phone

To address the special session 6.61% reductions, SITSD discontinued charging agencies for certain services, reduced rates for certain services, and issued one-time credits for other services.

Discontinued rates are for the following services:

- Conference Calls
- Email List Server
- Voice Mail Additional Minutes
- Voice Mail 25

Reduced rates are for the following services:

- Splunk Live Storage
- Splunk Archive Storage
- Splunk Server

One-time credits are for the following services:

- WAN Circuit Pass-Thru for locations that have been closed
- Oracle charges for products no longer used

The special session reduction that is not met by these discontinued rates or reduced rates will be given to the agencies as a credit. The credits will be funded through expense reductions and postponement of expenses.

