MPATH Program Overview & Status
Department of Public Health & Human Services

Presentation for: MPATH Interim Budget Committee

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Agenda

• MPATH Overview
• MPATH Recent Accomplishments
• MPATH Key Project Updates
MPATH Overview
What is MPATH?

Montana’s Program for Automating and Transforming Healthcare

The MPATH Program is a series of projects to implement modules and services to replace the State’s aging legacy Medicaid Management Information System (MMIS) and ancillary systems. DPHHS will obtain discrete modules that support the Department’s business needs, project guiding principles, and align with the CMS Final Rule for Mechanized Claims Processing and Information Retrieval Systems as described in 42 CFR 433.111.
Legacy Components & Services

**Electronic Data Interchange (EDI) X12 Transactions**
- Trading Partner Mgmt System (TPMS)
- EDIFECT / TIBCO
- WINASAP
- ActNow (view EDI Transactions)

**Legacy MMIS**
- Core Claims Processing
- MARS Reporting
- Eligibility Processing
- TPL Processing
- Program Integrity Services
- Pharmacy Support Services
- Enrollment Broker
- Provider Enrollment & Maintenance
- Reference & UR Criteria
- Prior Authorization
- Provider Charge File

**Pharmacy Benefits Manager System**
- Pharmacy Claims Processing
- Drug Rebate Management System (DRAMS)
- Rebate Web
- Retrospective Drug Utilization Review (RetroDUR)
- SmartPA
- Math Provider Web Portal
- Convergence Point (NCCI Editing)
- AVRS / IVR
- Faxback
- OCR (Claim Scanning)

**Decision Support System (Data Warehouse)**
- QueryPath
- ImpactPro
- Faxback
- Digital Harbor (Screening & Monitoring)

**Customer Care Services**
- Provider Call Center
- Enrollment Broker / Client Call Center

**Fiscal Agent Ancillary Systems**
- Optical Imaging Technology (OIT)
- DPHHS Provider Website
- State Level Registry (SLR)
- Document Management - Mailroom/Indexing (DocFinity)
- MAE Doc Sharing / Elig Entry / Reports / CSR Doc
- OmniAlert (SURS Case Tracking & FADS) [Access DB]
- OmniTerm (used for remote access to MMIS, SURS Case Tracking)
- TPS Recover, Accounting, and Checklog System (TRACS) [SQL DB]
- Medicaid Correspondence Generation [reporting tool] [Access DB]
- TPL Letter Generation System [Access DB]
- Contact Mgmt System (OmniTrack)
- Contact Provider Selection
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- Convergence Point (NCCI Editing)
- GEO Access (EB Passport Provider Selection)
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**DPHHS Ancillary Systems**
- HIPPS
- Tort Tracker
- AWACS / DDP
- TESS / SAMS

✓ = Application is currently implemented
† = Application components that support Medicaid and interface with the Legacy MMIS
MPATH Successes
MPATH Program Accomplishments

Modules/Release Implementations

✓ Care Management Release 1
✓ Provider Services – Enrollment, Maintenance, Enhanced Self Services, and Claims Entry Self-Service Portal

Successful CMS Certification Milestones

✓ Population Health-Data Analytics/Enterprise Data Warehouse – Operational Milestone
✓ Provider Services – Operational Readiness Review Milestone

Comprehensive Data Access: First time in Department’s history that all Medicaid and Waiver service claims exist in one centralized reporting repository

Legislative Transparency: Onboarded the 7 LFD analysts with real-time access to LFD Data Model that has the same claims data that is used by DPHHS Analyst. August 15, 2019

T-MSIS Compliance: Fully compliant T-MSIS implemented November 2019, CMS status Green and current on all file submissions

Front Door to the Future: Integrated Customer Access Portal implemented first single sign on integration July 2020
Key Project Updates
MPATH Project Updates

Premium Billing and Collection (Certifi)
- Implemented January 1, 2018
- Certified July 31, 2020
- The One Time Payment capability was re-implemented on November 17, 2021
- In person premium payment have been expanded to include Walmart

Systems Integration Platform (Deloitte)
- Implemented July 1, 2019
- A total of 97 integrations have been completed as of 11/05/2021
  - The MPATH Integration Platform is actively exchanging data with the following applications: State Fund, Cerner EDW, Certifi Premium Billing & Collections system, Conduent Legacy MMIS, CHIMES (MDM, 834, Eligibility), Blue Cross Blue Shield, Big Sky Care Connect HIE, Provider EMR’s (7), Northrup Grumman CAPS/SEARCHES System, Department of Labor, Digital Harbor, ImageTrend, QAD, Magellan, Telligen, WellSky (MDM, HMIS), imMTrax, FlexibleRx, Department of Corrections, ARMS, University of Kansas, and CMS
- Upcoming:
  - Integrations: Eligibility Verification for Provider Services, Provider Services SSO/ICAP Integration, CHIMES Perceptive Integration, Child Care data onboarding to EDW, module eligibility message reconciliation, FRDS SSO/ICAP Integration
Population Health Data Analytics & Enterprise Data Warehouse (Cerner)

- Implemented November 18, 2019
- Transformed Medicaid Statistical Information System reporting (T-MSIS)
  - Green Status
  - Provider Services Large System Enhancement (LSE) to support Provider Operational Readiness Review (ORR) for certification.
- Foster Care Reporting Implemented August 2021
  - Implemented 59 Foster Care reports to support system retirement of MT ROM on 12/31/2021
- Upcoming:
  - Foster Care Ad Hoc Data Model – March 2022
  - Federal Report Data System Release 1 – ~ May 2022
  - Integration and System Testing has begun and should be completed/approved the end of December. UAT will start in February.
  - LFD access to Foster Care (MT ROM) Data Model – ~ June 2022

Provider Services (Optum)

- Implemented Claims Direct Entry Portal 11/5/2019
- Implemented Enrollment, Maintenance, Re-validation, Enhanced Self Service Portal 12/13/2021
MPATH Project Updates continued

Care Management (AssureCare)
- COVID 19 delay impacts to Release 1
- Implemented February 16, 2021
- Revising releases 2-4 implementation timelines

Claims (Vendor TBD)
- MPATH Claims team hired, training in progress
- Currently performing the down-select process (to select the preferred vendor from the 5 vendors awarded Master Agreements)
- Final vendor selection to be completed by February 2022

Third Party Liability (Vendor TBD)
- MPATH team participated in a Georgia led TPL NASPO ValuePoint procurement.
- Demonstrations concluded July 2021
- Georgia to finalize the Master Agreements by early January 2022
- MPATH to begin to review approved solutions and perform down select in early to mid 2022

Electronic Visit Verification (Vendor TBD)
- Plan to select a vendor and implement solution by the end of 2022