

# MPATH Program Overview & Status

*Department of Public Health & Human Services*

*Presentation for: MPATH Interim Budget Committee*

December 15, 2021

## Shellie McCann

Medicaid Systems Operations Manager

Department of Public Health & Human Services

State of Montana

# Agenda

- MPATH Overview
- MPATH Recent Accomplishments
- MPATH Key Project Updates

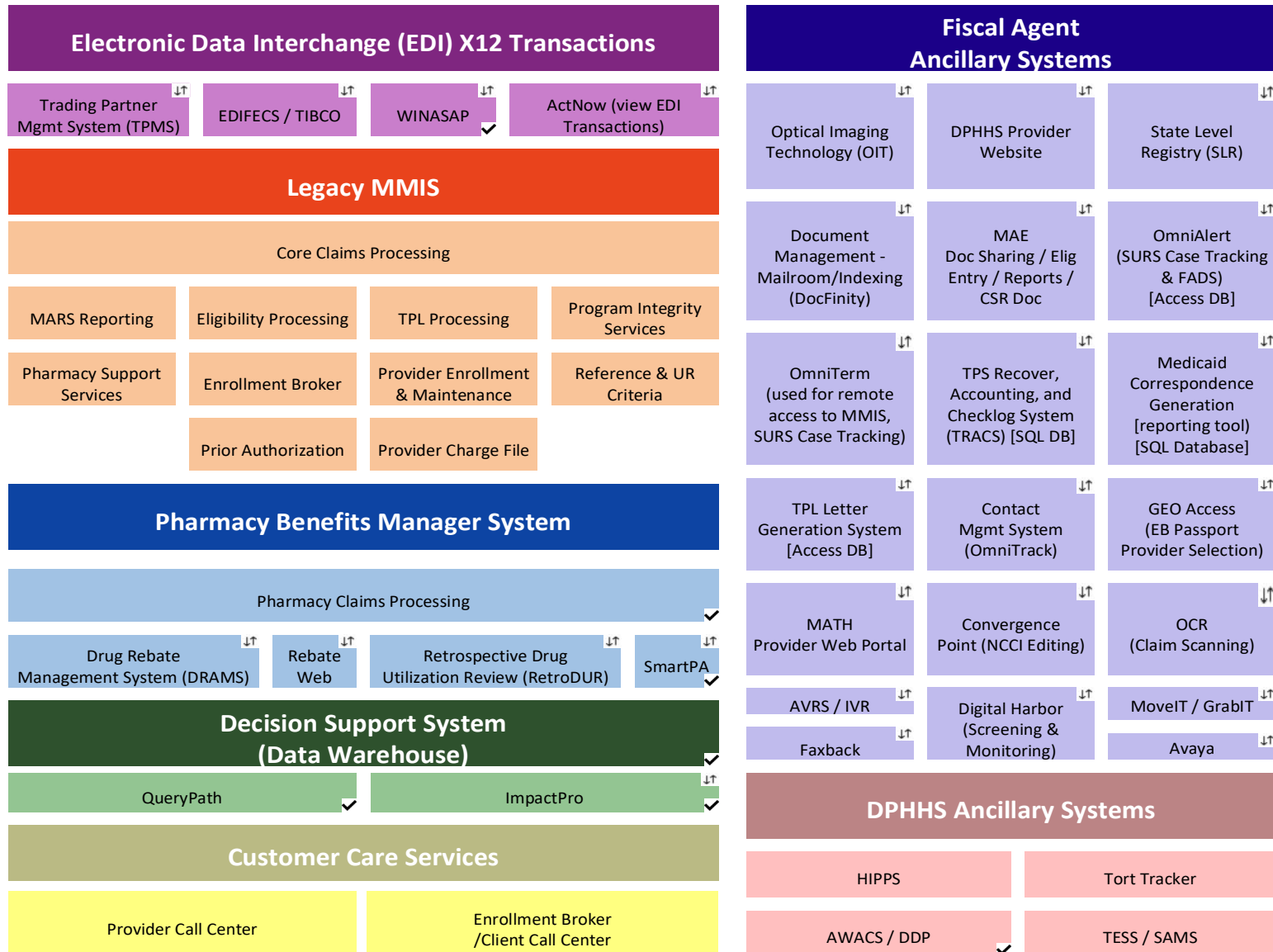
# MPATH Overview

# What is MPATH?

## ***Montana's Program for Automating and Transforming Healthcare***

*The MPATH Program is a series of projects to implement modules and services to replace the State's aging legacy Medicaid Management Information System (MMIS) and ancillary systems. DPHHS will obtain discrete modules that support the Department's business needs, project guiding principles, and align with the CMS Final Rule for Mechanized Claims Processing and Information Retrieval Systems as described in 42 CFR 433.111.*

# Legacy Components & Services



✓ = Application is currently implemented

↓↑ = Application components that support Medicaid and interface with the Legacy MMIS

# MT Medicaid Modularity Blueprint



## Montana Program for Automating and Transforming Healthcare (MPATH)

**MPATH Project:**  
Start: 01/2017  
Finish: ~12/2024



**Project: PH (Certified)**  
Vendor: Conduent State Healthcare  
Start: 04/2012  
Finish: 10/2015 ✓

**Project: PBM**  
Vendor: TBD  
Start: ~09/2022  
Finish: ~12/2023

**Project: PS**  
Vendor: OptumInsight  
Start: 07/2018  
Finish:  
\* Release 1: 12/2021 ✓  
\* Release 2a: 08/2019 ✓  
\* Release 2b: 12/2021 ✓

**Project: DA-PH (Certified)**  
Vendor: Cerner Corp  
Start: 03/2018  
Finish:  
\* Release 1: 08/2018 ✓  
\* Release 2: 04/2019 ✓  
\* Release 3: 06/2019 ✓  
\* Release 4: 11/2019 ✓

**Pharmacy Claims Processing and Management Services**  
• Implemented December 5, 2015  
• Certified February 15, 2017  
• Pharmacy claims adjudication, editing and pricing  
• SmartPA

**Provider Services Procurement**  
• Enrollment  
• Revalidation  
• Maintenance  
• Enhanced Self Services

**Data Warehouse**  
• Centralized Data Repository  
• Integration of all Montana Healthcare Programs Enterprise Data from Internal and External Sources

**Financial Services Procurement**  
• Member Premium Billing and Collection  
• Cash Option Processing for Members  
• Third Party Liability Recovery  
• Carrier Billing  
• Casualty and Estate Recovery

**Systems Integrator Procurement**  
• MPATH Integration Platform  
• Enterprise Service Bus  
• Operational Data Store  
• Integrated Customer Access Portal  
• Single Sign On/Identity Access Management  
• Electronic Data Interchange  
• Enterprise Orchestration  
• Electronic Signature Acceptance & Management  
• Member Benefit Repository  
• Master Client Index  
• Master Provider Index  
• Interface Integration

**Claims Processing and Management Services Procurement**  
• Claims Adjudication, Editing and Pricing – Groupers/NCCI Edits; Service Authorization  
• Claims Payment – Bundled Payments  
• Value Based Payments  
• Procedure, Revenue & Diagnosis Code Reference Data  
• Benefit Plan Management  
• External Provider Claims Entry  
• Value Based Payments  
• Create, Send & Receive EDI transactions

**Data Analytics Procurement**  
• Business Intelligence (BI) Analysis and Reporting  
• Analytics, Predictive Modeling & random Sampling  
• Financial Reporting  
• Utilization Review  
• Population Health Management  
• Dashboards  
• Fraud, Waste and Abuse Services, Analytics, and Case Tracking

**Project: SI-INO**  
Vendor: TBD  
Start: ~11/2021  
Finish: ~06/2022

**Care Management Procurement**  
• Case Management  
• Care Management  
• Assessments  
• Plans of Care  
• Cost Plans  
• Service Authorization Services  
• Population Health and Wellness Management  
• Wait List Tracking  
• Episodes of Care  
• Incident Management & Reporting  
• Electronic Visit Verification

**Pharmacy Support Services Procurement**  
• Pharmacy Benefits Management System Integration  
• DRAMS  
• RetroDUR

**Customer Care Services Procurement**  
• Call Centers  
• Electronic Alerts & Correspondence  
• Provider, Member & Claims Information Management  
• Grievance and Appeals  
• Member Self-Service  
• Enrollment Broker

**Project: PSS-DRMS**  
Vendor: TBD  
Start: ~02/2022  
Finish: ~02/2023

**Project: CCS**  
Vendor: TBD  
Start: ~12/2021  
Finish: ~11/2023

### New Federal Mandates or Mandatory Re-procurements for MPATH:

- **Interoperability / Patient Access (SI-INO)**  
Vendor: TBD  
Start: TBD  
Required Compliance 1: 06/2021  
Required Compliance 2: 06/2021  
Required Compliance 3: 06/2022  
Required Compliance 4: TBD CMS
- **Electronic Visit Verification (CM-EVV)**  
Vendor: TBD  
Start: TBD  
Required Compliance 1: 01/2021  
Required Compliance 2: 01/2023
- **Pharmacy Benefit Management (PBM)**  
Vendor: TBD  
Start: TBD  
Required Compliance 1: 04/2022

**Project: CLAIMS**  
Vendor: TBD  
Start: ~12/2021  
Finish: ~12/2024

**Project: CM**  
Vendor: AssureCare  
Start: 05/2019  
Finish:

- \* Release 1: 02/2021 ✓
- \* Release 2: 09/2022
- \* Release 3: 06/2023
- \* Release 4: 04/2024

**Project: CM-EVV**  
Vendor: TBD  
Start: ~06/2022  
Finish: ~06/2023

Vendor: Public Knowledge  
Start: 01/2017  
Finish: ~12/2024

**Project: FSS-PBC (Certified)**  
Vendor: Certifi, Inc.  
Start: 10/2017  
Finish: 01/2018 ✓  
**Project: FSS-TPL**  
Vendor: TBD  
Start: ~06/2022  
Finish: ~10/2022

**Project: DA-PH (Certified)**  
Vendor: Cerner Corp  
Start: 03/2018  
Finish:  
\* Release 1: 08/2018 ✓  
\* Release 2: 04/2019 ✓  
\* Release 3: 06/2019 ✓  
\* Release 4: 11/2019 ✓

**Project: DA-FWA**  
Vendor: TBD  
Start: ~02/2022  
Finish: ~12/2022

### Text Color Legend:

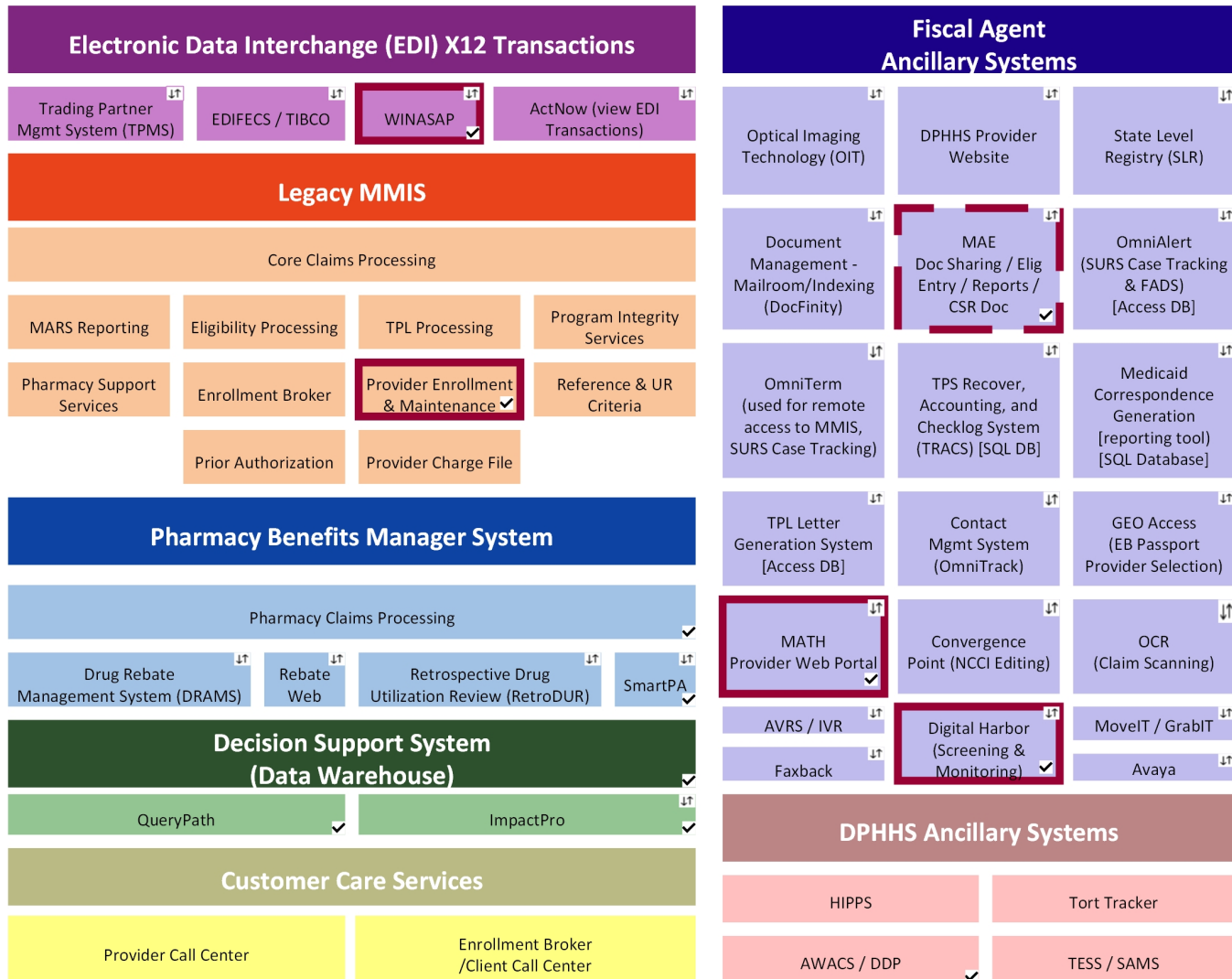
Under contract and in DDI or Operations and included in current MPATH funding

Future activity pending procurement and was included in current MPATH funding

Future activity pending procurement and not included in current MPATH funding

# Solving the Problem

## Montana Healthcare Programs Legacy Components & Services



✓ = Application is currently implemented

↕ = Application components that support Medicaid and interface with the Legacy MMIS

# MPATH Successes



# MPATH Program Accomplishments



## Modules/Release Implementations

- ✓ Care Management Release 1
- ✓ Provider Services – Enrollment, Maintenance, Enhanced Self Services, and Claims Entry Self-Service Portal

## Successful CMS Certification Milestones

- ✓ Population Health-Data Analytics/Enterprise Data Warehouse – Operational Milestone
- ✓ Provider Services – Operational Readiness Review Milestone

**Comprehensive Data Access:** First time in Department's history that all Medicaid and Waiver service claims exist in one centralized reporting repository

**Legislative Transparency:** Onboarded the 7 LFD analysts with real-time access to LFD Data Model that has the same claims data that is used by DPHHS Analyst. August 15, 2019

**T-MSIS Compliance:** Fully compliant T-MSIS implemented November 2019, CMS status **Green** and current on all file submissions

**Front Door to the Future:** Integrated Customer Access Portal implemented first single sign on integration July 2020

# Key Project Updates

## Premium Billing and Collection (Certifi)

- Implemented January 1, 2018
- Certified July 31, 2020
- The One Time Payment capability was re-implemented on November 17, 2021
- In person premium payment have been expanded to include Walmart

## Systems Integration Platform (Deloitte)

- Implemented July 1, 2019
- A total of 97 integrations have been completed as of 11/05/2021
  - The MPATH Integration Platform is actively exchanging data with the following applications: State Fund, Cerner EDW, Certifi Premium Billing & Collections system, Conduent Legacy MMIS, CHIMES (MDM, 834, Eligibility), Blue Cross Blue Shield, Big Sky Care Connect HIE, Provider EMR's (7), Northrup Grumman CAPS/SEARCHES System, Department of Labor, Digital Harbor, ImageTrend, QAD, Magellan, Telligen, WellSky (MDM, HMIS), imMTrax, FlexibleRx, Department of Corrections, ARMS, University of Kansas, and CMS
- Upcoming:
  - Integrations: Eligibility Verification for Provider Services, Provider Services SSO/ICAP Integration, CHIMES Perceptive Integration, Child Care data onboarding to EDW, module eligibility message reconciliation, FRDS SSO/ICAP Integration

## Population Health Data Analytics & Enterprise Data Warehouse (Cerner)

- Implemented November 18, 2019
- Transformed Medicaid Statistical Information System reporting (T-MSIS)
  - Green Status
  - Provider Services Large System Enhancement (LSE) to support Provider Operational Readiness Review (ORR) for certification.
- Foster Care Reporting Implemented August 2021
  - Implemented 59 Foster Care reports to support system retirement of MT ROM on 12/31/2021
- Upcoming:
  - Foster Care Ad Hoc Data Model – March 2022
  - Federal Report Data System Release 1 – ~ May 2022
    - Integration and System Testing has begun and should be completed/approved the end of December. UAT will start in February.
  - LFD access to Foster Care (MT ROM) Data Model – ~ June 2022

## Provider Services (Optum)

- Implemented Claims Direct Entry Portal 11/5/2019
- Implemented Enrollment, Maintenance, Re-validation, Enhanced Self Service Portal 12/13/2021

## Care Management (AssureCare)

- COVID 19 delay impacts to Release 1
- Implemented February 16, 2021
- Revising releases 2-4 implementation timelines

## Claims (Vendor TBD)

- MPATH Claims team hired, training in progress
- Currently performing the down-select process (to select the preferred vendor from the 5 vendors awarded Master Agreements)
- Final vendor selection to be completed by February 2022

## Third Party Liability (Vendor TBD)

- MPATH team participated in a Georgia led TPL NASPO ValuePoint procurement.
- Demonstrations concluded July 2021
- Georgia to finalize the Master Agreements by early January 2022
- MPATH to begin to review approved solutions and perform down select in early to mid 2022

## Electronic Visit Verification (Vendor TBD)

- Plan to select a vendor and implement solution by the end of 2022